Particulars

1.5 Membership sector

Associate

About Your Organisation 1.1 Name of your organisation Garner Wafers and Confectionery 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower Processor and/or Trader ✓ Consumer Goods Manufacturer **Retailer** Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 9-3334-19-000-00 1.4 Membership category Supply Chain Associate

Particulars Page 1/1

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to calculate uptake on a member, sector and total level. ACOP reports without reported volume data will incomplete and will not be accepted.	o accurately
${\bf 2.1~Please~list~down~all~operations~and~subsidiaries~using~palm~oil~that~are~owned~and/or~managed~including~those~under~Group~Membership}$	by the member,
Fully owned 100% as declared under the RSPO group membership	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Namibia ,South Africa	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's products and in products produced by your company for third-party brands in the year:	s own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	0.0
Total volume of crude/refined palm kernel oil (tonnes)	154.3
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	154.3

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	5.387	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.0	5.387	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

3.49%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

We have already reached 100% usage of sustainable oil, and our supply for Palm Kernel Oil is RSPO approved.

$2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	100.0
Rest of World	0.0

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification? 2019 3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm of products in own-brand products 2016 3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.	
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oi products in own-brand products 2016	il and palm oil
products in own-brand products 2016	il and palm oil
products in own-brand products 2016	il and palm oil
3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.	
3.3 Which year did your company begin (or expects to begin) using $100%$ RSPO-certified sustainable palm oil products from any supply chain option in own-brand products.	palm oil and
2016	
3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.	
3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balbrand products.	palm oil and ance) in own-
2016	
3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.	
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the memb please explain why	er operates,
3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products man behalf of other companies?	ufactured on
Yes	
3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and products in the goods you manufacture on behalf of other companies?	palm oil
No	

It has not been part of our plan, but since we are RSPO certified we plan on implementing the TimeBound Plan.

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?
No
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products
Challenging reputation of palm oil
Confusion among end-consumers
Costs of changing labels
Difficulty of applying for RSPO Trademark
Lack of customer demand
Limited label space
Low consumer awareness
Low usage of palm oil
Risk of supply disruption
Others
Others

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We will be working with our suppliers, with the input from stakeholders and third party experts, to determine the best approach to meet our goals as the sustainable palm oil market advances.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org
Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
6.1.1 Does the policy cover:
No discrimination
✓ Wage and working conditions
Freedom of association
No child labour
No harassment
No forced or trafficked labour
No Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
6.2.1 Does the policy cover:
Recruitment
✓ Contractors
Sub-Contractors & Third-Party Contractors
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOI reporting cycles?
No
Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

No

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
Yes

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
▼ No challenges faced
Others
Others
-
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported th vision of the RSPO to transform markets to make sustainable palm oil the norm?
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO
vision of the RSPO to transform markets to make sustainable palm oil the norm?
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken Others
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken Others
vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken Others

Retailers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain	
Retail - with own brand products	
Retail - without own brand products	
Food service providers	
Retail wholesalers	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a tareaction ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the calculate uptake on a member, sector and total level. ACOP reports without reported volume incomplete and will not be accepted.	mandatory declaration in your ne RSPO to accurately e data will be considered
2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or including those under Group Membership	managed by the member,
2.1.1 In which markets does your company retail goods with palm oil and oil palm produc	ets?
South Africa	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your products in the year:	company's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	0.0
Total volume of crude/refined palm kernel oil (tonnes)	154.3
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	154.3

Retailers Page 1/9

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and oil palm products (palm-content only) used in your company's own brand products in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	5.387	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.0	5.387	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

3.49%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

We are already RSPO certified as well as our supplier

Retailers Page 2/9

 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ RT.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	100.0
Rest of World	0.0

Retailers Page 3/9

3. TimeBound Plan

3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2019
3.1.1 If the previous target year for RT.3.1 has not been met, please explain why.
3.2 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products. 2016
3.2.1 If the previous target year for RT.3.2 has not been met, please explain why.
3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products. 2016
3.3.1 If the previous target year for RT.3.3 has not been met, please explain why.
3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
We only distribute within Africa

Retailers Page 4/9

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products? No				
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products				
Challenging reputation of palm oil				
Confusion among end-consumers				
Costs of changing labels				
✓ Difficulty of applying for RSPO Trademark				
Lack of customer demand				
Limited label space				
Low consumer awareness				
Low usage of palm oil				
Risk of supply disruption				
Others				
Others				

Retailers Page 5/9

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We will be working with our suppliers, with input from stakeholders and third party experts, to determine the best approach to meet our goals as the sustainable palm oil market advances.

Retailers Page 6/9

6. Shared Responsibility

Land Use

No

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org
Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
6.1.1 Does the policy cover:
✓ No discrimination
✓ Wage and working conditions
Freedom of association
✓ No child labour
✓ No harassment
✓ No forced or trafficked labour
No
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
6.2.1 Does the policy cover:
Recruitment
Contractors
Sub-Contractors & Third-Party Contractors
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACO reporting cycles?
No

Retailers Page 7/9

6.3 Does your company have a publicly-available Policy covering Land Use?

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
No
Climate Change & Creenhouse Cas (CHC)
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders

We have not included this in our plans, however implementation in future will be considered.

Retailers Page 8/9

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
✓ Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
Others
Others
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
No actions taken
Others
Others
7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here No Additional information

Retailers Page 9/9