Particulars

About Your Organisation

1.1 Name of your organisation

KH Regional Group Inc.

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

2-0987-19-000-00

1.4 Membership category

Palm Oil Processors and/or Traders

1.5 Membership sector

Ordinary

Grower

1. Operational Profile

1.1 Please state your main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectarage data, to enable the RSPO to accurately calculate certification on a member, sector and total level. ACOP reports without reported hectarage data will be considered as incomplete and will not be accepted.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

1

2.1.7 Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	8733.87
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	0.0
2.1.4 Total land designated and managed as HCV areas (hectares)	604.17
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	0.0
2.1.6 Total land under scheme smallholders (hectares)	0.0
Total	9338.04

2.2 Certification progress:

2.2.1 Number of management units certified under RSPO P&C Certification

1

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares) 9338.04

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders 100.00%

2.3 In which countries are your estates located?

2.3.1 Indonesia - Please indicate which province(s)

2.3.2 Malaysia - Please indicate which state(s)

2.3.3 Other - Please indicate which country/countries

Guatemala

2.4 New plantings and development (excluding replanting)

2.4.1 How much new land was planted by your company during this reporting period (hectares)?

0.0

2.5 Supply of Fresh Fruit Bunches (FFB)

2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)

156762.27

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes) 137983.05

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

Scheme Smallholders

Independent Smallholders

Outgrowers

Other Third-Party Suppliers

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

1

2.6.2 Number of palm oil mills certified under RSPO P&C

1

1

1

2.7 Palm Kernel processing and production operations

2.7.1 Number of palm kernel crushers and/or palm kernel mills operated

2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)

3. Palm Oil and Certified Palm Oil Production

3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	37380.23
Africa	0.0
Rest of the World	0.0
Total	37380.23
3.3 CSPO sold as RSPO certified	
Description	Tonnes
Identity Preserved (IP)	14000.0
Segregated (SG)	0.0
Mass Balance (MB)	0.0
RSPO Credits	0.0
Total	14000.0
3.6 Total CSPO	
Description	Tonnes
3.3 CSPO sold as RSPO-certified	14000.0
3.4 CSPO sold under other certification schemes	0.0
3.5 CSPO sold as conventional	22811.23
Total	36811.23

3.7 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

98.48%

3.8 Based on total CSPO volumes sold (Question G.3.6), please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	0.0
Indonesia	0.0
Latin America	100.0
Africa	0.0
Rest of the World	0.0

3.2 Total Crude Palm Kernel produced (tonnes)

Africa Rest of the World Total 7 3.9 CSPK sold as RSPO certified T Description T	s/Regions	Tonne
Latin America 7 Africa 7 Rest of the World 7 Total 7 3.9 CSPK sold as RSPO certified 7 Description 1 Identity Preserved (IP) 7		0.
Africa Rest of the World Total 7 3.9 CSPK sold as RSPO certified 7 Description 1 Identity Preserved (IP) 7		0.
Rest of the World Total 3.9 CSPK sold as RSPO certified Description Identity Preserved (IP)	erica	7063.0
Total 7 3.9 CSPK sold as RSPO certified 7 Description 7 Identity Preserved (IP) 7		0.
3.9 CSPK sold as RSPO certified Description T Identity Preserved (IP) 7	e World	0.
3.9 CSPK sold as RSPO certified Description T Identity Preserved (IP) 7		7063.0
Identity Preserved (IP)	Sold as RSPO certified	
	ion	Tonne
Segregated (SG)	reserved (IP)	7063.0
	ed (SG)	0.
Mass Balance (MB)	ance (MB)	0.
Total		7063.0

3.12 Total CSPK sold as RSPO-certified (tonnes)

Description	Tonnes
3.9 CSPK sold as RSPO-certified	7063.08
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	0.0
Total	7063.08

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

100.00%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Tonnes
0.0
0.0
100.0
0.0
0.0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2019

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills? 2020

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2019

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?

Yes

5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

No

6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO2e/ha)?

8114.01

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO2e/tCPO)?

-0.52

6.3 What are the key emission sources identified by your company in certified management units?

	Land use change
	Existing cultivation peat land
. /	Data all will offered (DOM

- Palm oil mill effluent (POME)
- Fertiliser application
 Others

Others

6.4 Does your company have a baseline for GHG reporting?

No

6.4.2 Please explain why your company does not have an existing baseline, and if it is planning to develop a baseline for GHG reporting?

Se est $\sqrt{\circ}$ planeando desarrollar una $\sqrt{\neq}$ nea de base, en el momento en que sea aprobado el estudio de pre factibilidad para la captura de metano para reducir las emiisiones por el POME en el 2021.

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- ✓ Others

Others

La base de suministro no cuenta con grupos de peque\±os productores independientes.

