## **Particulars**

1.5 Membership sector

Associate

# **About Your Organisation** 1.1 Name of your organisation Delaviuda Confectionery Group, S.L. 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower Processor and/or Trader ✓ Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 9-3614-20-000-00 1.4 Membership category Supply Chain Associate

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## **Consumer Goods Manufacturers**

1.	Operational	Profile
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1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption  Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mana ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RS calculate uptake on a member, sector and total level. ACOP reports without reported volume data	SPO to accurately
incomplete and will not be accepted.	u wiii be considered
${\bf 2.1\ Please\ list\ down\ all\ operations\ and\ subsidiaries\ using\ palm\ oil\ that\ are\ owned\ and/or\ manifolding\ those\ under\ Group\ Membership}$	aged by the member,
Delaviuda Alimentación, S.A.U. Artenay bars, S.A.S.	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Applies globally	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your comproducts and in products produced by your company for third-party brands in the year:	pany's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	176.588
Total volume of crude/refined palm kernel oil (tonnes)	33.236
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	209.824

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	176.588	33.236	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	176.588	33.236	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

100.00%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

### 2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

The difference between these quantities refers to the volume of RSPO-certified palm oil and oil palm products used in distribution brands, but the total amount is certified.

# $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	95.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	5.0

3. TimeBound Plan	
3.1 Which year did your company achieve (or expects to achieve) the RSPO sup	pply chain certification?
2012	
3.2 Which year did your company begin (or expects to begin) using RSPO-certification products in own-brand products	fied sustainable palm oil and palm oil
2016	
3.2.1 If the previous target year for CG.3.2 has not been met, please explain wh	ny.
3.3 Which year did your company begin (or expects to begin) using 100% RSPO palm oil products from any supply chain option in own-brand products.  2016	O-certified sustainable palm oil and
3.3.1 If the previous target year for CG.3.3 has not been met, please explain wh	ny.
3.4 Which year did your company begin (or expects to begin) using 100% RSPC palm oil products from physical supply chain options (Identity Preserved, Segre brand products.	O-certified sustainable palm oil and gated and/or Mass Balance) in own-
3.4.1 If the previous target year for CG.3.4 has not been met, please explain wh	ny.
3.5 If the TimeBound Plan commitments declared above do not cover all country please explain why	ries in which the member operates,
3.6 Does your company use RSPO-certified sustainable palm oil and palm oil pr behalf of other companies?	oducts in products manufactured on
Yes	
3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified suproducts in the goods you manufacture on behalf of other companies?	ustainable palm oil and palm oil
Yes	
3.6.2 When do you expect all products manufactured on behalf of other companisustainable palm oil and palm oil products?	ies to only contain RSPO-certified

2016.0

### 4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?	
No	
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products	
Challenging reputation of palm oil	
Confusion among end-consumers	
Costs of changing labels	
Difficulty of applying for RSPO Trademark	
Lack of customer demand	
Limited label space	
Low consumer awareness	
Lowusage of palm oil	
Risk of supply disruption	
Others	
Others	

## 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Not defined for the moment

### 6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

acop@rspo.org
Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
6.1.1 Does the policy cover:
No discrimination
Wage and working conditions
Freedom of association
No child labour
No harassment
No forced or trafficked labour
6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?
No
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
6.2.1 Doos the policy cover
6.2.1 Does the policy cover:
Recruitment
Contractors
Sub-Contractors & Third-Party Contractors
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOB reporting cycles?
No
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
No

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
Yes
6.5.1 Does the policy cover:
Identification and assessment of CHG
Public reporting of CHG footprint
Monitored implementation plan to reduce or minimise CHG emissions
6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
No
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?

Yes

## 7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
✓ No challenges faced
Others
Others
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Engagement with business partners or consumers on the use of CSPO  Engagement with government agencies
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  Promotion of physical CSPO
Promotion of physical CSPO Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
▼ No actions taken
Others
Others
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7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here