

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

FGV HOLDINGS BERHAD

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

#### 1.3 Membership number

1-0225-16-000-00

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#### 1.4 Membership category

Oil Palm Growers

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#### 1.5 Membership sector

Ordinary

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# Grower

## 1. Operational Profile

### 1.1 Please state your main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Smallholder Group Manager

## 2. Operations and Certification Progress

*Information in Section 2 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification on a member, sector and total level. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted.*

### 2.1 Land area controlled and managed associated to palm oil

#### 2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

198

#### 2.1.7 Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	399915.9
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	6263.77
2.1.4 Total land designated and managed as HCV areas (hectares)	12180.61
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	13112.45
2.1.6 Total land under scheme smallholders (hectares)	1227.23
<b>Total</b>	<b>432699.96</b>

### 2.2 Certification progress:

#### 2.2.1 Number of management units certified under RSPO P&C Certification

33

#### 2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

194946.45

#### 2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

45.18%

#### 2.2.3 Total certified land under scheme smallholders (hectares)

0.0

#### 2.2.3.1 Certification progress - land under scheme smallholders

0.00%

**2.3 In which countries are your estates located?**

**2.3.1 Indonesia - Please indicate which province(s)**

West Kalimantan

**2.3.2 Malaysia - Please indicate which state(s)**

Johor,Kelantan,Negeri Sembilan,Pahang,Perak,Sabah,Sarawak,Terengganu

**2.3.3 Other - Please indicate which country/countries**

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**2.4 New plantings and development (excluding replanting)**

**2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

0.0

**2.5 Supply of Fresh Fruit Bunches (FFB)**

**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

3985141.09

**2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)**

2208690.49

**2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?**

- Scheme Smallholders
- Independent Smallholders
- Outgrowers
- Other Third-Party Suppliers

**2.5.3 Scheme smallholder operations that supply your operations:**

**2.5.3.1 Total FFB volume supplied (tonnes)**

3254580.13

**2.5.3.2 Total certified FFB volume supplied (tonnes)**

0.0

**2.5.4 Independent smallholder operations that supply your operations:****2.5.4.1 Total FFB volume supplied (tonnes)**251017.43

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**2.5.4.2 Total certified FFB volume supplied (tonnes)**0.0

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**2.5.5 Outgrower operations that supply your operations:****2.5.5.1 Total FFB volume supplied (tonnes)**628839.49

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**2.5.5.2 Total certified FFB volume supplied (tonnes)**0.0

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**2.5.6 Other Third-party supplier operations that supply your operations:****2.5.6.1 Total FFB volume supplied (tonnes)**6171455.6

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**2.5.6.2 Total certified FFB volume supplied (tonnes)**0.0

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**2.6 Fresh Fruit Bunches (FFB) processing and production operations****2.6.1 Number of palm oil mills operated**68

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**2.6.2 Number of palm oil mills certified under RSPO P&C**33

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**2.7 Palm Kernel processing and production operations****2.7.1 Number of palm kernel crushers and/or palm kernel mills operated**4

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**2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)**4

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### 3. Palm Oil and Certified Palm Oil Production

#### 3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	3070000.0
Indonesia	0.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0
Total	3070000.0

#### 3.3 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.0
Segregated (SG)	0.0
Mass Balance (MB)	42800.0
RSPO Credits	0.0
Total	42800.0

#### 3.6 Total CSPO

Description	Tonnes
3.3 CSPO sold as RSPO-certified	42800.0
3.4 CSPO sold under other certification schemes	4500.0
3.5 CSPO sold as conventional	407618.0
Total	454918.0

#### 3.7 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

14.82%

**3.8 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries**

<b>Countries/Regions</b>	<b>Percentage</b>
Malaysia	100.0
Indonesia	0.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0

**3.2 Total Crude Palm Kernel produced (tonnes)**

<b>Countries/Regions</b>	<b>Tonnes</b>
Malaysia	390000.0
Indonesia	0.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0
<b>Total</b>	<b>390000.0</b>

**3.9 CSPK sold as RSPO certified**

<b>Description</b>	<b>Tonnes</b>
Identity Preserved (IP)	0.0
Segregated (SG)	0.0
Mass Balance (MB)	66123.19
<b>Total</b>	<b>66123.19</b>

