Particulars

About Your Organisation

1.1 Name of your organisation

Ming Fai International Holdings Limited

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- ☐ Palm Oil Grower
- ☐ Processor and/or Trader
- ☑ Consumer Goods Manufacturer
- ☐ Retailer
- ☐ Bank and/or Investor
- ☐ Social and/or Development NGO
- ☐ Environmental and/or Conservation NGO
- ☐ Affiliate

1.3 Membership number

4-0934-17-000-00

1.4 Membership category

Consumer Goods Manufacturers

1.5 Membership sector

Ordinary

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- ☐ Food Good Manufacturer - own brand
- ☐ Food Good Manufacturer - third-party brand
- ☑ Home & Personal Care Good Manufacturer - own brand
- ☐ Home & Personal Care Good Manufacturer - third-party brand
- ☐ Ingredient Manufacturers
- ☐ Biofuels
- ☐ Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

Seller: Ming Fai Enterprise International Company Limited Purchaser & Seller: Ming Fai Asia Pacific Company Limited Purchaser & Seller & Manufacturer: Ming Fai Industrial (Shenzhen) Company Limited

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Australia ,Canada ,China ,Hong Kong ,India ,Indonesia ,Japan ,Korea, South ,Macau ,Malaysia ,Mongolia ,Philippines ,Russia ,Saudi Arabia ,Singapore ,Taiwan ,Thailand ,United Kingdom ,United States ,Vietnam

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	0.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	4530.0
Total	4530.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80
Palm kernel oil-based derivatives and fractions	20

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0	0	0	0.0
RSPO Credits from Independent Smallholder	0	0	0	0
Mass Balance (MB)	0.0	0.0	0	508.4
Segregated (SG)	0	0	0	0.0
Identity Preserved (IP)	0	0	0	0.0
Total	0.0	0.0	0	508.4

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80
Certified Palm kernel oil-based derivatives and fractions	20

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

11.22%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

We concentrate on investing in a robust programme of direct action, focusing on ensuring compliance with our commitments to no deforestation, development of peatlands (and any depth) and zero exploitation of workers and communities at different levels of our supply chain.We met ambitious targets to improve traceability. Working with WWF, CFNA, RSPO and other NGO partners and our suppliers (all of whom are RSPO members) we continue to improve our understanding of the challenges faced.We will fully review our Policy, Standard plans at the end of 2019 to ensure we are effective in meeting our ambitions for a sustainable palm oil industry.

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	7
North America	58
Malaysia	3
Indonesia	3
China	2
India	1
Latin America	0
Africa	0
Rest of World	26

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2015

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2016

3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

-

3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2030

3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

Since 2016 we have concentrated on investing in a robust programme of direct action, focusing on ensuring compliance with our commitments to no deforestation, development of peatlands (and any depth) and zero exploitation of workers and communities at different levels of our supply chain. In 2018 we met ambitious targets to improve traceability. Working with WWF, CFNA, RSPO and other NGO partners and our suppliers (all of whom are RSPO members) we continue to improve our understanding of the challenges faced.We will fully review our Policy, Standard plans at the end of 2019 to ensure we are effective in meeting our ambitions for a sustainable palm oil industry. And also we face the

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2030

3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

Since 2016 we have concentrated on investing in a robust programme of direct action, focusing on ensuring compliance with our commitments to no deforestation, development of peatlands (and any depth) and zero exploitation of workers and communities at different levels of our supply chain. In 2018 we met ambitious targets to improve traceability. Working with WWF, CFNA, RSPO and other NGO partners and our suppliers (all of whom are RSPO members) we continue to improve our understanding of the challenges faced.We will fully review our Policy, Standard plans at the end of 2019 to ensure we are effective in meeting our ambitions for asustainable palm oil industry. And also we face the big challenges, such as: awareness of RSPO in the market, competition with non-RSPO members, the high costs in achiecing or adhering to certification, etc.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Since 2016 we have concentrated on investing in a robust programme of direct action, focusing on ensuring compliance with our commitments to no deforestation, development of peatlands (and any depth) and zero exploitation of workers and communities at different levels of our supply chain. In 2018 we met ambitious targets to improve traceability. Working with WWF, CFNA, RSPO and other NGO partners and our suppliers (all of whom are RSPO members) we continue to improve our understanding of the challenges faced.We will fully review our Policy, Standard plans at the end of 2019 to ensure we are effective in meeting our ambitions for asustainable palm oil industry. And also we face the big challenges, such as: awareness of RSPO in the market, competition with non-RSPO members, the high costs in achiecing or adhering to certification, etc.

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

Yes

4.2 Please select the countries where your company uses or intends to use the Trademark

Korea, South ,Macau ,Malaysia ,Mongolia ,Philippines ,Russia ,Saudi Arabia ,Singapore ,Taiwan ,Thailand ,United Kingdom ,United States ,Vietnam

4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2016

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

1. We would put more efforts to extend our RSPO certified soap product market, including China, Asia Pacific and Middle East etc. 2. We would plan to increase the proportion of RSPO certified soap products year by year. 3. We plan to increase the promotion of own brand RSPO certified soap products and increase the sales.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

6.1.1 Does the policy cover:

- ☑ No discrimination
- ☑ Wage and working conditions
- ☑ Freedom of association
- ☑ No child labour
- ☑ No harassment
- ☑ No forced or trafficked labour

6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

No

Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

6.2.1 Does the policy cover:

- ☑ Recruitment
- ☑ Contractors
- ☑ Sub-Contractors & Third-Party Contractors

6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

No

Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

6.3.1 Does the policy cover:

- ☑ Free Prior and Informed Consent (FPIC)
- ☑ Compensation

6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

No

Occupational Health & Safety

6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)

6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

Yes

6.5.1 Does the policy cover:

- ☑ Identification and assessment of GHG
- ☑ Public reporting of GHG footprint
- ☑ Monitored implementation plan to reduce or minimise GHG emissions

6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

Yes

Complaints & Grievances

6.6 Does your company have a Complaints & Grievances Mechanism?

Yes

6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/

No

Smallholders

6.7 Does your company support oil palm independent smallholder groups?

Yes

6.7.1 Does this support cover:

- ☑ Fair and transparent dealings with Smallholders
- ☑ Improved Smallholder livelihoods

6.7.2 How is your company supporting them?

To support smallholders through sourcing sustainably.

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- ☑ Awareness of RSPO in the market
- ☑ Difficulties in the certification process
- ☐ Certification of smallholders
- ☑ Competition with non-RSPO members
- ☑ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☐ Insufficient demand for RSPO-certified palm oil
- ☑ Low usage of palm oil
- ☑ Reputation of palm oil in the market
- ☑ Reputation of RSPO in the market
- ☑ Supply issues
- ☐ Traceability issues
- ☐ No challenges faced
- ☐ Others

Others

-

7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- ☑ Engagement with business partners or consumers on the use of CSPO
- ☐ Engagement with government agencies
- ☑ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☐ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☑ Research & Development support
- ☐ Stakeholder engagement
- ☐ No actions taken
- ☐ Others

Others

-

7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

CPD Questionnaire https://www.cdp.net/en/responses/34024?back_to=https%3A%2F%2Fwww.cdp.net%2Fen%2Fresponses%3Futf8%3D%25E2%259C%2593%26queries%255Bname%255D%3DMing%2BFai&queries%5Bname%5D=Ming+Fai