Particulars

About Your Organisation

1.1 Name of your organisation
Helwa Wafelbakkerij BV
1.2 What is/are the primary activity(ies) or product(s) of your organisation?
Palm Oil Grower
Processor and/or Trader
Consumer Goods Manufacturer
Retailer Retailer
Bank and/or Investor
Social and/or Development NGO
Environmental and/or Conservation NGO
Affiliate
1.3 Membership number
4-0175-11-000-00
1.4 Membership category
Consumer Goods Manufacturers
1.5 Membership sector
Ordinary

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Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
- 2. Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandator ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO calculate uptake on a member, sector and total level. ACOP reports without reported volume data with incomplete and will not be accepted.	to accurately
2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed including those under Group Membership	d by the member,
We have only one producing facility at Doniaweg 41 at Hallum	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Australia ,Belgium ,Brazil ,Canada ,Czech Republic ,Denmark ,France ,Germany ,Ireland ,Israel ,Italy ,Mon, ,Norway ,Poland ,Puerto Rico ,Sweden ,Turkey ,United Arab Emirates ,United Kingdom ,United States	aco ,Netherlands
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company products and in products produced by your company for third-party brands in the year:	y's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	1646.66
Total volume of crude/refined palm kernel oil (tonnes)	304.403
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	1951.063

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	1646.66	304.403	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	1646.66	304.403	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

100.00%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

Yes

$2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	98.0
North America	1.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	1.0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2011
3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?
Yes
3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?
Yes
3.6.2 When do you expect all products manufactured on behalf of other companies to only contain RSPO-certified sustainable palm oil and palm oil products?
2021.0

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Consumer Goods Manufacturer

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

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Labour & Labour Rights	
6.1 Does your company have a publicly-available policy covering Labour & Labour	r Rights?
Yes	
6.1.1 Does the policy cover:	
No discrimination	
✓ Wage and working conditions	
wage and working conditions Freedom of association	
No child labour	
No harassment	
No forced or trafficked labour	
No Ethical Conduct & Human Rights 6.2 Does your company have a publicly-available Policy covering Ethical Conduct Yes	& Human Rights?
Ethical Conduct & Human Rights	& Human Rights?
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Ethical Conduct & Human Rights 6.2 Does your company have a publicly-available Policy covering Ethical Conduct Yes 6.2.1 Does the policy cover: Recruitment	& Human Rights?
Ethical Conduct & Human Rights 6.2 Does your company have a publicly-available Policy covering Ethical Conduct Yes 6.2.1 Does the policy cover: Recruitment Contractors	
Ethical Conduct & Human Rights 6.2 Does your company have a publicly-available Policy covering Ethical Conduct Yes 6.2.1 Does the policy cover: Recruitment Contractors Sub-Contractors & Third-Party Contractors 6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Conduct	
Ethical Conduct & Human Rights 6.2 Does your company have a publicly-available Policy covering Ethical Conduct Yes 6.2.1 Does the policy cover: Recruitment Contractors Sub-Contractors & Third-Party Contractors 6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Hurreporting cycles?	
Ethical Conduct & Human Rights 6.2 Does your company have a publicly-available Policy covering Ethical Conduct Yes 6.2.1 Does the policy cover: Recruitment Contractors Sub-Contractors & Third-Party Contractors 6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Hurreporting cycles?	

6.3 Does your company have a publicly-available Policy covering Land Use?

No

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders

7. Challenges

CDCDC: d
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
✓ No challenges faced
Others
Others
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Engagement with hydrogy partners or congress on the use of CCPO
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
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 □ Engagement with government agencies □ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations □ Promotion of physical CSPO □ Providing funding or support for CSPO development efforts □ Research & Development support □ Stakeholder engagement ✓ No actions taken □ Others
 Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement ✓ No actions taken
 □ Engagement with government agencies □ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations □ Promotion of physical CSPO □ Providing funding or support for CSPO development efforts □ Research & Development support □ Stakeholder engagement ✓ No actions taken □ Others