Particulars

Ordinary

About Your Organisation 1.1 Name of your organisation Perfetti Van Melle Group B.V 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower ✓ Processor and/or Trader ✓ Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 4-0991-17-000-00 1.4 Membership category Consumer Goods Manufacturers 1.5 Membership sector

Particulars Page 1/1

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Refiner of CPO and PKO	
Palm Kernel Crusher	
Trader with Physical Possession	
Trader without Physical Possession	
Integrated Refiner-Trader-Processor	
▼ Food and Non-Food Ingredients Producer	
Power, Energy and Biofuel Processor	
Animal Feed Producer	
Oleochemicals Producer	
Distribution & Logistics	
Other	
Other	
calculate uptake on a member, sector and total level. ACOP reports without reported volume data will incomplete and will not be accepted. 2.1 Please include details of all operations using palm oil, owned and/or managed by the member a that belong to the group. Production of gum base, powder gum base and intermediates containing palm oil and/or derivatives. 2.1.1 In which countries does your company sell goods with palm oil and palm oil products?	
Applies globally	
2.2 Total volume of all palm oil and palm oil products sourced in the year:	
Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	2299.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	0.0
Crude palm kernel expeller (tonnes)	0
Total	

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2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel
RSPO Credits from Mill / Crusher	0	0	0
RSPO Credits from Independent Smallholder	0	0	0
Mass Balance (MB)	2073.0	0.0	0
Segregated (SG)	24.0	0.0	0
Identity Preserved (IP)	0	0	0
Total	2097.0	0.0	0

 $2.4\ According\ to\ the\ volume\ information\ you\ have\ provided\ in\ Question\ PT.2.2\ and\ Question\ PT.2.3,\ your\ company's\ certified\ palm\ oil\ and\ palm\ oil\ products\ uptake\ is:$

91.21%

 $2.5 \ What is the \ estimated \ percentage \ of \ Certified \ Sustainable \ Palm \ Oil \ in \ the \ palm \ oil \ and \ palm \ oil \ products \ sold \ by \ your \ company \ in \ the \ following \ regions:$

Countries/Regions	Percentage
Europe	100.0
North America	100.0
Malaysia	0.0
Indonesia	100.0
China	100.0
India	73.0
Latin America	100.0
Africa	95.0
Rest of World	0.0

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3. TimeBound Plan

${\bf 3.1~Which~year~did~your~company~achieve/obtain~(or~expects~to~achieve/obtain)~the~RSPO~supply~chain~certification~or~RSPO~trader/distributor~licence?}$
2015
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2015
3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.
3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.
2020
3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.
3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.
2020
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why
3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?
We promote it by integrating this in our Policy

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4. Actions For Next Reporting Period

 ${\bf 4.1\ Please\ outline\ activities\ that\ your\ company\ will\ take\ in\ the\ coming\ year\ to\ promote\ the\ production\ or\ consumption\ of\ certified\ sustainable\ palm\ oil\ (CSPO)}$

The Company is already buying 100% of certified palm oil and derivatives.

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5. Shared Responsibility

Land Use

No

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org
Labour & Labour Rights
5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
5.1.1 Does the policy cover:
✓ No discrimination
✓ Wage and working conditions
Freedom of association
✓ No child labour
✓ No harassment
✓ No forced or trafficked labour
5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?
Yes
Ethical Conduct & Human Rights
5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
5.2.1 Does the policy cover:
Recruitment
Contractors
Sub-Contractors & Third-Party Contractors
Sup-contractors & Finite arty Contractors
5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACO reporting cycles?
Yes

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5.3 Does your company have a publicly-available Policy covering Land Use?