8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

1. Auditoría de vigilancia para mantener la certificación en la norma de Principios & Criterios RSPO 2018. 2. Auditoría de vigilancia para mantener la certificación en la norma de Cadena de Suministro SCCS 2017 de la Trituradora de almendra de Palma. 3. Renovar la Licencia de PalmTrace de Procesadora Quirigüa, S. A. -PROQUISA-

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

1. Certificar en la norma de Cadena de Suministro SCCS 2017 la Refinería de Alimentos Ideal, S. A. -IDEALSA-. 2. Obtener la Licencia de PalmTrace para Alimentos Ideal, S. A. - IDEALSA-

9. Challenges

9.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

\checkmark	Awareness of RSPO in the market
	Difficulties in the certification process
	Certification of smallholders
	Competition with non-RSPO members
\checkmark	High costs in achieving or adhering to certification
	Human rights issues
	Insufficient demand for RSPO-certified palm oil
	Lowusage of palm oil
\checkmark	Reputation of palm oil in the market
	Reputation of RSPO in the market
	Supply issues
	Traceability issues
	No challenges faced
\checkmark	Others
Oth	ers
Cor	npetencias de los auditores de los cuerpos de certificación.
9.2 visi	In addition to the actions already reported in this ACOP report, what other ways has your company supported the ion of the RSPO to transform markets to make sustainable palm oil the norm?
	Engagement with business partners or consumers on the use of CSPO
\checkmark	Engagement with government agencies
	Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
	Promotion of physical CSPO

- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

9.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

https://www.unglobalcompact.org/participation/report/cop/create-and-submit/advanced/433437=

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

1.1 Please state your company's main
Refiner of CPO and PKO
Palm Kernel Crusher
✓ Trader with Physical Possession
Trader without Physical Possession
Integrated Refiner-Trader-Processor
Food and Non-Food Ingredients Producer
Power, Energy and Biofuel Processor
Animal Feed Producer

- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

1. Nacional Agro Industrial, S. A. -NAISA-: Plantaciones, extractora de aceite de palma de aceite y trituradora de almendra de palma de aceite. 2. Procesadora Quirigua, S. A. -PROQUISA-: Distribuidor de CSPO y CSPKO al mercado externo. 3. Alimentos Ideal, S. A. -IDEALSA- Refinador de CSPO y fabricante de alimentos.

2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Guatemala ,Italy ,Mexico ,Netherlands ,Spain

2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	37380.23
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	2913.82
Crude palm kernel expeller (tonnes)	4011.7
Total	44305.75

2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Pal Oil (CPC and CSP Derivative	0) (CSPKO) and D CSPKO	Palm Kernel Expeller
RSPO Credits from Mill / Crusher	0	.0 0.0	0.0
RSPO Credits from Independent Smallholder	0	.0 0.0	0.0
Mass Balance (MB)	0	.0 0.0	0.0
Segregated (SG)	0	.0 0.0	0.0
Identity Preserved (IP)	32801.1	2 2624.07	3629.65
Total	32801.1	2 2624.07	3629.65

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:

88.15%

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:

Countries/Regions	Percentage
Europe	12.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	88.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2019

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2019

3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2019

3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.

3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.

2019

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

A través del departamento de Cadena de Suministro.

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

1. Participando en la Interpretación Nacional de la Norma de Principios y Criterios de la RSPO para Guatemala.

5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour & Labour Rights

5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

5.1.1 Does the policy cover:

- Vo discrimination
- Wage and working conditions
- Freedom of association
- 🗹 No child labour
- No harassment

✓ No forced or trafficked labour

5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

No

Ethical Conduct & Human Rights

5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

5.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

Land Use

5.3 Does your company have a publicly-available Policy covering Land Use?

No

Occupational Health & Safety

5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

No

Climate Change & Greenhouse Gas (GHG)

5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

No

Complaints & Grievances

5.6 Does your company have a Complaints & Grievances Mechanism?

Yes

5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/

Yes

Smallholders

5.7 Does your company support oil palm independent smallholder groups?

No

5.7.3 Do you have any future plans to support oil palm Independent Smallholders?

No

5.7.4 Please explain why you are not planning to support oil palm independent smallholders

El proyecto fue diseñado considerando una sola base de suministro.

6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

https://www.unglobalcompact.org/participation/report/cop/create-and-submit/advanced/433437=

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer third-party brand
- Home & Personal Care Good Manufacturer own brand
- Home & Personal Care Good Manufacturer third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

1. Nacinal Agro Industrial, S. A. - NAISA 2. Procesadora Quirigua, S. A. PROQUISA 3. Alimentos Ideal, S. A. - IDEALSA

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Guatemala

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	0.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	0.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)		Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.0	0.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

No existe un requerimiento específico de los clientes de industria principalmente.

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2020

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2021

3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Lowusage of palm oil
- Risk of supply disruption
- Others
- Others

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Participar en la Interpretación Nacional de la Norma de Principios y Criterios de la RPSO

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

No

Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

6.2.1 Does the policy cover:

Recruitment

Contractors

Sub-Contractors & Third-Party Contractors

6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

No

Occupational Health & Safety

6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)

6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

No

Complaints & Grievances

6.6 Does your company have a Complaints & Grievances Mechanism?

Yes

6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/

Yes

Smallholders

6.7 Does your company support oil palm independent smallholder groups?

No

6.7.3 Do you have any future plans to support oil palm Independent Smallholders?

No

6.7.4 Please explain why you are not planning to support oil palm independent smallholders

El proyecto de plantaciones de palma fue diseñado con una sola base de suministro.

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

\checkmark	Awareness of RSPO in the market
\checkmark	Difficulties in the certification process
	Certification of smallholders
\checkmark	Competition with non-RSPO members
	High costs in achieving or adhering to certification
	Human rights issues
\checkmark	Insufficient demand for RSPO-certified palm oil
	Lowusage of palm oil
\checkmark	Reputation of palm oil in the market
	Reputation of RSPO in the market
	Supply issues
	Traccohility icense

- Traceability issues
- No challenges faced
- Others

Others

7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

https://www.unglobalcompact.org/participation/report/cop/create-and-submit/advanced/433437=