**3.12 Total CSPK sold as RSPO-certified (tonnes)**

<b>Description</b>	<b>Tonnes</b>
3.9 CSPK sold as RSPO-certified	66123.19
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	46274.81
<b>Total</b>	<b>112398.0</b>

**3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production**

28.82%

**3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:**

<b>Countries/Regions</b>	<b>Tonnes</b>
Malaysia	100.0
Indonesia	0.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0



**4. TimeBound Plan**

**4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?**

2017

**4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?**

2021

**4.2.1 If the previous target year for G.4.2 has not been met, please explain why**

The certification processes have been delayed by compliance on human rights issues which take time to be resolved

**4.3 Which year did your company achieve (or plans to achieve) 100% RSPO certification of scheme smallholders?**

2023

**4.3.1 If the previous target year for G.4.3 has not been met, please explain why**

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**4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?**

2023

**4.4.1 If the previous target year for G.4.4 has not been met, please explain why**

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**5. Concession Map**

**5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?**

Yes

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**5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?**

No

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**6. GHG Footprint**

**6.1 What is the average GHG footprint for all certified management units by hectare (tCO<sub>2</sub>e/ha)?**

2.66

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**6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO<sub>2</sub>e/tCPO)?**

1.15

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**6.3 What are the key emission sources identified by your company in certified management units?**

- Land use change
- Existing cultivation peatland
- Palm oil mill effluent (POME)
- Fertiliser application
- Others

Others

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**6.4 Does your company have a baseline for GHG reporting?**

No

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**6.4.2 Please explain why your company does not have an existing baseline, and if it is planning to develop a baseline for GHG reporting?**

We have not completed the certification for all of our mills

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## 7. Support for Oil Palm Smallholders

### 7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- Others

Others

FGV collaborates with MPOB to assist the Independent Smallholders (ISHs) to obtain MSPO Certifications. \_\_\_\_\_

## 8. Actions For Next Reporting Period

### 8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

1. Revision of policies and SOPs (Group Sustainability Policy, Recruitment Procedure, SCOC) 2. HCV, SEIA and other relevant Competency Training for Sustainability Certification & Compliance Department (SCCD) team. 3. Strategic partnerships with International Organization for Migration (IOM), Fair Labor Association (FLA) and Earthworm Foundation to improve labour standards.

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### 8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

1. Collaboration with Procter & Gamble (P&G) to promote sustainability amongst the smallholder groups. 2. To introduce Identity Preserved (IP) model for selected mills. 3. To support and assist FELDA in getting Scheme Smallholders Malaysia Sustainable Palm Oil (MSPO) certification, in line with the government call for all Scheme Smallholders to be MSPO-certified by the end of 2019. 4. Collaboration with MPOB to assist in registering other independent smallholders under MPOB Sustainable Palm Oil Cluster (SPOC)

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**9. Challenges**

**9.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?**

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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**9.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?**

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

1. Business-to-business collaborations with buyers that support sustainability initiatives. 2. Proactive communication with stakeholder through Annual Sustainability Report and FGV Sustainability Website to address current issues as well as promoting sustainability practices. 3. Participation in international sustainability and traceability benchmark as a tool for continuous improvement. 4. Develop Internal Management IT System to improve internal sustainability compliance and audit. 5. Enhance traceability system to trace movement of oil palm products throughout the supply chain.

**9.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

1. Annual report 2019 <https://www.insage.com.my/ir/cmn/downloading.aspx?sFileName=20119000036553&sReportType=AR> 2. Policy and Guidelines <https://www.fgvholdings.com/sustainability/policies-guidelines/> FGV's sustainability report will be published on our website on 8 June 2020.

## Processors & Traders

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Food and Non-Food Ingredients Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.*

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

1. FGV Biotechnologies Sdn. Bhd. 2. FGV Kernel Products Sdn. Bhd. 3. FGV Refineries Sdn. Bhd. 4. Delima Oil Products Sdn. Bhd. 5. FGV Trading Sdn. Bhd 6. Twin River Technologies

2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

China ,India ,Malaysia ,Pakistan ,United States

2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	3082771.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	179400.0
Crude palm kernel expeller (tonnes)	407865.0
Total	3670036.0

**2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):**

<b>Description</b>	<b>Crude Palm Oil (CPO) and CSPO Derivatives</b>	<b>Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives</b>	<b>Palm Kernel Expeller (CSPKE)</b>
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	455542.69	51703.0	0.0
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	455542.69	51703.0	0.0

**2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:**

13.82%

**2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	0.0
North America	100.0
Malaysia	21.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

**3. TimeBound Plan**

**3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?**

2019

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**3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?**

2014

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**3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.**

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**3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.**

2022

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**3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.**

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**3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.**

2027

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**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why**

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**3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?**

Twin River Technologies (TRT) markets and sells RSPO (MB) products as a standard practice, and is also working on initiatives to provide and sell Segregated palm oil products.

