

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

Danone

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

#### 1.3 Membership number

4-0295-12-000-00

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#### 1.4 Membership category

Consumer Goods Manufacturers

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#### 1.5 Membership sector

Ordinary

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## Consumer Goods Manufacturers

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand  
 Food Good Manufacturer - third-party brand  
 Home & Personal Care Good Manufacturer - own brand  
 Home & Personal Care Good Manufacturer - third-party brand  
 Ingredient Manufacturers  
 Biofuels  
 Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.*

#### 2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

In 2019, over 99% of the palm oil sourced by Danone was RSPO certified: 100% segregated for our Specialized Nutrition division and Dairy products in Mexico, 100% mass balance for Danone North America for Essential and Plant-Based Products.

#### 2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Argentina ,Australia ,Brazil ,Cote d'Ivoire ,France ,Germany ,Ghana ,Indonesia ,Iran ,Ireland ,Mexico ,Netherlands ,New Zealand ,Nigeria ,Poland ,Thailand ,Togo ,United States

#### 2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	64824.0
Total volume of crude/refined palm kernel oil (tonnes)	3485.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	68309.0

**2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	50.0
Palm kernel oil-based derivatives and fractions	50.0

**2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	32121.0	2486.0	0.0	0.0
Segregated (SG)	32703.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	64824.0	2486.0	0.0	0.0

**2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Certified Palm oil-based derivatives and fractions	50.0
Certified Palm kernel oil-based derivatives and fractions	50.0

**2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:**

98.54%

**2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?**

No

**2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits**

Danone is committed to achieve 100% of Segregated RSPO Palm oil by end of 2020. Danone will continue to push for a transformative approach in specific areas where Segregated Palm Oil is not yet accessible, such as the US Market and some countries in Africa.

**2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	25.0
North America	47.0
Malaysia	0.0
Indonesia	17.0
China	0.0
India	0.0
Latin America	2.0
Africa	5.0
Rest of World	4.0

### 3. TimeBound Plan

#### 3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2011

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#### 3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2011

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##### 3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

In 2019, Danone purchased a total of 68 Ktons of palm oil, 48% of which were RSPO segregated (i.e., 32 Ktons) and 51% of which were RSPO mass balanced (i.e., 35Ktons). The increase in Mass Balanced palm oil volumes are associated with Danone's 2017 WhiteWave acquisition. Less than 1% of Danone palm oil is not RSPO certified (this volume is used in African countries). Danone is working on the transition of this volume to RSPO volumes.

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#### 3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2014

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##### 3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

In 2019, Danone purchased a total of 68 Ktons of palm oil, 48% of which were RSPO segregated (i.e., 32 Ktons) and 51% of which were RSPO mass balanced (i.e., 35Ktons). The increase in Mass Balanced palm oil volumes are associated with Danone's 2017 WhiteWave acquisition. Less than 1% of Danone palm oil is not RSPO certified (this volume is used in African countries). Danone is working on the transition of this volume to RSPO volumes.

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#### 3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2014

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##### 3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

In 2019, Danone purchased a total of 68 Ktons of palm oil, 48% of which were RSPO segregated (i.e., 32 Ktons) and 51% of which were RSPO mass balanced (i.e., 35Ktons). The increase in Mass Balanced palm oil volumes are associated with Danone's 2017 WhiteWave acquisition. Less than 1% of Danone palm oil is not RSPO certified (this volume is used in African countries). Danone is working on the transition of this volume to RSPO volumes.

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#### 3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Our TimeBound Plan commitment declared above covers all countries in which Danone operates

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**4. Trademark Use**

**4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?**

Yes

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**4.2 Please select the countries where your company uses or intends to use the Trademark**

Germany

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**4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark**

2021

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## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Danone is committed to eliminating deforestation from its supply chain by end of 2020, and to the principles of no deforestation, no development on peat, and no exploitation of rights of workers, indigenous peoples and local communities (NDPE). We signed the New York Declaration on Forests and are a member of the Roundtable on Sustainable Palm Oil (RSPO), the Palm Oil Innovation Group (POIG), the Southeast Asia Alliance for Sustainable Palm Oil (SASPO) and the North America Sustainable Palm Oil Network (NASPON). We also support the Consumer Goods Forum (CGF) resolution to achieve zero net deforestation in key commodity sectors, including palm oil, by 2020. In addition, Danone supports the CGF's Forced Labor Resolution and is committed to working together with peers and other key stakeholders to help eradicate forced labor. Danone issued its latest Palm Oil Policy in 2015. We have put in place a traceability system allowing us to map our supply chain each year, with the support of Earthworm Foundation (formerly The Forest Trust). We recognize that transparency is important to making tangible progress on responsible palm oil. For this reason, Danone is publishing the results of our mapping exercise for 2018 & 2019 and published its Grievance process in 2019. In 2019, Danone purchased a total of 68 Ktons of palm oil: 48% of which were RSPO segregated (i.e., 32 Ktons) and 51% of which were RSPO mass balanced (i.e., 35Ktons). The increase in Mass Balanced palm oil volumes are associated with Danone's 2017 WhiteWave acquisition.

## 6. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

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##### 6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

#### 6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

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### Ethical Conduct & Human Rights

#### 6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

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##### 6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

#### 6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

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### Land Use

#### 6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

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##### 6.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

#### 6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

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**Occupational Health & Safety****6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

**6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

No

**Climate Change & Greenhouse Gas (GHG)****6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

**6.5.1 Does the policy cover:**

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

**6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?**

Yes

**Complaints & Grievances****6.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

**6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>**

Yes

**Smallholders****6.7 Does your company support oil palm independent smallholder groups?**

Yes

**6.7.1 Does this support cover:**

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

**6.7.2 How is your company supporting them?**To know more about it: [https://www.proforest.net/proforest/en/files/plbn\\_02\\_dec10\\_final.pdf](https://www.proforest.net/proforest/en/files/plbn_02_dec10_final.pdf)

## 7. Challenges

### 7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

Danone is committed to eliminating deforestation from its supply chain by 2020 and to working together with peers and other key stakeholders to help eradicate forced labor. That said, we recognize the systemic challenges that remain prevalent in the palm oil industry and act to address these challenges (such as deforestation, worker rights...). To do so, we support CGF Sustainability working group to strengthen RSPO certification so that it is effective in protecting ecosystems and people. This is essential to protecting the critical role and reputation of RSPO. As a member of POIG, Danone supports the POIG recommendation on reviewing criteria. Furthermore, Danone supports RPSO efforts to reinforce its grievance process in case of non compliance. In parallel, we actively contribute to the development of segregated RSPO Palm Oil in US and support the transition towards sustainable Palm Oil in the US market.

### 7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

Danone is committed to eliminating deforestation from its supply chain by 2020 and to working together with peers and other key stakeholders to help eradicate forced labor. To do so, Danone actively contributes to the development of segregated RSPO Palm Oil in US and supports the transition towards sustainable Palm Oil in the US market.

### 7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

For the question CG 6.4.1 on Occupational Health & Safety, here is the link to the Danone's Sustainability Principles: [https://www.danone.com/content/dam/danone-corp/danone-com/about-us-impact/policies-and-commitments/en/2018/Danone\\_Sustainability\\_Principles.pdf](https://www.danone.com/content/dam/danone-corp/danone-com/about-us-impact/policies-and-commitments/en/2018/Danone_Sustainability_Principles.pdf)