Particulars

About Your Organisation 1.1 Name of your organisation DALLI-WERKE GmbH & Co. KG 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower Processor and/or Trader ✓ Consumer Goods Manufacturer ▼ Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 4-0303-12-000-00 1.4 Membership category Consumer Goods Manufacturers 1.5 Membership sector Ordinary

Particulars Page 1/1

Consumer Goods Manufacturers

1. Opera	ational	Profile
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1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
✓ Home & Personal Care Good Manufacturer - own brand	
✓ Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
-	
2. Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a manda ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSF calculate uptake on a member, sector and total level. ACOP reports without reported volume data incomplete and will not be accepted.	PO to accurately
2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or manaincluding those under Group Membership	ged by the member,
DALLI-WERKE GmbH & Co. KG - WaPu WIN COSMETIC GmbH & Co. KG WIN AEROSOL Gr Warth GmbH Dalli-De Klok B.V. Heerde Dalli-De Klok B.V. Hoensbroek Dalli Production Romania St	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Applies globally	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your comproducts and in products produced by your company for third-party brands in the year:	any's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	0.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	15378.0
Total	15378.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	1.0
Palm kernel oil-based derivatives and fractions	99.0

 $2.3\ Volume\ of\ RSPO\text{-certified palm\ oil\ and\ palm\ oil\ products\ used\ in\ your\ company's\ own\ brand\ products\ and\ in\ products\ produced\ by\ your\ company\ for\ third-party\ brands\ in\ the\ year\ (tonnes):$

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	4175.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	11056.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.0	0.0	0.0	15231.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	1.0
Certified Palm kernel oil-based derivatives and fractions	99.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

99.04%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

Yes

 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan	
3.1 Which year did you	ur company achieve (or expects to achieve) the RSPO supply chain certification?
2016	
3.2 Which year did you products in own-brand	or company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products
2016	
3.2.1 If the previous ta	arget year for CG.3.2 has not been met, please explain why.
3.3 Which year did you palm oil products from 2018	ar company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and any supply chain option in own-brand products.
3.3.1 If the previous ta	arget year for CG.3.3 has not been met, please explain why.
3.4 Which year did you palm oil products from brand products.	ar company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and a physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-
2021	
3.4.1 If the previous ta	arget year for CG.3.4 has not been met, please explain why.
Not all needed raw-mate	erials are available as RSPO Mass Balance certification model
3.5 If the TimeBound please explain why	Plan commitments declared above do not cover all countries in which the member operates,
3.6 Does your compan behalf of other compar	y use RSPO-certified sustainable palm oil and palm oil products in products manufactured on nies?
Yes	
3.6.1 Does your compareducts in the goods	any have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil you manufacture on behalf of other companies?
Yes	
3.6.2 When do you exp sustainable palm oil an	pect all products manufactured on behalf of other companies to only contain RSPO-certified ad palm oil products?
2021.0	

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?				
No				
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products				
Challenging reputation of palm oil				
Confusion among end-consumers				
Costs of changing labels				
Difficulty of applying for RSPO Trademark				
Lack of customer demand				
Limited label space				
Low consumer awareness				
Low usage of palm oil				
Risk of supply disruption				
✓ Others				
Others				
No request from customer				

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Gradual conversion of the raw materials containing palm oil and palm kernel oil to the RSPO SCC Mass Balance in all our plants respecting economic conditions and customer requirements.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

acop@rspo.org
Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
6.1.1 Does the policy cover:
No discrimination
Wage and working conditions
Freedom of association
No child labour
No harassment
No forced or trafficked labour
6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?
Yes
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
6.2.1 Does the policy cover:
Recruitment
Contractors
Sub-Contractors & Third-Party Contractors
as community community
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?
Yes
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
No

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
Yes
6.5.1 Does the policy cover:
Identification and assessment of CHG
Public reporting of CHG footprint
Monitored implementation plan to reduce or minimise GHG emissions
6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?
No
Complaints & Grievances
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6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders
These oil palm independent smallholders are supported by our membership at the RSPO and with the use of certified raw materials.

