Particulars

1.5 Membership sector

Ordinary

About Your Organisation 1.1 Name of your organisation Heinrich Nagel KG (GmbH & Co.) 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower ✓ Processor and/or Trader Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 2-0550-15-000-00 1.4 Membership category Palm Oil Processors and/or Traders

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Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Refiner of CPO and PKO	
Palm Kernel Crusher	
▼ Trader with Physical Possession	
▼ Trader without Physical Possession	
Integrated Refiner-Trader-Processor	
Food and Non-Food Ingredients Producer	
Power, Energy and Biofuel Processor	
Animal Feed Producer	
Oleochemicals Producer	
Distribution & Logistics	
Other	
Other	
ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the KSPO to accure calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be consincomplete and will not be accepted. 2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or a that belong to the group.	sidered
Fully-owned	
2.1.1 In which countries does your company sell goods with palm oil and palm oil products? Applies globally	
2.2 Total volume of all palm oil and palm oil products sourced in the year:	
Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	20000.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	0.0
Crude palm kernel expeller (tonnes)	0.0
Total	

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2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	0.0	0.0	0.0

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:

0.00%

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3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?
2020
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2021
3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.
low demand from customers
3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.
2030
3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.
3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.
2030
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why
3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?
We strive to proactivly promote certified palm oil by actively offering it to customers. Showing customers the alternatives to conventional palm oil.

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4. Actions For Next Reporting Period

 ${\bf 4.1\ Please\ outline\ activities\ that\ your\ company\ will\ take\ in\ the\ coming\ year\ to\ promote\ the\ production\ or\ consumption\ of\ certified\ sustainable\ palm\ oil\ (CSPO)}$

We actively offer certified palm oil products to our customers. Showing customers the alternatives to conventional palm oil.

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5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

ucopurspo.org
Labour & Labour Rights
5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Ethical Conduct & Human Rights
5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
No
Land Use
5.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Change & Greenhouse Gas (GHG)
5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
5.6 Does your company have a Complaints & Grievances Mechanism?
No
Smallholders
5.7 Does your company support oil palm independent smallholder groups?
No
5.7.3 Do you have any future plans to support oil palm Independent Smallholders?
Yes

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6. Challenges

6.1 pal	What significant obstacles or challenges has your company encountered in the promotion of certified sustainable moil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
	Awareness of RSPO in the market
	Difficulties in the certification process
	Certification of smallholders
\checkmark	Competition with non-RSPO members
	High costs in achieving or adhering to certification
	Human rights issues
\mathbf{Y}	Insufficient demand for RSPO-certified palm oil
	Low usage of palm oil
\checkmark	Reputation of palm oil in the market
\mathbf{Y}	Reputation of RSPO in the market
	Supply issues
	Traceability issues
	No challenges faced
	Others
Otl	ners
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	In addition to the actions already reported in this ACOP report, what other ways has your company supported the ion of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO
	Engagement with government agencies
H	Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
	Promotion of physical CSPO
H	Providing funding or support for CSPO development efforts
H	Research & Development support
Ħ	Stakeholder engagement
Ħ	No actions taken
Ħ	Others
Otl	ners
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6.3 act	If your company has any other publicly-available reports or information regarding its palm oil-related policies and ivities, please provide the links here

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