

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

NaturAceites S. A.

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

#### 1.3 Membership number

1-0091-10-000-00

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#### 1.4 Membership category

Oil Palm Growers

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#### 1.5 Membership sector

Ordinary

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## Grower

### 1. Operational Profile

#### 1.1 Please state your main activities as a palm oil grower:

- Oil palm grower without palm oil mill  
 Oil palm grower with palm oil mill  
 Oil palm grower with palm oil mill and palm kernel crushing plant  
 Smallholder Group Manager

### 2. Operations and Certification Progress

*Information in Section 2 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification on a member, sector and total level. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted.*

#### 2.1 Land area controlled and managed associated to palm oil

##### 2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

11

##### 2.1.7 Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	12600.0
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	0.0
2.1.4 Total land designated and managed as HCV areas (hectares)	0.0
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	269.0
2.1.6 Total land under scheme smallholders (hectares)	0.0
Total	12869.0

#### 2.2 Certification progress:

##### 2.2.1 Number of management units certified under RSPO P&C Certification

2

##### 2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

6390.0

##### 2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

49.65%

**2.3 In which countries are your estates located?****2.3.1 Indonesia - Please indicate which province(s)**

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**2.3.2 Malaysia - Please indicate which state(s)**

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**2.3.3 Other - Please indicate which country/countries**

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Guatemala

**2.4 New plantings and development (excluding replanting)****2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

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0.0

**2.5 Supply of Fresh Fruit Bunches (FFB)****2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

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319607.24

**2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)**

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161726.74

**2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?**

- Scheme Smallholders
- Independent Smallholders
- Outgrowers
- Other Third-Party Suppliers

**2.5.5 Outgrower operations that supply your operations:****2.5.5.1 Total FFB volume supplied (tonnes)**131055.49

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**2.5.5.2 Total certified FFB volume supplied (tonnes)**131055.49

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**2.5.6 Other Third-party supplier operations that supply your operations:****2.5.6.1 Total FFB volume supplied (tonnes)**205080.01

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**2.5.6.2 Total certified FFB volume supplied (tonnes)**0.0

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**2.6 Fresh Fruit Bunches (FFB) processing and production operations****2.6.1 Number of palm oil mills operated**3

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**2.6.2 Number of palm oil mills certified under RSPO P&C**2

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**2.7 Palm Kernel processing and production operations****2.7.1 Number of palm kernel crushers and/or palm kernel mills operated**2

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**2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)**1

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**3. Palm Oil and Certified Palm Oil Production****3.1 Total Crude Palm Oil produced (tonnes)**

<b>Countries/Regions</b>	<b>Tonnes</b>
Malaysia	0.0
Indonesia	0.0
Latin America	165100.74
Africa	0.0
Rest of the World	0.0
<b>Total</b>	<b>165100.74</b>

**3.3 CSPO sold as RSPO certified**

<b>Description</b>	<b>Tonnes</b>
Identity Preserved (IP)	69574.9
Segregated (SG)	0.0
Mass Balance (MB)	0.0
RSPO Credits	0.0
<b>Total</b>	<b>69574.9</b>

**3.6 Total CSPO**

<b>Description</b>	<b>Tonnes</b>
3.3 CSPO sold as RSPO-certified	69574.9
3.4 CSPO sold under other certification schemes	0.0
3.5 CSPO sold as conventional	0.0
<b>Total</b>	<b>69574.9</b>

**3.7 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production**

42.14%

**3.8 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries**

<b>Countries/Regions</b>	<b>Percentage</b>
Malaysia	0.0
Indonesia	0.0
Latin America	100.0
Africa	0.0
Rest of the World	0.0

**3.2 Total Crude Palm Kernel produced (tonnes)**

<b>Countries/Regions</b>	<b>Tonnes</b>
Malaysia	0.0
Indonesia	0.0
Latin America	17188.32
Africa	0.0
Rest of the World	0.0
<b>Total</b>	<b>17188.32</b>

**3.9 CSPK sold as RSPO certified**

<b>Description</b>	<b>Tonnes</b>
Identity Preserved (IP)	9768.25
Segregated (SG)	0.0
Mass Balance (MB)	0.0
<b>Total</b>	<b>9768.25</b>

**3.12 Total CSPK sold as RSPO-certified (tonnes)**

<b>Description</b>	<b>Tonnes</b>
3.9 CSPK sold as RSPO-certified	9768.25
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	0.0
<b>Total</b>	<b>9768.25</b>

**3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production**

56.83%

**3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:**

<b>Countries/Regions</b>	<b>Tonnes</b>
Malaysia	0.0
Indonesia	0.0
Latin America	100.0
Africa	0.0
Rest of the World	0.0



#### 4. TimeBound Plan

**4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?**

2015

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**4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?**

2021

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**4.2.1 If the previous target year for G.4.2 has not been met, please explain why**

First Mill was RSPO-IP certified on July 2015. Second Mill was RSPO-IP certified on December 2017. Changes made on the supporting group for certification of third Mill and inclusion of Independent Outgrowers Estates on certification scope, affected certification plans. An important issue was the LUCA FTN review process, which took approximately 18 months from delivery to approval, and another current factor that has affected us in the expected time frame is the conditions of the COVID-19 pandemic, which has lengthened the process to obtain an audit date.

