

Particulars

About Your Organisation

1.1 Name of your organisation

Natural Habitats Americas B.V.

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

1-0115-11-000-00

1.4 Membership category

Oil Palm Growers

1.5 Membership sector

Ordinary

Grower

1. Operational Profile

1.1 Please state your main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification on a member, sector and total level. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

0

2.1.7 Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	6833.98
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	1408.97
2.1.4 Total land designated and managed as HCV areas (hectares)	969.09
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	1042.62
2.1.6 Total land under scheme smallholders (hectares)	0.0
Total	10254.66

2.2 Certification progress:

2.2.1 Number of management units certified under RSPO P&C Certification

1

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

8177.0

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

79.74%

2.3 In which countries are your estates located?**2.3.1 Indonesia - Please indicate which province(s)**

-

2.3.2 Malaysia - Please indicate which state(s)

-

2.3.3 Other - Please indicate which country/countries

Ecuador

2.4 New plantings and development (excluding replanting)**2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

0.0

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

0.0

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

0.0

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- Scheme Smallholders
- Independent Smallholders
- Outgrowers
- Other Third-Party Suppliers

2.5.4 Independent smallholder operations that supply your operations:**2.5.4.1 Total FFB volume supplied (tonnes)**27792.0

2.5.4.2 Total certified FFB volume supplied (tonnes)24201.0

2.5.5 Outgrower operations that supply your operations:**2.5.5.1 Total FFB volume supplied (tonnes)**49373.0

2.5.5.2 Total certified FFB volume supplied (tonnes)29785.0

2.6 Fresh Fruit Bunches (FFB) processing and production operations**2.6.1 Number of palm oil mills operated**2

2.6.2 Number of palm oil mills certified under RSPO P&C1

2.7 Palm Kernel processing and production operations**2.7.1 Number of palm kernel crushers and/or palm kernel mills operated**1

2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)1

3. Palm Oil and Certified Palm Oil Production**3.1 Total Crude Palm Oil produced (tonnes)**

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	10132.0
Africa	0.0
Rest of the World	0.0
Total	10132.0

3.3 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	1983.04
Segregated (SG)	0.0
Mass Balance (MB)	0.0
RSPO Credits	0.0
Total	1983.04

3.6 Total CSPO

Description	Tonnes
3.3 CSPO sold as RSPO-certified	1983.04
3.4 CSPO sold under other certification schemes	0.0
3.5 CSPO sold as conventional	4559.58
Total	6542.62

3.7 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

64.57%

3.8 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	0.0
Indonesia	0.0
Latin America	100.0
Africa	0.0
Rest of the World	0.0

3.2 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	4923.0
Africa	0.0
Rest of the World	0.0
Total	4923.0

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.0
Segregated (SG)	0.0
Mass Balance (MB)	0.0
Total	0.0

3.12 Total CSPK sold as RSPO-certified (tonnes)

Description	Tonnes
3.9 CSPK sold as RSPO-certified	0.0
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	3227.18
Total	3227.18

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

65.55%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	100.0
Africa	0.0
Rest of the World	0.0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2013

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2013

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

-

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2020

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

The group is continuously working integrating new growers to convert into RSPO.

5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?

Yes

5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

No

6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO₂e/ha)?

-4.04

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO₂e/tCPO)?

-0.099

6.3 What are the key emission sources identified by your company in certified management units?

- Land use change
- Existing cultivation peatland
- Palm oil mill effluent (POME)
- Fertiliser application
- Others

Others

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6.4 Does your company have a baseline for GHG reporting?

No

6.4.2 Please explain why your company does not have an existing baseline, and if it is planning to develop a baseline for GHG reporting?

Even though we have not developed a baseline, we have developed a reporting plan to disclose our GHG emissions using the RSPO GHG calculator. This has resulted in better tracking with more precise figures and aligning it with the reality of our operations. To date we are using this report as our baseline. We will move to more extensive tracking and reporting when our resources permit. It is our intention to establish a more thorough monitoring and analysis which will serve as guides our continuous improvement plan. We will continue working on this and aim to have results at the end of 2021.

