

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

Croda International PLC

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

#### 1.3 Membership number

2-0024-06-000-00

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#### 1.4 Membership category

Palm Oil Processors and/or Traders

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#### 1.5 Membership sector

Ordinary

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## Processors & Traders

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Food and Non-Food Ingredients Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.*

#### 2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

PO & PKO derivatives are used in 14 Croda manufacturing locations in Europe, USA, Latin America and Asia. All 14 sites are RSPO Supply Chain Certified to handle Mass Balance and, in some cases, segregated materials

##### 2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Applies globally

##### 2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	28400.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	12184.0
Crude palm kernel expeller (tonnes)	0.0
Total	40584.0

**2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):**

<b>Description</b>	<b>Crude Palm Oil (CPO) and CSPO Derivatives</b>	<b>Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives</b>	<b>Palm Kernel Expeller (CSPKE)</b>
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	20850.0	8936.0	0.0
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	20850.0	8936.0	0.0

**2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:**

73.39%

**2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	79.0
North America	84.0
Malaysia	95.0
Indonesia	85.0
China	10.0
India	26.0
Latin America	30.0
Africa	80.0
Rest of World	74.0

### 3. TimeBound Plan

**3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?**

2012

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**3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?**

2012

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**3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.**

2012 was the date of the first Croda plant obtaining RSPO Supply Chain Certification to handle Mass Balance palm derivatives. By end 2018 Croda had 14 plants RSPO SCC for Mass Balance and Segregated. These plants process 99% of our volume of palm derivatives.

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**3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.**

2018

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**3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.**

The 14 RSPO Supply Chain Certified manufacturing sites process 99% of our volume of palm derivatives. All major manufacturing sites were certified by 2017. Two smaller Croda plants were additionally certified in 2018.

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**3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.**

2020

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**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why**

TBP commitments apply to all countries and all industries in which we sell palm derived ingredients

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**3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?**

We have RSPO Supply Chain Certified plants in all regions in which we operate: Europe, Asia, North America and Latin America together with global distribution of our products. This reflects our corporate target to support the physical supply chains for CSPO derivatives as a global issue. During the reporting period we have systematically continued implementation of our program to convert our finished ingredients based on PO/PKO derivatives to Mass Balance and changed our trademark nomenclature and SAP codes to reflect this. Supporting RSPO Certification and physical supply chains is a material issue with time bound corporate targets which are publicly stated on our website and sustainability report. During the reporting period We have participated many industry presentations, panel debates, media interviews and articles on the issues around sustainable palm.

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#### 4. Actions For Next Reporting Period

##### 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Sustainable palm oil and its derivatives has been a material issue in our Sustainability Programme since 2011. We report progress against public targets in our annual Sustainability Report and GRI Report and currently have 4 public targets aligned to this issue. We are active members of the RSPO and regularly engage with our customers and suppliers through seminars, meetings and marketing materials to promote the sourcing and use of CSPO. We continue to work closely with our major consumer goods customers leading the market transformation in adopting physically certified CSPO ingredients. We have presented on CSPO at industry meetings in Europe, North America, Asia and Latin America to our customers and supermarket retailers. We continue to fully support the RSPO by publishing articles together with media interviews and taking part in a panel debates across a wide spectrum of industry. We are nearing completion in converting products in our portfolio to use CSPO in manufacture in 2020 from 14 manufacturing sites RSPO Supply Chain Certified (SCC) to handle Sustainable Palm based raw materials to provide our customers with certified products. We will continue to participate in industry presentations, panel debates and media interviews in promoting sustainable palm.

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## 5. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

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##### 5.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

#### 5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

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### Ethical Conduct & Human Rights

#### 5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

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##### 5.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

#### 5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

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### Land Use

#### 5.3 Does your company have a publicly-available Policy covering Land Use?

Yes

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##### 5.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

#### 5.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

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**Occupational Health & Safety****5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

**5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

Yes

**Climate Change & Greenhouse Gas (GHG)****5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

**5.5.1 Does the policy cover:**

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

**5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?**

Yes

**Complaints & Grievances****5.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

**5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>**

Yes

**Smallholders****5.7 Does your company support oil palm independent smallholder groups?**

No

**5.7.3 Do you have any future plans to support oil palm Independent Smallholders?**

Yes

## 6. Challenges

### 6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

For the wide range of complex ingredients we manufacture which are derivatives of derivatives, Mass Balance is currently the only feasible way to physically support CSPO. Not all suppliers have RSPO SCC but the number is increasing with greater awareness throughout the supply chain. We have a vigorous program for the promotion of CSPO derivatives and the uptake continues to be very significant during the reporting period. We promote the issues, our targets and activities to all of our key stakeholders, including our suppliers, customers, investors, local community and employees through our annual Sustainability Report and summary, our Annual Report & Accounts, our online GRI, our CDP Forest return and by completing the ACOP.

### 6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

We consistently support the RSPO in all our engagement with customers, press, industry meetings, NGOs, social media and across all industries. The RSPO continually strives to improve the sustainability of palm supply chains and has created the tools to do this. Over the last 8 years Croda has led the transformation in the complex derivative supply chain particularly in Home & Personal Care and other consumer businesses.

### 6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.croda.com/en-gb/sustainability/transparency-traceability-and-regulatory/sustainable-palm-oil>