## **Particulars**

Ordinary

## **About Your Organisation** 1.1 Name of your organisation Green's Foods Holdings Pty Ltd 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower Processor and/or Trader ✓ Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 4-0472-14-000-00 1.4 Membership category Consumer Goods Manufacturers 1.5 Membership sector

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## **Consumer Goods Manufacturers**

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption  Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandator ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO calculate uptake on a member, sector and total level. ACOP reports without reported volume data wi incomplete and will not be accepted.	to accurately
2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed	l by the member
including those under Group Membership	i by the member,
Greens General Foods Pty Ltd Greens Biscuits Pty Ltd	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Australia ,Indonesia ,Malaysia	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company products and in products produced by your company for third-party brands in the year:	's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	1956.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	583.0
Total	2539.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	1634.0	0.0	0.0	581.0
Segregated (SG)	301.0	0.0	0.0	1.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	1935.0	0.0	0.0	582.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

99.13%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

### 2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

Although we purchase CSPO palm ingredients where possible, they are not always available or economically viable to do so.

# $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	5.0
Indonesia	5.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	90.0

3. TimeBound Pi	an		

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2013
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2013
3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.
3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.  2022
3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.
3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.
2025
3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

### 4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?	
No	
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products	
Challenging reputation of palm oil	
Confusion among end-consumers	
Costs of changing labels	
Difficulty of applying for RSPO Trademark	
Lack of customer demand	
Limited label space	
Low consumer awareness	
Low usage of palm oil	
Risk of supply disruption	
✓ Others	
Others	

Trademark use has been considered by the business but not as yet taken up.

#### 5. Actions for Next Reporting Period

- 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
- 1. Green's Foods Holdings will continue to urge all manufacturers and distributors who supply the company with PO products to become RSPO members and gain RSPO SCCS certification or distributor licences in order to maintain the auditable supply chain. 2. A high percentage of all palm oil / palm oil derivatives used by the company are from CSPO. We will endeavor to get the remaining amount of palm oil / palm derivatives supplied as CSPO to achieve 100%. Where this is not possible we will endeavor to find non palm alternatives where these are available and perform as viable alternatives. 3. Progress has been made in 2019 with more raw materials being purchased to the segregated certification level. Our objective is to continue to move to higher level certified palm oil and palm oil derivatives where these are commercially available.

### 6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

acop(arspo.org
Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
No
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Compleints & Crieveness
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the
RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
No
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders
Support for smallholders is via purchasing of CSPO products

## 7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
✓ Others
Others
Achieving the use of 100% CSPO. Getting the remaining small fraction of palm oil / palm derivatives to be from CSPO continues to be difficult due to the supply chain availability compared to the equivalents from non CSPO palm.
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
✓ Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
No actions taken
Others
Others
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7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here