Particulars

About Your Organisation

1.1 Name of your organisation

Intertek Certification International Sdn. Bhd.

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

8-0121-11-000-00

1.4 Membership category

Organisations

1.5 Membership sector

Affiliate

1. Operational Profile

1.1 What are the main activities of your organisation?

Accredited Certification Body (CB) which conducts RSPO P&C and RSPO SCC Certification Assessments

1.2 What activities has your organisation undertaken to promote sustainable palm oil, the RSPO and/or RSPO members in the reporting period?

Conducting of RSPO Certification assessments to ensure compliance by Certificate Holders against the RSPO Standards and requirements

1.3 What percentage of your organisation's overall activities focus on palm oil?

50.0%

1.4 Did members of your organisation participate in RSPO working groups and/or taskforces in the reporting period?

Yes

1.5 Does your organisation have any past or on-going collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?

Yes

1.6 How is your organisation's work on palm oil funded?

Certification assessment fees.

2. Actions for Next Reporting Period

2.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

To ensure that OP Growers & Certificate Holders do comply with the requirements of RSPO and continue to maintain credible implementations of the RSPO requirements each year

3. Challenges

3.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

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\checkmark	Awareness of RSPO in the market
	Difficulties in the certification process
	Certification of smallholders
\checkmark	Competition with non-RSPO members
	High costs in achieving or adhering to certification
\checkmark	Human rights issues
\checkmark	Insufficient demand for RSPO-certified palm oil
	Low usage of palm oil
	Reputation of palm oil in the market

- Reputation of RSPO in the market
- Supply issues
- Traceability issues
 No challenges faced
- Others

Others

Ongoing 'Anti-Palm Oil' campaigns from external parties with their own agenda

3.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- ✓ Others

Others

Within the confines of permitted engagement as a CB.

3.3 If your organisation has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here