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
✓ Others
Others
The requirements for the purchasing of the applied raw materials containing palm oil and palm kernel oil are very detailed described in the RSPO certification standard. Due to the very good cooperation with our suppliers and their presented plans for their timely conversion of raw materials containing palm oil and palm kernel oil, we have also been able to initiate schedules to switch to the corresponding RSPO SCC model Mass Balance. 7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the
, ve in addition to the detions and adj reported in this free in the porty, what other ways has jour company supported the
vision of the RSPO to transform markets to make sustainable palm oil the norm?
Engagement with business partners or consumers on the use of CSPO
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken Others
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken ✓ Others Others In order to provide the vision of RSPO, multiple sustainability training courses were established within the dalli-group and communication about this topic to our customers was initiated. In addition, the preparation and publication of a sustainability report for the dalli-group in 2020 is another corporate objective. Furthermore our suppliers were also motivated to become a member of

Retailers

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1.1 Please state your company's main activity within the palm oil supply chain	
Retail - with own brand products	
Retail - without own brand products	
Food service providers	
Retail wholesalers	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to calculate uptake on a member, sector and total level. ACOP reports without reported volume data will incomplete and will not be accepted.	accurately
2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed lincluding those under Group Membership	by the member,
DALLI-WERKE GmbH & Co. KG - WaPu WIN COSMETIC GmbH & Co. KG WIN AEROSOL GmbH Warth GmbH Dalli-De Klok B.V. Heerde Dalli-De Klok B.V. Hoensbroek Dalli Production Romania SRL	& Co. KG WIN-
2.1.1 In which markets does your company retail goods with palm oil and oil palm products?	
Applies globally	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's products in the year:	s own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	0.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	27.0
Total	27.0

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2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	0.0
Palm kernel oil-based derivatives and fractions	100.0

2.3 Volume of RSPO-certified palm oil and oil palm products (palm-content only) used in your company's own brand products in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	8.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.0	0.0	0.0	8.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	0.0
Certified Palm kernel oil-based derivatives and fractions	100.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

29.63%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

Yes

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 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ RT.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

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Retailers Page 4/8

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Gradual conversion of the raw materials containing palm oil and palm kernel oil to the RSPO SCC Mass Balance in all our plants respecting economic conditions and customer requirements.

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6. Shared Responsibility

No

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

acop@rspo.org Labour & Labour Rights 6.1 Does your company have a publicly-available policy covering Labour & Labour Rights? 6.1.1 Does the policy cover: No discrimination Wage and working conditions Freedom of association No child labour No harassment No forced or trafficked labour 6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles? Yes **Ethical Conduct & Human Rights** 6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights? Yes 6.2.1 Does the policy cover: Recruitment Contractors Sub-Contractors & Third-Party Contractors 6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles? Yes Land Use 6.3 Does your company have a publicly-available Policy covering Land Use?

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Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles? No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
Yes
6.5.1 Doos the policy sever
6.5.1 Does the policy cover:
Identification and assessment of CHG Public reporting of CHG footprint
Monitored implementation plan to reduce or minimise CHG emissions
6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders
These oil palm independent small holders are supported by our membership at the RSPO and with the use of certified raw materials.

Retailers Page 7/8

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
✓ Others
Others
The requirements for the purchasing of the applied raw materials containing palm oil and palm kernel oil are very detailed described in the RSPO certification standard. Due to the very good cooperation with our suppliers and their presented plans for their timely conversion of raw materials containing palm oil and palm kernel oil, we have also been able to initiate schedules to switch to the corresponding RSPO SCC model Mass Balance.
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
vision of the RSPO to transform markets to make sustainable palm oil the norm?
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies
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vision of the RSPO to transform markets to make sustainable palm oil the norm? ☐ Engagement with business partners or consumers on the use of CSPO ☐ Engagement with government agencies ☐ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations ☐ Promotion of physical CSPO ☐ Providing funding or support for CSPO development efforts ☐ Research & Development support ☐ Stakeholder engagement ☐ No actions taken ☑ Others Others In order to provide the vision of RSPO, multiple sustainability training courses were established within the dalli-group and communication about this topic to our customers was initiated. In addition, the preparation and publication of a sustainability report for the dalli-group in 2020 is another corporate objective. Furthermore our suppliers were also motivated to become a member of the RSPO and strive for the RSPO SCC model Mass Balance. 7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and
vision of the RSPO to transform markets to make sustainable palm oil the norm? □ Engagement with business partners or consumers on the use of CSPO □ Engagement with government agencies □ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations □ Promotion of physical CSPO □ Providing funding or support for CSPO development efforts □ Research & Development support □ Stakeholder engagement □ No actions taken ✓ Others Others In order to provide the vision of RSPO, multiple sustainability training courses were established within the dalli-group and communication about this topic to our customers was initiated. In addition, the preparation and publication of a sustainability report for the dalli-group in 2020 is another corporate objective. Furthermore our suppliers were also motivated to become a member of the RSPO and strive for the RSPO SCC model Mass Balance.

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