

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

Kerry Group Plc

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

#### 1.3 Membership number

2-0868-18-000-00

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#### 1.4 Membership category

Palm Oil Processors and/or Traders

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#### 1.5 Membership sector

Ordinary

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## Processors & Traders

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO  
 Palm Kernel Crusher  
 Trader with Physical Possession  
 Trader without Physical Possession  
 Integrated Refiner-Trader-Processor  
 Food and Non-Food Ingredients Producer  
 Power, Energy and Biofuel Processor  
 Animal Feed Producer  
 Oleochemicals Producer  
 Distribution & Logistics  
 Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

**Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.**

#### 2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

country site Australia AU Murrarie (MFG) Brazil BR Tres Coracoes E Brazil BR Campinas E China CN Hebei E China CN Nantong E China CN CN Jurong (MFG) E China CN CN: Deking E Costa Rica CR Pavas E Denmark DK Glamsbjerg (MFG) E France Blendecques (MFG) E Germany DE Kielce Germany DE SuCrest Belarus (D) E Germany DE Hochheim (MFG) E India IN Whitefield India IN TUMKUR E India IN Bawal E Indonesia ID Cikarang E Ireland IR Listowel Ireland IR Charleville (Ingredients) E Ireland IR Cork (MFG) E Italy IT Zanica (DC) E Italy IT Mozzo Malaysia MY Tampoi E Malaysia MY Penang E Malaysia MY Pasir Gudang E Malaysia MY Esterol E Mexico MX Irapuato E Mexico MX San Juan del Rio E Netherlands NL Tilburg (MFG) E Netherlands NL Zwijndrecht (MFG) E New Zealand NZ Auckland E Oman OM Sohar E Philippines PH Samutprakarn E Philippines PH Batangas (MFG) E Poland PL Olesnica (MFG) E South Africa ZA Cape Town 3PL E South Africa ZA Durban South Africa ZA Capetown Spain ES O Porrino E Turkey TR Kerry Turkey Tuzla E United Kingdom GB Omagh (ing) MFG E United Kingdom GB Bretton United Kingdom GB Sutton (Kuehne United Kingdom GB York (MFG) E United Kingdom GB BIRSTWITH (MFG) E United Kingdom GB Glasgow United Kingdom GB Orton United Kingdom GB Runcorn (MFG) E United Kingdom GB GAINSBOROUGH (MFG) E United Kingdom GB Portbury (MFG) E United Kingdom GB Tenbury (MFG) E United Kingdom GB Coleraine (ING) MFG E United States US UNION CITY, CA U United States US NEW CENTURY, KS U United States US VESPER, WI U United States US ELK GROVE VILLAGE U United States US AFFTON, MO U United States US FORT WORTH B33 U United States US BLUE EARTH, MN U United States US CALHOUN, GA U United States US EVANSVILLE, IN U United States US FREDERICKSBURG, IA (SPEC) U United States US JACKSON, WI U United States US KENTWOOD, MI U United States US MELROSE PARK, IL U United States US OWEN, WI U United States US STURTEVANT U United States US CLARK SOUTH SAVORY U United States US OWATONNA U

#### 2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Applies globally

#### 2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	60525.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	21625.0
Crude palm kernel expeller (tonnes)	0.0
Total	82150.0

**2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):**

<b>Description</b>	<b>Crude Palm Oil (CPO) and CSPO Derivatives</b>	<b>Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives</b>	<b>Palm Kernel Expeller (CSPKE)</b>
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	11200.0	229.0	0.0
Segregated (SG)	15022.0	115.0	0.0
Identity Preserved (IP)	84.0	949.0	0.0
<b>Total</b>	<b>26306.0</b>	<b>1293.0</b>	<b>0.0</b>

**2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:**

33.60%

**2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	88.0
North America	35.0
Malaysia	14.0
Indonesia	0.0
China	0.0
India	10.0
Latin America	0.0
Africa	0.0
Rest of World	39.0

### 3. TimeBound Plan

**3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?**

2010

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**3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?**

2010

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**3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.**

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**3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.**

2018

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**3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.**

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**3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.**

2025

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**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why**

We continue to see limited uptake of certified palm oil based products in various regions in the world. Especially in Asia, it proves to be difficult to convince customers to make the switch to certified oil & derivatives. The current availability and costs - especially for palm oil fractions & derivatives - in Asia is seen as too high a burden for change.

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**3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?**

We continue to discuss with our customers the importance of using certified palm oil in the products which Kerry makes to eliminate & reduce deforestation from happening in the origin and supporting fair human rights in the supply chain. Our sales teams are kept up to date on the developments within RSPO and are briefed on our ILHAM smallholder project for palm growers in Sabah Malaysia.