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- Others

Others

Regular medical checks

8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

We will be improving our certification efforts increasing training with a focus on labor regulation, improving the monitoring of growers through planning more visits to farmers, improving audit system and software, and continuously and consistently assisting old and new farmers.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

We will continuously reach out to new growers with the aim to convert them RSPO certified farmers and educate them about the benefits of CSPO production. We will improve our communication with every member of our supply chain, focusing on our retailers and customers, stimulating their sourcing of CSPO. We will educate and share information about the benefits of sustainable palm oil production, both in our production landscapes and in our markets, as well as the benefits of using the Palm Trace platform by all value chain actors.

9. Challenges

9.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

Compliance with labor legislation by independent smallholders and outgrowers. Some employees do not see benefits on follow labor regulations as they do not receive their full salary. Other challenge is the PC disease affecting a big productive area in Ecuador. The last challenge affecting is the difficulties in the certification process related to the slow process of approbation to finally give or renew the certification. There are three additional challenges that we are facing: 1. The slow approval process of the LUCA and to receive or renew the certification; this process is too slow for certain farmers, who in the end decide to step out of the process. 2. The PC disease affecting large productive areas in Ecuador which makes the palm oil business uncertain for farmers. 3. Resistance by labor workforce to sign contracts and register to social security.

9.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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9.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

www.natural-habitats.com

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Food and Non-Food Ingredients Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

Natural Habitats Americas (NHA) buys FFB from independent smallholders and outgrowers in Ecuador. FFB is transported to our own mill or to subcontracted collection centers, from where FFB will be transported to the mill. In our own mill, CPO is extracted from the fruit supplied. The sub product of this process, the palm kernel nuts, are transported to a subcontracted PKO mill where the PKO is extracted. Both PKO and CPO are transported to our refinery partners for the production of refined products such as RBD-CO or RBD-CK as well as others ingredients and several consumer goods. NHA exports CPO, PKO, refined products, consumer goods to our group's affiliates and customers in the USA and in Europe. In the USA we also collaborate with subcontracted facilities for the production of consumer goods.

2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Canada ,Netherlands ,United States

2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	10131.37
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	586.67
Crude palm kernel expeller (tonnes)	697.97
Total	11416.01

2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	0.0	516.3	0.0
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	6542.62	0.0	0.0
Total	6542.62	516.3	0.0

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:

61.83%

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:

Countries/Regions	Percentage
Europe	40.0
North America	60.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2013

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2013

3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.

-

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2013

3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.

-

3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.

2013

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

-

3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

Natural Habitats Americas participates in conferences and events where companies using palm oil come together. In our booths, as well as through speaking slots we promote palm oil products and sustainable palm oil. Through the Palm Done Right campaign and movement we actively create awareness for the importance of replacing conventional palm oil by sustainable palm oil. In our outreach we connect to broker, distributors, manufacturers, retailers and consumers.

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We will continue integrating and educating new growers to convert them into RSPO certified growers. We will continue our collaboration with brokers, distributors, manufacturers, retailers to promote sustainable palm oil in our markets, as well as increasing our communication and education of consumers. We will increase our online communication, our publication of articles and studies to educate and inform consumers about the positive sides of oil palm. We organize an annual Palm Done Right Month to join efforts with brand and retail partners in our outreach to consumers. Finally, we will continue to participate in public conferences to share our sustainable approach to palm oil production with other industry stakeholders.

5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

5.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

No

Ethical Conduct & Human Rights

5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

5.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

Land Use

5.3 Does your company have a publicly-available Policy covering Land Use?

Yes

5.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

5.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

No

Occupational Health & Safety**5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)**5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

No

Complaints & Grievances**5.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>

Yes

Smallholders**5.7 Does your company support oil palm independent smallholder groups?**

Yes

5.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

5.7.2 How is your company supporting them?

Natural Habitats Americas supports smallholders in multiple ways: - Paying farmers a premium on top of the FFB price for their Organic, Fair for Life and RSPO practices. - Providing agronomic advice. - Supporting farmers to organize themselves. - Providing training on different aspects of oil palm production, such as good agricultural practices, composting, integrated pest management, RTE species protection, - Continuously educating farmers regarding the benefits of waste management and labor regulations compliance.

