# **Particulars**

### **About Your Organisation**

1.1 Name of your organisation
Natures Oils Limited
1.2 What is/are the primary activity(ies) or product(s) of your organisation?
Palm Oil Grower
✓ Processor and/or Trader
Consumer Goods Manufacturer
Retailer
Bank and/or Investor
Social and/or Development NGO
Environmental and/or Conservation NGO
Affiliate
1.3 Membership number
2-0544-15-000-00
1.4 Membership category
Palm Oil Processors and/or Traders
1.5 Membership sector
Ordinary

Particulars Page 1/1

## **Processors & Traders**

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Refiner of CPO and PKO	
Palm Kernel Crusher	
Trader with Physical Possession	
▼ Trader without Physical Possession	
Integrated Refiner-Trader-Processor	
Food and Non-Food Ingredients Producer	
Power, Energy and Biofuel Processor	
Animal Feed Producer	
Oleochemicals Producer	
Distribution & Logistics	
Other	
Other	
ACOP. This includes volume data on palm oil and palm oil products consumed, to enable to calculate uptake on a member, sector and total level. ACOP reports without reported volum incomplete and will not be accepted.  2.1 Please include details of all operations using palm oil, owned and/or managed by the that belong to the group.	ne data will be considered
Natures Oils trades palm oil products.	
2.1.1 In which countries does your company sell goods with palm oil and palm oil produc	ets?
Ireland	
2.2 Total volume of all palm oil and palm oil products sourced in the year:	
Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	711.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	0.0
Crude palm kernel expeller (tonnes)	0.0
Total	
	711.0

Processor and/or Trader Page 1/6

2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0
Segregated (SG)	711.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	711.0	0.0	0.0

 $2.4\ According\ to\ the\ volume\ information\ you\ have\ provided\ in\ Question\ PT.2.2\ and\ Question\ PT.2.3,\ your\ company's\ certified\ palm\ oil\ and\ palm\ oil\ products\ uptake\ is:$ 

100.00%

 $2.5 \ What is the \ estimated \ percentage \ of \ Certified \ Sustainable \ Palm \ Oil \ in \ the \ palm \ oil \ and \ palm \ oil \ products \ sold \ by \ your \ company \ in \ the \ following \ regions:$ 

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

Processor and/or Trader Page 2/6

#### 3. TimeBound Plan

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?  3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.  3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.  2020  3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.  3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the Time Bound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  -  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	$3.1\ Which\ year\ did\ your\ company\ achieve/obtain\ (or\ expects\ to\ achieve/obtain)\ the\ RSPO\ supply\ chain\ certification\ or\ RSPO\ trader/distributor\ licence?$
products?  3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.  3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.  2020  3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.  3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the Time Bound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	2015
products?  3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.  3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.  2020  3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.  3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the Time Bound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	
3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.  3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.  2020  3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.  3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	
3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.  2020  3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.  3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	2015
3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.  2020  3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.  3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	
2020  3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.  3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.
2020  3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.  3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	-
3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.  3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	
3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.  2019  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  -  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	2020
palm products.  2019  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	
-  3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?	2019
products to your customers?	3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why
Through meetings with existing and potential customers	3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?
	Through meetings with existing and potential customers

Processor and/or Trader Page 3/6

#### 4. Actions For Next Reporting Period

 ${\bf 4.1\ Please\ outline\ activities\ that\ your\ company\ will\ take\ in\ the\ coming\ year\ to\ promote\ the\ production\ or\ consumption\ of\ certified\ sustainable\ palm\ oil\ (CSPO)}$ 

Meetings with existing and potential customers

Processor and/or Trader Page 4/6

#### 5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

··· 1 · · · · · · ·
Labour & Labour Rights
5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Ethical Conduct & Human Rights
5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
No
* 1**
Land Use
5.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Change & Greenhouse Gas (GHG)
5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
5.6 Does your company have a Complaints & Grievances Mechanism?
No
Smallholders
5.7 Does your company support oil palm independent smallholder groups?
No
5.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
5.7.4 Please explain why you are not planning to support oil palm independent smallholders
We are just a trader. The companies we buy from look after that.

Processor and/or Trader Page 5/6

## 6. Challenges

6.1 V palm	What significant obstacles or challenges has your company encountered in the promotion of certified sustainable 1 oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
	Awareness of RSPO in the market
=	Difficulties in the certification process
=	Certification of smallholders
=	Competition with non-RSPO members
=	High costs in achieving or adhering to certification
=	Human rights issues
=	Insufficient demand for RSPO-certified palm oil
	Low usage of palm oil
	Reputation of palm oil in the market
	Reputation of RSPO in the market
	Supply issues
	Traceability issues
<b>Y</b> 1	No challenges faced
	Others
Othe	10
Othe	In addition to the actions almostly reported in this ACOD report, what other ways has your common common and the
6.2 l	In addition to the actions already reported in this ACOP report, what other ways has your company supported the on of the RSPO to transform markets to make sustainable palm oil the norm?
6.2 I visio	on of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO
6.2 l visio	on of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO  Engagement with government agencies
6.2 l visio	Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
6.2 l visio	Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO
6.2 I visio	Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts
6.2 l visio	Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support
6.2 I visio	Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts
6.2 l visio	Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement
6.2 l visio	Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken Others

Processor and/or Trader Page 6/6