

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

Lamb Weston / Meijer VOF

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

#### 1.3 Membership number

4-0163-11-000-00

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#### 1.4 Membership category

Consumer Goods Manufacturers

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#### 1.5 Membership sector

Ordinary

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## Consumer Goods Manufacturers

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

Frozen parfried potato products (finished products, palm oil used for Private Label brands only) Dehydrated potato flakes (finished products own brand and PL and also used as ingredient for other food good manufacturers, own brand and PL)

### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

**Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.**

#### 2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

All six Lamb Weston / Meijer sites in Europe are fully owned (100%) by the joint venture (Lamb Weston / Meijer v.o.f.). Only our sites in the Netherlands and our site in the UK (Wisbech) are using refined palm oil or palm oil derivatives. Our site in Austria (Hollabrunn) does not use any palm oil - Refined palm oil is used for production of frozen parfried potato products for Private Label customers only, not for any own brand labels (Lamb Weston), produced in Europe. - One specific palm oil derivate (ascorbic palmitate) has been used in 2019 as additive at very minor quantities (< 0.01%) in the production of dehydrated potato flakes at 3 of our 4 Dutch production sites and at our site in the UK (Wisbech). This concerns as well LW branded potato flakes as Private Label brands

#### 2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Applies globally

#### 2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	4467.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.77
Total	4467.77

**2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	100.0
Palm kernel oil-based derivatives and fractions	0.0

**2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.77
Segregated (SG)	4467.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	4467.0	0.0	0.0	0.77

**2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Certified Palm oil-based derivatives and fractions	100.0
Certified Palm kernel oil-based derivatives and fractions	0.0

**2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:**

100.00%

**2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?**

Yes

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	78.0
North America	0.0
Malaysia	0.0
Indonesia	1.0
China	0.0
India	0.0
Latin America	8.0
Africa	0.0
Rest of World	13.0

**3. TimeBound Plan****3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2014

**3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products**

2012

**3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.**

Our company has met the 100% CSPO target already by 2013, so this questions is not applicable here

**3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.**

2013

**3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.**

Our company has met the 100% CSPO target already by 2013, so this questions is not applicable here

**3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.**

2015

**3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.**

Our company has met the 100% SG CSPO target already by 2015, so this questions is not applicable here

**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

Our company has met the 100% CSPO target already by 2013 and 100% SG CSPO by 2015 for all products in all countries, so this questions is not applicable here

**3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?**

Yes

**3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?**

Yes

**3.6.2 When do you expect all products manufactured on behalf of other companies to only contain RSPO-certified sustainable palm oil and palm oil products?**

2013.0

#### 4. Trademark Use

##### 4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

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##### 4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

We have phased out palm since 2012 as our main frying oil for health reasons. Palm oil contains 50% saturated fat versus typically only 10-12% (oil based) in sunflower or rapeseed oil. Palm oil also contains relatively high levels of the process contaminants 2,3-MCPD esters and glycidyl esters, which are another health concern.

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## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We observe insufficient mainstream consumer awareness for CSPO and no interest at all from customers, being mainly in the Out-of-Home market segment. As we have done in the past seven years, we have included a paragraph on RSPO certified sustainable palm oil in our latest sustainability report (publication January 2019). We promote CSPO whenever asked and relevant during presentations to customers and at stakeholders events and we do promote RSPO and stress the urgency to move to 100% SG CSPO within our EU sector. See link, scroll down to results for the text on RSPO certified palm oil:  
<https://www.lambweston.eu/sustainability/the-sustainable-seven/potato-waste.html>

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## 6. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

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##### 6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

#### 6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

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### Ethical Conduct & Human Rights

#### 6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

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##### 6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

#### 6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

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### Land Use

#### 6.3 Does your company have a publicly-available Policy covering Land Use?

No

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**Occupational Health & Safety****6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

**6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

No

**Climate Change & Greenhouse Gas (GHG)****6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

**6.5.1 Does the policy cover:**

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

**6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?**

Yes

**Complaints & Grievances****6.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

**6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>**

Yes

**Smallholders****6.7 Does your company support oil palm independent smallholder groups?**

No

**6.7.3 Do you have any future plans to support oil palm Independent Smallholders?**

No

**6.7.4 Please explain why you are not planning to support oil palm independent smallholders**

We only use a very small volume of palm oil in frozen parfried potato products for Private Label brands (even just for one customer), which does not justify to spend extra time and resources in this specific area. We expect that we will completely phase out the use of palm oil within 2 years.

## 7. Challenges

### 7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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### 7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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**7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

<https://www.lambweston.eu/sustainability/the-sustainable-seven/potato-waste.html> SUSTAINABLE SOURCING - Results versus international recognised sustainability standards - 100% of potatoes are sourced sustainably, certified against a SAI FSA benchmarked standard (see the Sustainable Agriculture chapter for more information) - 100% of our vegetable oil is renewable; the palm oil we use is 100% segregated CSPO<sup>2</sup> - 85% of packaging materials are renewable, with 100% FSC certified carton made from recycled cardboard and 100% of our plastics are recyclable and made from mono-materials (PE or PP). [2] Segregated CSPO = Certified Sustainable Palm Oil, audited against RSPO Standards & Principles (Round Table for Sustainable Palm Oil). The term segregated means the CSPO is handled and kept separated in the process from harvesting palm nuts till processing refined oil it into the final food. <https://www.lambweston.eu/sustainability/the-sustainable-seven/nutrition-health.html> REDUCING SATURATED FAT Over 86.4% of all of our products are now fried in a healthier frying oil, mostly sunflower oil, with a maximum of 12% saturated fats and a maximum 1% trans-fat (oil based). While we are in the final process of transferring all our frozen parfried potato products, including our private label portfolio, from palm oil to sunflower oil, one of our international customers decided to continue using palm oil in their own restaurants. We have conversations with those customers still using palm oil about the benefits of switching to healthier frying oils. As indicated elsewhere in this report, the remaining 13.6% of the oil we source to parfry specific private labels is 100% segregated RSPO certified palm oil, which ensures this frying oil is grown, produced and sourced as sustainably as possible. Over the last decade, we have removed over 10 million kilograms of saturated fat per year, compared to our 2008 baseline, from our total frozen parfried product portfolio, benefiting our customers and the end consumer.

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