6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

There are three additional challenges that we are facing: 1. The slow approval process of the LUCA and to receive or renew the certification; this process is too slow for certain farmers, who in the end decide to step out of the process. 2. The PC disease affecting large productive areas in Ecuador which makes the palm oil business uncertain for farmers. 3. Resistance by labor workforce to sign contracts and register to social security.

6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

-

6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

www.natural-habitats.com

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
 Food Good Manufacturer - third-party brand
 Home & Personal Care Good Manufacturer - own brand
 Home & Personal Care Good Manufacturer - third-party brand
 Ingredient Manufacturers
 Biofuels
 Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

Natural Habitats Americas (NHA) buys FFB from independent smallholders and outgrowers in Ecuador. FFB is transported to our own mill or to subcontracted collection centers, from where FFB will be transported to the mill. In our own mill, CPO is extracted from the fruit supplied. The sub product of this process, the palm kernel nuts, are transported to a subcontracted PKO mill where the PKO is extracted. Both PKO and CPO are transported to our refinery partners for the production of refined products such as RBD-CO or RBD-CK as well as others ingredients and several consumer goods. NHA exports CPO, PKO, refined products, consumer goods to our group's affiliates and customers in the USA and in Europe. In the USA we also collaborate with subcontracted facilities for the production of consumer goods.

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Canada ,United States

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	3.83
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	70.0
Total	73.83

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	100.0
Palm kernel oil-based derivatives and fractions	0.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	3.83	0.0	0.0	70.0
Total	3.83	0.0	0.0	70.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	100.0
Certified Palm kernel oil-based derivatives and fractions	0.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

100.00%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

The company has already reached 100% RSPO oil in its CPG products.

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	0.0
North America	100.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan**3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2013

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2013

3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

-

3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2013

3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

-

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2013

3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

-

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

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3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?

Yes

3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?

No

3.6.3 Please explain why your company does not have such a TimeBound Plan

Because we already are using only RSPO certified sustainable palm oil in the goods we manufacture on behalf of other companies.

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We will continue integrating and educating new growers to convert them into RSPO certified growers. We will continue our collaboration with brokers, distributors, manufacturers, retailers to promote sustainable palm oil in our markets, as well as increasing our communication and education of consumers. We will increase our online communication, our publication of articles and studies to educate and inform consumers about the positive sides of oil palm. We organize an annual Palm Done Right Month to join efforts with brand and retail partners in our outreach to consumers. Finally, we will continue to participate in public conferences to share our sustainable approach to palm oil production with other industry stakeholders.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

No

Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

6.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

No

Occupational Health & Safety**6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)**6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

No

Complaints & Grievances**6.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>

Yes

Smallholders**6.7 Does your company support oil palm independent smallholder groups?**

Yes

6.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

6.7.2 How is your company supporting them?

Natural Habitats Americas supports smallholders in multiple ways: - Paying farmers a premium on top of the FFB price for their Organic, Fair for Life and RSPO practices. - Providing agronomic advice. - Supporting farmers to organize themselves. - Providing training on different aspects of oil palm production, such as good agricultural practices, composting, integrated pest management, RTE species protection, - Continuously educating farmers regarding the benefits of waste management and labor regulations compliance.

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

There are three additional challenges that we are facing: 1. The slow approval process of the LUCA and to receive or renew the certification; this process is too slow for certain farmers, who in the end decide to step out of the process. 2. The PC disease affecting large productive areas in Ecuador which makes the palm oil business uncertain for farmers. 3. Resistance by labor workforce to sign contracts and register to social security.

7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

-

7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

www.natural-habitats.com