# **Particulars**

# About Your Organisation

1.1 Name of your organisation
PHOENIXY SRL
1.2 What is/are the primary activity(ies) or product(s) of your organisation?
Palm Oil Grower
Processor and/or Trader
Consumer Goods Manufacturer
Retailer
Bank and/or Investor
Social and/or Development NGO
Environmental and/or Conservation NGO
Affiliate
1.3 Membership number
4-0720-16-000-00
1.4 Membership category
Consumer Goods Manufacturers
1.5 Membership sector
Ordinary

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# **Consumer Goods Manufacturers**

## 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
<ol> <li>Palm Oil and Certified Sustainable Palm Oil Consumption</li> <li>Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - ACOP. This includes volume data on palm oil and palm oil products consumed, to enacalculate uptake on a member, sector and total level. ACOP reports without reported vincomplete and will not be accepted.</li> <li>Please list down all operations and subsidiaries using palm oil that are owned an including those under Group Membership</li> <li>Fully -owned (100 %)</li> <li>In which markets does your company sell goods with palm oil and oil palm pro Applies globally</li> <li>Total volume of all palm oil and palm oil products (palm-content only) used in products and in products produced by your company for third-party brands in the year.</li> </ol>	ble the RSPO to accurately blume data will be considered d/or managed by the member, ducts?
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	1445.288
Total volume of crude/refined palm kernel oil (tonnes)	48.85525
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	1494.143

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

 $2.3\ Volume\ of\ RSPO\text{-certified palm\ oil\ and\ palm\ oil\ products\ used\ in\ your\ company's\ own\ brand\ products\ and\ in\ products\ produced\ by\ your\ company\ for\ third-party\ brands\ in\ the\ year\ (tonnes):$ 

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	223.97	0.0	0.0	0.0
Segregated (SG)	1.441	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	225.411	0.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

15.09%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

Yes

 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$ 

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

3	3. TimeBound Plan
	3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
	2016
	3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
	2017
	3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.
	the target has been met.
	3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

The target is planned to be met in 2025.

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.

2027

2025

3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

The target is planned to be met in 2027.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

The Time Bound Plan applies globally.

 $3.6\ Does\ your\ company\ use\ RSPO\text{-certified sustainable palm\ oil\ and\ palm\ oil\ products\ in\ products\ manufactured\ on\ behalf\ of\ other\ companies\ ?$ 

Yes

3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?

Yes

3.6.2 When do you expect all products manufactured on behalf of other companies to only contain RSPO-certified sustainable palm oil and palm oil products?

2027.0

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?
Yes
4.2 Please select the countries where your company uses or intends to use the Trademark
Applies globally
4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark
2020

## 5. Actions for Next Reporting Period

- 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
- $\hbox{- increase the number of labels with the RSPO Trademark of our own brand products increase the volume of RSPO certified palm oil and oil palm products used in the year \\$

#### 6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

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Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
6.1.1 Does the policy cover:
✓ No discrimination
✓ Wage and working conditions
Freedom of association
No child labour
No harassment
✓ No forced or trafficked labour
Yes  Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
6.2.1 Does the policy cover:
Recruitment
✓ Contractors
✓ Sub-Contractors & Third-Party Contractors
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACO reporting cycles?
Yes
Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

No

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
Yes
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
Yes

## 7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?		
Awareness of RSPO in the market		
Difficulties in the certification process		
Certification of smallholders		
Competition with non-RSPO members		
High costs in achieving or adhering to certification		
Human rights issues		
Insufficient demand for RSPO-certified palm oil		
Low usage of palm oil		
Reputation of palm oil in the market		
Reputation of RSPO in the market		
Supply issues		
Traceability issues		
✓ No challenges faced		
Others		
Others		
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supprision of the RSPO to transform markets to make sustainable palm oil the norm?	orted the	
Engagement with business partners or consumers on the use of CSPO		
Engagement with government agencies		
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations		
Promotion of physical CSPO		
Providing funding or support for CSPO development efforts		
Research & Development support		
Stakeholder engagement		
No actions taken		
Others		
Others		
-		
7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here  no		
activities, please provide the links here	icies and	