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#### 4. Actions For Next Reporting Period

##### 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We share our palm oil policy, annual progress reports both internally as well as externally to customers and other stakeholders. We engage with our customer facing staff to explain the importance of CSPO to enable them to have an engaged discussion with customers. We provide regular internal & external updates on the projects which Kerry is active in with regard to palm oil \_\_\_\_\_

## 5. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

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##### 5.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

#### 5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

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### Ethical Conduct & Human Rights

#### 5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

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##### 5.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

#### 5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

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### Land Use

#### 5.3 Does your company have a publicly-available Policy covering Land Use?

Yes

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##### 5.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

#### 5.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

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**Occupational Health & Safety****5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

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**5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

Yes

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**Climate Change & Greenhouse Gas (GHG)****5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

No

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**Complaints & Grievances****5.6 Does your company have a Complaints & Grievances Mechanism?**

No

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**Smallholders****5.7 Does your company support oil palm independent smallholder groups?**

Yes

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**5.7.1 Does this support cover:**

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

**5.7.2 How is your company supporting them?**

We started in smallholder project called ILHAM in the Sandakan (Sabah, Malaysia) region back in 2018. We closely work with farmers in a number of villages to improve their livelihood, provide them with techniques to substantially improve their yields through a subsidized bio based fertilizer. At the same time we look at working conditions, safety, workforce in terms of migrant workers.

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## 6. Challenges

### 6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

The market premiums for certified palm oil fractions & derivatives are high. This is obviously not caused by the premium on the FFB's, but the supply chain from mill to refiner to end user is complex. If for instance a refiner has no market for certified palm olein, then palm stearin becomes expensive to buy in a RSPO certified grade. This often is the main reason that customers refrain from making the switch to certified oils.

### 6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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### 6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.kerrygroup.com/sustainability/marketplace/responsible-sourcing/palm-oil/index.xml>  
[https://www.kerrygroup.com/sustainability/policies-statements/Palm-Oil-Sourcing-Policy-Sept\\_2019.pdf](https://www.kerrygroup.com/sustainability/policies-statements/Palm-Oil-Sourcing-Policy-Sept_2019.pdf)  
[https://www.kerrygroup.com/sustainability/policies-statements/Palm-Oil-Progress-Report-\(Sept-2019\).pdf](https://www.kerrygroup.com/sustainability/policies-statements/Palm-Oil-Progress-Report-(Sept-2019).pdf)

## Consumer Goods Manufacturers

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.*

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

Charleville Foods, UK Osset, UK Listowel Foods, Ireland

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Ireland ,United Kingdom

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	9659.0
Total volume of crude/refined palm kernel oil (tonnes)	239.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	1179.0
Total	11077.0

**2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	100.0
Palm kernel oil-based derivatives and fractions	0.0

**2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	974.0	239.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	7366.0	0.0	0.0	1179.0
Segregated (SG)	1319.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	9659.0	239.0	0.0	1179.0

**2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Certified Palm oil-based derivatives and fractions	100.0
Certified Palm kernel oil-based derivatives and fractions	0.0

**2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:**

100.00%

**2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?**

Yes

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

**3. TimeBound Plan****3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2012

**3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products**

2013

**3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.**

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**3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.**

2017

**3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.**

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**3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.**

2018

**3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.**

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**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

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**3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?**

Yes

**3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?**

Yes

**3.6.2 When do you expect all products manufactured on behalf of other companies to only contain RSPO-certified sustainable palm oil and palm oil products?**

2018.0

#### 4. Trademark Use

##### 4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

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##### 4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

We have not made any changes in our packaging during 2019. If there is a need to do this in 2020, we will re-evaluate the option of using the Trademark

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## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We continue to promote consumption of physically certified oils in the European market. Kerry will change stop the buying of RSPO credits by the end of 2020 and will move to minimum mass balance certified oil for our Kerry Foods usage during 2021 \_\_\_\_\_

## 6. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

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##### 6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

#### 6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

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### Ethical Conduct & Human Rights

#### 6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

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##### 6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

#### 6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

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### Land Use

#### 6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

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##### 6.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

#### 6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

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**Occupational Health & Safety****6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

**6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

Yes

**Climate Change & Greenhouse Gas (GHG)****6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

No

**Complaints & Grievances****6.6 Does your company have a Complaints & Grievances Mechanism?**

No

**Smallholders****6.7 Does your company support oil palm independent smallholder groups?**

Yes

**6.7.1 Does this support cover:**

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

**6.7.2 How is your company supporting them?**

We started in smallholder project called ILHAM in the Sandakan (Sabah, Malaysia) region back in 2018. We closely work with farmers in a number of villages to improve their livelihood, provide them with techniques to substantially improve their yields through a subsidized bio based fertilizer. At the same time we look at working conditions, safety, workforce in terms of migrant workers.

## 7. Challenges

### 7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

-

### 7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

-

### 7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.kerrygroup.com/sustainability/marketplace/responsible-sourcing/palm-oil/index.xml>  
[https://www.kerrygroup.com/sustainability/policies-statements/Palm-Oil-Sourcing-Policy-Sept\\_2019.pdf](https://www.kerrygroup.com/sustainability/policies-statements/Palm-Oil-Sourcing-Policy-Sept_2019.pdf)  
[https://www.kerrygroup.com/sustainability/policies-statements/Palm-Oil-Progress-Report-\(Sept-2019\).pdf](https://www.kerrygroup.com/sustainability/policies-statements/Palm-Oil-Progress-Report-(Sept-2019).pdf)