

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

Continental Confectionery Company Gda Sanayi Ve Ticaret Anonim irketi

#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

#### 1.3 Membership number

4-0361-13-000-00

#### 1.4 Membership category

Consumer Goods Manufacturers

#### 1.5 Membership sector

Ordinary

## Consumer Goods Manufacturers

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

Manufacturer of chewing gum (including compressed gum) and candy

### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOF. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOF reports without reported volume data will be considered incomplete and will not be accepted.*

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

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2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Applies globally

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	13.0
Total volume of crude/refined palm kernel oil (tonnes)	362.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	190.0
Total	565.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	95.0
Palm kernel oil-based derivatives and fractions	5.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.65	2.05	0.0	24.4
Segregated (SG)	9.12	18.34	0.0	160.38
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	9.77	20.39	0.0	184.78

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	97.0
Certified Palm kernel oil-based derivatives and fractions	3.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

38.04%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

Yes

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	63.0
North America	1.0
Malaysia	0.0
Indonesia	0.0
China	1.0
India	0.0
Latin America	0.0
Africa	5.0
Rest of World	30.0

### 3. TimeBound Plan

**3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2014

**3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products**

2015

**3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.**

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**3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.**

2025

**3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.**

Our aim will be to supply SG certificated raw materials and to ensure the transition of the MB RSPO certificated PO, PKO sources in our products to upgrade level on supply chain. And we began to supply most of our raw materials as RSPO SG certified. But it should be noted that, possibility of using SG RSPO certificated PO fractions and PKO fractions still seems very difficult as commercial, it may therefore not to focus on this products within the specified timing. So, target date will be 2022 for PL products and our branded products will follow it afterwards. Our goal is to end the transition process by 2025 at the latest.

**3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.**

2025

**3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.**

Our aim was to complete 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains at 2020. However, we will not met the target date due to the fact that there was lack of commercial alternative rawmaterials. So, target date will be 2022 for PL products and our branded products will follow it afterwards. Our goal is to end the transition process by 2025 at the latest.

**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

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**3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?**

Yes

**3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?**

Yes

**3.6.2 When do you expect all products manufactured on behalf of other companies to only contain RSPO-certified sustainable palm oil and palm oil products?**

2025.0

#### 4. Trademark Use

##### 4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

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##### 4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

Palm and/or palm kernel based ingredients are not used directly in chewing gum process, they are coming from compound ingredients which are not stated in the ingredient list, in order to avoid misunderstanding in consumer side, using RSPO Trademark logo is not considered at all. On the other hand, when we achieve to produce 100% physical CSPO candy products, depending on the customer demand, RSPO trademark logo can be used

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## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We believe that palm oil industry plays a prominent role in employment and economic development of the region, therefore it is important to support sustainable palm oil production. Depending on that, in 2013 RSPO membership has been applied to encourage using only certified sustainable palm oil, palm kernel oil and its derivatives in our products. As a first step, our sustainable palm oil supplying policy has been established and shared with our customers, stakeholders in communication and also suppliers in 2014 to promote for using sustainable sources and play active role globally. Since 2014, we are asking our suppliers to complete a detailed assessment of their sustainability policies and implementation. CCC will ensure that its staff, suppliers and customers are kept aware of this statement and their individual responsibilities by issuing a procedure on sustainable palm oil procurement.

## 6. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

No

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### Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

No

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### Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

No

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### Occupational Health & Safety

6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

No

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### Climate Change & Greenhouse Gas (GHG)

6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

No

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### Complaints & Grievances

6.6 Does your company have a Complaints & Grievances Mechanism?

Yes

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6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>

Yes

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### Smallholders

6.7 Does your company support oil palm independent smallholder groups?

No

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6.7.3 Do you have any future plans to support oil palm Independent Smallholders?

No

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6.7.4 Please explain why you are not planning to support oil palm independent smallholders

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## 7. Challenges

### 7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

Our aim will be to supply SG certificated raw materials and to ensure the transition of the MB RSPO certificated PO, PKO sources in our products to upgrade level on supply chain. But possibility of using SG RSPO certificated PO fractions and PKO fractions still seems commercially very difficult, therefore this causes a deviation in the time plan. On the other hand, we have encountered economic obstacles along the way. MOQ and cost increase are the biggest factor for being unable to supply of RSPO SG certified materials. SG certified products are very expensive when they are compared with MB and increased costs in the finished product is not accepted by the customers. The availability of some physically sustainable palm fractions has also proved a challenge due to the lack of development in these supply chains. There is big pressure on the manufacturers because of globalization hence it gets more challenging for suppliers to fulfill the requirements of RSPO standards. But CCC has also experienced and learned a lots of things about RSPO and encourage all stakeholders to collaborate.

### 7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

CCC mostly engages with its customers to encourage the use of RSPO and to help improving its customers sourcing strategy. And also CCC engages with its suppliers to promote its request for MB and SG materials.

### 7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

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