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#### 4. Actions For Next Reporting Period

##### 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

1. Collaboration with P&G (Procter & Gamble Company) for promoting sustainable practice among the small holders. 2. To introduce Identity Preserved (IP) model for selected mills. 3. To support and assist FELDA (Federal Land Development Authority) in getting Scheme Smallholders Malaysia Sustainable Palm Oil (MSPO) certified, in line with the government call for all Scheme Smallholders to be MSPO-certified by end-2019. 4. Collaboration with MPOB (Malaysian Palm Oil Board) to assist in registering other independent smallholders under MPOB Sustainable Palm Oil Cluster (SPOC). Engagement with our buyer and NGOs to support the sustainability initiatives. 5. Business to business collaborations with buyers that support sustainability initiatives. 6. Proactive communication towards stakeholder through Annual Sustainability Report and FGV Sustainability Website to address negative issues as well as promoting sustainability practices. 7. Participation in international sustainability and traceability benchmark as a tool for continuous improvement. 8. Develop Internal Management IT System to improve internal sustainability compliance and audit. 9. Enhance traceability system to trace movement of oil palm product along supply chain.

**5. Shared Responsibility**

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

**Labour & Labour Rights**

**5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?**

Yes \_\_\_\_\_

**5.1.1 Does the policy cover:**

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

**5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?**

No \_\_\_\_\_

**Ethical Conduct & Human Rights**

**5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?**

Yes \_\_\_\_\_

**5.2.1 Does the policy cover:**

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

**5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?**

No \_\_\_\_\_

**Land Use**

**5.3 Does your company have a publicly-available Policy covering Land Use?**

Yes \_\_\_\_\_

**5.3.1 Does the policy cover:**

- Free Prior and Informed Consent (FPIC)
- Compensation

**5.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?**

No \_\_\_\_\_

**Occupational Health & Safety**

**5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

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**5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

No

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**Climate Change & Greenhouse Gas (GHG)**

**5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

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**5.5.1 Does the policy cover:**

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

**5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?**

No

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**Complaints & Grievances**

**5.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

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**5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>**

Yes

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**Smallholders**

**5.7 Does your company support oil palm independent smallholder groups?**

Yes

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**5.7.1 Does this support cover:**

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

**5.7.2 How is your company supporting them?**

FGV supports independent smallholders by organizing programmes for exposure or awareness to sustainability practices. FGV collaborates with MPOB to assist the Independent Smallholders (ISHs) to obtain MSPO Certifications. Besides, FGV also provides support on technical advice for certification process (upon request).

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## 6. Challenges

### 6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

-

### 6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

1. Engagement with our buyer and NGOs to support the sustainability initiatives. 2. Business-to-business collaborations with buyers that support sustainability initiatives. 3. Proactive communication towards stakeholder through Annual Sustainability Report and FGV Sustainability Website to address issues as well as promoting sustainability practices. 4. Participation in international sustainability and traceability benchmark as a tool for continuous improvement. 5. Develop Internal Management IT System to improve internal sustainability compliance and audit. 6. Enhance traceability system to trace movement of oil palm product along supply chain.

### 6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

1. Annual Report <https://www.insage.com.my/ir/cmn/downloading.aspx?sFileName=20119000036553&sReportType=AR> 2. Group Sustainability Policy 3.0 <https://www.fgvholdings.com/wp-content/uploads/2020/02/FGV-Group-Sustainability-Policy-29-May-2019.pdf> 3. Policy and Guidelines <https://www.fgvholdings.com/sustainability/policies-guidelines/> 4. Twin River Technologies's sustainability page <https://www.twinrivertechnologies.com/sustainability> 5. Twin River Technologies's 2019 Sustainability Report <https://www.twinrivertechnologies.com/sustainability-report-archive> FGV's Sustainability Report for 2019 will be available on FGV's website on 8 June 2020