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**4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?**

2023

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**4.4.1 If the previous target year for G.4.4 has not been met, please explain why**

We are currently working to bring the certification process to a group of states (approx. 10) so that they can be certified in 2021. And, another group that due to the implementation processes will be in 2023. For this process, we are promoting legal compliance and conducting internal audits (P&C 2018), and other requirements that in your process may take time and must be met before certification (LUCA, HCV-HCS, SEIA, among others).

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## 5. Concession Map

**5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?**

Yes

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**5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?**

No

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## 6. GHG Footprint

**6.1 What is the average GHG footprint for all certified management units by hectare (tCO<sub>2</sub>e/ha)?**

-6.245

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**6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO<sub>2</sub>e/tCPO)?**

-2.04

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**6.3 What are the key emission sources identified by your company in certified management units?**

- Land use change
- Existing cultivation peatland
- Palm oil mill effluent (POME)
- Fertiliser application
- Others

Others

Palm oil mill effluent (POME) Fertiliser application Fuel consumption

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**6.4 Does your company have a baseline for GHG reporting?**

No

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**6.4.2 Please explain why your company does not have an existing baseline, and if it is planning to develop a baseline for GHG reporting?**

We have estimate every year our GHG emissions from mills and estates certificated using RSPO PalmGHG calculator, and we have implemented improvement plans for GHG reduction (fuel consumption, fertiliser use), but we don't have analyzed yet. For the next year we are going to develop this analyze and established our reduction GHG objectives.

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## 7. Support for Oil Palm Smallholders

### 7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- Others

Others

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### 7.2 Why is your company not currently supporting independent smallholders?

Producers who are dedicated to the cultivation of palm oil that make up the supply base due to the extent of planting, which ranges from medium to large. In the case of small producers in the areas where the company is located, they dedicate their planting area to crops or other activities other than oil palm.

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#### 7.2.1 Does your company have any future plans to support oil palm Independent Smallholders?

No

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## 8. Actions For Next Reporting Period

### 8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

Certify Yalcobe Mill and its supply base: 6 estates managed by NaturAceites and 3 estates managed by Outgrower (Second semester 2020 to 2021). Incorporate new guidelines and have a person to support to outgrowers in RSPO P&C.

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### 8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

Plans for second semester continue promoting legal compliance among Independent Outgrowers, a very important step towards certification.

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## 9. Challenges

### 9.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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### 9.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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### 9.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<http://www.naturaceites.com/>

## Processors & Traders

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Food and Non-Food Ingredients Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.*

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

PK Plants and Refinery are fully-owned by NaturAceites. Portuary Terminal is majority-owned by NaturAceites.

2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Dominican Republic ,El Salvador ,Germany ,Guatemala ,Italy ,Mexico ,Morocco ,Netherlands ,Spain ,United States

2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	166858.57
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	13235.0
Crude palm kernel expeller (tonnes)	17188.35
Total	197281.92

**2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):**

<b>Description</b>	<b>Crude Palm Oil (CPO) and CSPO Derivatives</b>	<b>Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives</b>	<b>Palm Kernel Expeller (CSPKE)</b>
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0
Segregated (SG)	0.0	4788.3	0.0
Identity Preserved (IP)	69061.6	0.0	0.0
<b>Total</b>	<b>69061.6</b>	<b>4788.3</b>	<b>0.0</b>

**2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:**

37.43%

**2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	78.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	21.0
Africa	0.0
Rest of World	1.0

### 3. TimeBound Plan

**3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?**

2015

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**3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?**

2016

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**3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.**

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**3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.**

2021

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**3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.**

First Mill was RSPO-IP certified on July 2015. Second Mill was RSPO-IP certified on December 2017. Changes made on the supporting group for certification of third Mill and inclusion of Independent Outgrowers Estates on certification scope, affected certification plans. An important issue was the LUCA FTN review process, which took approximately 18 months from delivery to approval, and another current factor that has affected us in the expected time frame is the conditions of the COVID-19 pandemic, which has lengthened the process to obtain an audit date.

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**3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.**

2023

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**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why**

Inclusion of Independent Outgrowers have become more difficult due to low market prices.

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**3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?**

"We inform to our clients about we're RSPO certified We are asking and spreading to other independent outgrower to belong our supply chain"

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#### 4. Actions For Next Reporting Period

**4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)**

Contacting potential clients interested in sustainable oil

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## 5. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

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##### 5.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

#### 5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

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### Ethical Conduct & Human Rights

#### 5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

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##### 5.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

#### 5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

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### Land Use

#### 5.3 Does your company have a publicly-available Policy covering Land Use?

Yes

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##### 5.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

#### 5.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

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**Occupational Health & Safety****5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

**5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

Yes

**Climate Change & Greenhouse Gas (GHG)****5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

**5.5.1 Does the policy cover:**

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

**5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?**

No

**Complaints & Grievances****5.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

**5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>**

Yes

**Smallholders****5.7 Does your company support oil palm independent smallholder groups?**

No

**5.7.3 Do you have any future plans to support oil palm Independent Smallholders?**

No

**5.7.4 Please explain why you are not planning to support oil palm independent smallholders**

Producers who are dedicated to the cultivation of oil palm that make up the supply base due to the extent of planting, which ranges from medium to large. In the case of small producers in the areas where the company is located, they dedicate their planting area to crops or other activities other than oil palm

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