

Particulars

About Your Organisation

1.1 Name of your organisation

Laboratoires M&L SA

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

4-0804-16-000-00

1.4 Membership category

Consumer Goods Manufacturers

1.5 Membership sector

Ordinary

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

Laboratoires M&L uses palm oil derivatives

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Applies globally

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	0.0
Total volume of crude/refined palm kernel oil (tonnes)	502.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	2008.0
Total	2510.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	1212.0	0.0	0.0	0.0
Segregated (SG)	417.0	73.0	0.0	0.0
Identity Preserved (IP)	13.0	3.0	0.0	0.0
Total	1642.0	76.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

68.45%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

Our objective was 100% at 2015 because we only had the view on our soap noodles. Today, more than 99% of our soap noodles containing palm are IP / SG CSPO (except special sizes dedicated to professionals : we are planning to be 100% MB by end of 2020 for these products). Since 2015, we have the view on other derivatives as surfactant and we have the objective that 100% of the palm oil used in them will be CSPO in 2020 (MB/SG/IP) if the offer of suppliers is available. We go directly with a strategy of certification from physical supply chains because the Book and Claims approach, based on compensation, is not in line today with our commitments.

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan**3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2012

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2012

3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

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3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2020

3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

Our objective was 100% at 2015 because we only had the view on our soap noodles. Today, more than 99% of our soap noodles containing palm oil are IP / SG CSPO (except special sizes dedicated to professionals : we are planning to be 100% MB by end of 2020 for these products). Since 2015, we have the view on other derivatives as surfactant and we have the objective that 100% the palm oil used in them will be CSPO in 2020 (MB/SG/IP) if the offer of suppliers is available. We go directly with a strategy of certification from physical supply chains because the Book and Claims approach, based on compensation, is not in line today with our commitments.

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2020

3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

Our objective was 100% at 2015 because we only had the view on our soap noodles. Today, more than 99% of our soap noodles are IP / SG CSPO (except special sizes dedicated to professionals : we are planning to be 100% MB by end of 2020 for these products). Since 2015, we have the view on other derivatives as surfactant and we have the objective that 100% of the palm oil used in them will be CSPO in 2020 (MB/SG/IP) if the offer of suppliers is available. We go directly with a strategy of certification from physical supply chains because the Book and Claims approach, based on compensation, is not in line today with our commitments.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

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4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

Yes

4.2 Please select the countries where your company uses or intends to use the Trademark

Applies globally

4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2012

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

In 2014, to go further in sustainability regarding palm oil derivatives, we started a tracking approach to identify the nature of all the ingredients (surfactants) used by our company containing derivatives of palm oil or fractions and the % of palm oil incorporation. Thanks to a working group of 20 persons dedicated to that subject and thanks to our collaboration with our suppliers, we were able to know our global palm oil consumption (based on Cosmos Regulation List). In 2017, to improve the traceability of our derivatives (as surfactants), we began a partnership with an external organism Earthworm Foundation (<https://www.earthworm.org/>) – an NGO that works with companies to transform their value chains. The first step toward transformation is knowledge. With this in mind, we sent our suppliers a traceability survey so that we can find out the origin of the palm/palm kernel oil contained in the ingredients we purchase. This work required strong collaboration by our suppliers and link in the chain. The objective was to identify the links in the supply chain, going back as far as the mill. In 2018, after this year working with our suppliers, we weren't able to get full traceability, but we continued our work with our suppliers to get better traceability. In 2019, we achieved traceability to the mill from our major supplier. We keep challenging raw material providers to offer CSPO certified derivatives (such as surfactants). We keep transferring the RSPO knowledge and skills to our subcontractor (soaps maker). We participate to the working groups proposed by our suppliers on Palm Oil Subject and conferences. (BASF Palm Oil Dialog, webinar, RSPO events in Europe...) In 2019 we participated in the Palm Oil Dialog of BASF, where we presented our strategy to reach sustainable palm oil supply chain, one person of our sustainable ingredients department and 2 people from our purchase department attended this meeting. In 2020, we aim to have all the palm oil contained in our derivatives as CSPO (MB/SG/IP) (if the offer of suppliers is available), we integrated Action For Sustainable Derivatives, a consortium of 18 companies using palm oil derivatives to work on sustainability of palm oil derivatives supply chain. We participate to working groups on 3 main topics: Traceability, Monitoring along our supply chain and Engagement & Collective Action. Thanks to the work done with ASD, we hope to reach a high score of traceability to the mill for our 2019 palm oil derivatives supply. Thanks to this work on traceability we will be able to understand better where our palm supply have the most impact, thus we will be able to target the most meaningful field project to support.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

No

Occupational Health & Safety**6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

Yes

Climate Change & Greenhouse Gas (GHG)**6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

6.5.1 Does the policy cover:

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

Yes

Complaints & Grievances**6.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>

No

Smallholders**6.7 Does your company support oil palm independent smallholder groups?**

No

6.7.3 Do you have any future plans to support oil palm Independent Smallholders?

Yes

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

availability of CSPO for som raw materials

7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://group.loccitane.com/fr/nos-reponses>
