Particulars

About Your Organisation

1.1 Name of your organisation Norgesfôr AS 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower ✓ Processor and/or Trader ✓ Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 2-0796-17-000-00 1.4 Membership category Palm Oil Processors and/or Traders 1.5 Membership sector Ordinary

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Processors & Traders

1. Operational Profile

Refiner of CPO and PKO	
Palm Kernel Crusher	
Trader with Physical Possession	
Trader without Physical Possession	
Integrated Refiner-Trader-Processor	
Food and Non-Food Ingredients Producer	
Power, Energy and Biofuel Processor	
✓ Animal Feed Producer	
Oleochemicals Producer	
Distribution & Logistics	
Other	
Other	
2.1 Please include details of all operations using palm oil, owned and/or manag that belong to the group.	ed by the member and/or all entities
2.1.1 In which countries does your company sell goods with palm oil and palm Norway	oil products?
2.1.1 In which countries does your company sell goods with palm oil and palm	oil products?
2.1.1 In which countries does your company sell goods with palm oil and palm Norway	•
 2.1.1 In which countries does your company sell goods with palm oil and palm of Norway 2.2 Total volume of all palm oil and palm oil products sourced in the year: 	Tonnes
 2.1.1 In which countries does your company sell goods with palm oil and palm Norway 2.2 Total volume of all palm oil and palm oil products sourced in the year: Description	Tonnes
 2.1.1 In which countries does your company sell goods with palm oil and palm on Norway 2.2 Total volume of all palm oil and palm oil products sourced in the year: Description Crude palm oil, including derivatives refined from CPO (tonnes) 	Tonnes 1000.0 0.0

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2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	1000.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	1000.0	0.0	0.0

 $2.4\ According\ to\ the\ volume\ information\ you\ have\ provided\ in\ Question\ PT.2.2\ and\ Question\ PT.2.3,\ your\ company's\ certified\ palm\ oil\ and\ palm\ oil\ products\ uptake\ is:$

100.00%

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

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3. TimeBound Plan

$3.1\ Which\ year\ did\ your\ company\ achieve/obtain\ (or\ expects\ to\ achieve/obtain)\ the\ RSPO\ supply\ chain\ certification\ or\ RSPO\ trade\ r/distributor\ licence?$
2014
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2014
3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.
and the state of t
3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.
2014
3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.
3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.
2030
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why
-
3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

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4. Actions For Next Reporting Period

 $4.1\ Please\ outline\ activities\ that\ your\ company\ will\ take\ in\ the\ coming\ year\ to\ promote\ the\ production\ or\ consumption\ of\ certified\ sustainable\ palm\ oil\ (CSPO)$

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5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

acop@rspo.org	
Labour & Labour Rights	
5.1 Does your company have a publicly-available	le policy covering Labour & Labour Rights?
Yes	
5.1.1 Does the policy cover:	
✓ No discrimination	
✓ Wage and working conditions	
Freedom of association	
No child labour	
✓ No harassment	
No forced or trafficked labour	
5.1.2 Has your company previously uploaded o reporting cycles?	r linked its Labour & Labour Rights policy in previous ACOP
No	
Ethical Conduct & Human Rights	
5.2 Does your company have a publicly-available	le Policy covering Ethical Conduct & Human Rights?
Yes	
5.2.1 Does the policy cover:	
Recruitment	
Contractors	
Sub-Contractors & Third-Party Contractors	
Sal contactors & Time Party Contractors	
5.2.2 Has your company previously uploaded o reporting cycles?	r linked its Ethical Conduct & Human Rights policy in previous ACOP
No	
110	
Land Use	
5.3 Does your company have a publicly-available	le Policy covering Land Use?
Yes	
5.3.1 Does the policy cover:	
✓ Free Prior and Informed Consent (FPIC)✓ Compensation	
5.3.2 Has your company previously uploaded o	r linked its Land Use policy in previous ACOP reporting cycles?
No	
110	

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Smallholder cerificates

Occupational Health & Safety
5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
No
Climate Change & Greenhouse Gas (GHG)
5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
Yes
5.5.1 Does the policy cover:
✓ Identification and assessment of GHG
Public reporting of GHG footprint
Monitored implementation plan to reduce or minimise CHG emissions
5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles? No Complaints & Grievances 5.6 Does your company have a Complaints & Grievances Mechanism?
Yes
5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Smallholders
5.7 Does your company support oil palm independent smallholder groups?
Yes
5.7.1 Does this support cover:
Fair and transparent dealings with Smallholders
✓ Improved Smallholder livelihoods
5.7.2 How is your company supporting them?

