

Particulars

About Your Organisation

1.1 Name of your organisation

Jerónimo Martins SGPS, S.A.

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

3-0094-17-000-00

1.4 Membership category

Retailers

1.5 Membership sector

Ordinary

Retailers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain

- Retail - with own brand products
 Retail - without own brand products
 Food service providers
 Retail wholesalers
 Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

Jerónimo Martins considers all Perishables and Private Brand products in its retail Companies: Jerónimo Martins Colombia S.A.S. (Ara food retail banner), Jeronimo Martins Polska S.A. (Biedronka food retail banner and Hebe specialized retail banner), Pingo Doce - Distribuição Alimentar, S.A. (Pingo Doce food retail banner) and Recheio - Cash & Carry, S.A. (Recheio food retail banner).

2.1.1 In which markets does your company retail goods with palm oil and oil palm products?

Colombia ,Poland ,Portugal

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	16859.0
Total volume of crude/refined palm kernel oil (tonnes)	1706.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	5412.0
Total	23977.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	90.0
Palm kernel oil-based derivatives and fractions	10.0

2.3 Volume of RSPO-certified palm oil and oil palm products (palm-content only) used in your company's own brand products in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	41.8
Mass Balance (MB)	11826.0	1334.0	0.0	4740.6
Segregated (SG)	3992.0	15.0	0.0	10.8
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	15818.0	1349.0	0.0	4793.2

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	90.0
Certified Palm kernel oil-based derivatives and fractions	10.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

91.59%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

Currently the focus is on ensuring that palm oil used is 100% sourced from a sustainable origin, namely through RSPO certification by 2020.

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question RT.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	88.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	12.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan

3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2014

3.1.1 If the previous target year for RT.3.1 has not been met, please explain why.

Not applicable.

3.2 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2020

3.2.1 If the previous target year for RT.3.2 has not been met, please explain why.

Not applicable.

3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2020

3.3.1 If the previous target year for RT.3.3 has not been met, please explain why.

Currently the focus is on ensuring that palm oil used is 100% sourced from a sustainable origin, namely through RSPO certification by 2020.

3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

-

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

Yes

4.2 Please select the countries where your company uses or intends to use the Trademark

Portugal

4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2020

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

The Group will continue to work with its Perishables and Private Brand suppliers who use palm oil to ensure it is 100% sourced from a sustainable origin, namely through RSPO certification, in its Private Brands and Perishables products. In addition, in the beginning of 2020 Jerónimo Martins started to include the RSPO Trademark in its Pingo Doce and Recheio banners' (under the brands Pingo Doce and Amanhecer) Private Brands product packaging and raised consumers' awareness on this action through its websites, leaflets and social media. Both these banners operate in the Portuguese food retail market. Additionally, in 2019 Jerónimo Martins (through its banner Biedronka in Poland) was one of the founding members of the Polish Coalition for Sustainable Palm Oil (PKZOP) and in 2020 will work towards contributing to this coalition's goal of achieving 100% certified palm oil (e.g., RSPO) in Poland by 2023. In Colombia, we are following the developments of the Government-led joint initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia" (Voluntary agreement for Zero Deforestation Palm Oil in Supply Chains in Colombia). Jerónimo Martins also joined the Consumer Goods Forum' Forest Positive Coalition of Action and is actively engaged in contributing to meet its goals.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

6.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

Occupational Health & Safety

6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

Yes

Climate Change & Greenhouse Gas (GHG)

6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

Yes

6.5.1 Does the policy cover:

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

Yes

Complaints & Grievances

6.6 Does your company have a Complaints & Grievances Mechanism?

Yes

6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>

Yes

Smallholders

6.7 Does your company support oil palm independent smallholder groups?

No

6.7.3 Do you have any future plans to support oil palm Independent Smallholders?

No

6.7.4 Please explain why you are not planning to support oil palm independent smallholders

Currently our efforts are focused in ensuring that we meet our goal to have 100% of palm oil in our Private Brand and Perishable products sourced from a sustainable origin, namely through RSPO certification.

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

Difficulties selected refer to barriers faced by our Perishables and Private Brand suppliers. Other difficulties are related to ensuring supply chain CSPO certification, especially in the case of our less representative Private Brand suppliers or in the cases where they are small enterprises. Efforts have been made in order to promote the use of RSPO certified palm oil in these cases.

7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

In 2019 Jerónimo Martins (through its banner Biedronka in Poland) was a founding member of the Polish Coalition for Sustainable Palm Oil (PKZOP). The main goal of this coalition is to have 100% certified palm oil (e.g., RSPO) in Poland by 2023. Jerónimo Martins continued to reply to CDP's Forests programmes and achieved the score of 'A-' for its approach and actions on sustainable palm oil. In Colombia, we are following the Government-led joint initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia" (Voluntary agreement for Zero Deforestation Palm Oil in Supply Chains in Colombia). We have also joined the Consumer Goods Forum's Forest Positive Coalition of Action which seeks to promote zero net deforestation supply chains.

7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/zero-net-deforestation/>
<https://www.jeronimomartins.com/en/responsibility/our-commitments-and-progress/>
<https://www.jeronimomartins.com/en/responsibility/our-responsibility-strategy/organisations-to-which-we-belong/>