Processor and/or Trader Page 6/7

6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
✓ Others
Others
Non
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
No actions taken
✓ Others
Others
Non
6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

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Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
▼ Other	
Other	
Feed	
2. Palm Oil and Certified Sustainable Palm Oil Consumption Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandator ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO is calculate uptake on a member, sector and total level. ACOP reports without reported volume data with incomplete and will not be accepted.	to accurately
2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed including those under Group Membership	by the member,
Norgesfôr	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Norman	
Norway	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company products and in products produced by your company for third-party brands in the year:	's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	1000.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	1000.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	100.0
Palm kernel oil-based derivatives and fractions	0.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	1000.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	1000.0	0.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

100.00%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

There is no gap

 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2014
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2014
3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.
3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.
3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.
3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.
3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?		
No		
4.3 Please explain why your company does not plan to use	the RSPO Trademark in own-brand products	
Challenging reputation of palm oil		
Confusion among end-consumers		
Costs of changing labels		
Difficulty of applying for RSPO Trademark		
✓ Lack of customer demand		
Limited label space		
Low consumer awareness		
Lowusage of palm oil		
Risk of supply disruption		
Others		
Others		

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Responsibility reporting is still on-going and in development, the Shared Responsibility, section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org
Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
6.1.1 Does the policy cover:
✓ No discrimination
✓ No discrimination ✓ Wage and working conditions
wage and working conditions Freedom of association
No child labour
No harassment
No forced or trafficked labour
6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?
No
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
6.2.1 Does the policy cover:
Recruitment
Contractors
Sub-Contractors & Third-Party Contractors
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACO reporting cycles?
No
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
Yes
168
6.3.1 Does the policy cover:
Free Prior and Informed Consent (FPIC)
rree Prior and informed Consent (FPIC) Compensation
V Composition
6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

No

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
Yes
6.5.1 Does the policy cover:
✓ Identification and assessment of GHG
Public reporting of GHG footprint
Monitored implementation plan to reduce or minimise CHG emissions
6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
Yes
6.7.1 Does this support cover:
Fair and transparent dealings with Smallholders
✓ Improved Smallholder livelihoods
6.7.2 How is your company supporting them?
Smallholder certificates
SHAMIORE CERTICATES

7. Challenges

7.1 What palm oi	at significant obstacles or challenges has your company encountered in the promotion of certified sustainable il (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awar	reness of RSPO in the market
Diffi	iculties in the certification process
Certi	ification of smallholders
Com	apetition with non-RSPO members
High	costs in achieving or adhering to certification
Hum	nan rights issues
Insuf	fficient demand for RSPO-certified palm oil
Low	rusage of palm oil
Repu	utation of palm oil in the market
Repu	atation of RSPO in the market
Supp	oly issues
Trace	peability issues
No c	challenges faced
Othe	ers
Others	
Non	
vision o Enga Enga Pron Pron Prov Resea Stake	addition to the actions already reported in this ACOP report, what other ways has your company supported the of the RSPO to transform markets to make sustainable palm oil the norm? agement with business partners or consumers on the use of CSPO agement with government agencies motion of CSPO outside of RSPO venues such as trade workshops or industry associations motion of physical CSPO viding funding or support for CSPO development efforts earch & Development support eholder engagement actions taken
Othe	ers — — — — — — — — — — — — — — — — — — —
Others	
None	
7.3 If yo activitie	our company has any other publicly-available reports or information regarding its palm oil-related policies and es, please provide the links here