Occupational Health & Safety
5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
Yes
Climate Change & Greenhouse Gas (GHG)
5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
5.6 Does your company have a Complaints & Grievances Mechanism?
Yes
5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
5.7 Does your company support oil palm independent smallholder groups?
No
5.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
5.7.4 Please explain why you are not planning to support oil palm independent smallholders
It's completely out of our bussiness

Processor and/or Trader Page 6/7

6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
✓ Supply issues
Traceability issues
No challenges faced
Others
Others
vision of the RSPO to transform markets to make sustainable palm oil the norm?
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
✓ Stakeholder engagement
No actions taken
Others
Others
-
6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

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Consumer Goods Manufacturers

1.	O	peratio	nal	Profil	e
	\mathbf{v}	perauo	1141	1 1 0 111	•

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
 Palm Oil and Certified Sustainable Palm Oil Consumption Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a ma. ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the 1 calculate uptake on a member, sector and total level. ACOP reports without reported volume d incomplete and will not be accepted. Please list down all operations and subsidiaries using palm oil that are owned and/or ma including those under Group Membership PVM manufactures and distributes confectionary products and chewing gum In which markets does your company sell goods with palm oil and oil palm products? 	RSPO to accurately lata will be considered
Applies globally	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your corproducts and in products produced by your company for third-party brands in the year:	mpany's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	8.82
Total volume of crude/refined palm kernel oil (tonnes)	85.56
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	1158.05
Total	1252.43

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	22.0
Palm kernel oil-based derivatives and fractions	78.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.63	0.0	619.2
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.0	0.63	0.0	619.2

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	22.0
Certified Palm kernel oil-based derivatives and fractions	78.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

49.49%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

We have an action plan with the objective of buying all raw materials that contains palm oil, RSPO certified.

$2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	25.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	68.0
Latin America	7.0
Africa	0.0
Rest of World	0.0

3. TimeBound	Plan
3.1 Which year	did your company achieve (or expects to achieve) the RSPO supply chain certification?
2017	
	did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil n-brand products
2017	
3.2.1 If the prev	vious target year for CG.3.2 has not been met, please explain why.
3.3 Which year palm oil produc	did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and ts from any supply chain option in own-brand products.
2021	
3.3.1 If the prev	vious target year for CG.3.3 has not been met, please explain why.
3.4 Which year palm oil produc brand products.	did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and ts from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-
2021	
3.4.1 If the prev	vious target year for CG.3.4 has not been met, please explain why.
-	

 ${\bf 3.5}\ If\ the\ Time\ Bound\ Plan\ commitments\ declared\ above\ do\ not\ cover\ all\ countries\ in\ which\ the\ member\ operates, please\ explain\ why$

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?		
No		
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products		
Challenging reputation of palm oil		
Confusion among end-consumers		
Costs of changing labels		
Difficulty of applying for RSPO Trademark		
✓ Lack of customer demand		
Limited label space		
Low consumer awareness		
Low usage of palm oil		
Risk of supply disruption		
Others		
Others		

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

It is our objective to use only RSPO certified raw materials. Therefore, we are working closely with our suppliers to achieve this goal.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org	
Labour & Labour Rights	
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?	
Yes	
6.1.1 Does the policy cover:	
No discrimination	
▼ Wage and working conditions	
Freedom of association	
No child labour	
✓ No harassment	
No forced or trafficked labour	
6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?	
Yes	
Ethical Conduct & Human Rights 6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?	
Yes	
6.2.1 Does the policy cover:	
Recruitment	
Contractors	
Sub-Contractors & Third-Party Contractors	
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACO reporting cycles?	
Yes	
Land Use	
6.3 Does your company have a publicly-available Policy covering Land Use?	

No

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
Yes
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
Yes
(51 December 2017)
6.5.1 Does the policy cover:
✓ Identification and assessment of GHG ✓ Public reporting of GHG footprint
Monitored implementation plan to reduce or minimise CHG emissions
Nontroted imposition and to reduce of imministic Croomstons
6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?
Yes
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?

Yes

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?			
	Awareness of RSPO in the market		
	Difficulties in the certification process		
	Certification of smallholders		
	Competition with non-RSPO members		
	High costs in achieving or adhering to certification		
	Human rights issues		
	Insufficient demand for RSPO-certified palm oil		
	Low usage of palm oil		
	Reputation of palm oil in the market		
	Reputation of RSPO in the market		
\mathbf{Y}	Supply issues		
	Traceability issues		
	No challenges faced		
	Others		
Otl	hers		
Ou			
-			
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?			
	Engagement with business partners or consumers on the use of CSPO		
	Engagement with government agencies		
	Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations		
	Promotion of physical CSPO		
	Providing funding or support for CSPO development efforts		
	Research & Development support		
\mathbf{Y}	Stakeholder engagement		
	No actions taken		
	Others		
Otl	hers		
_			
7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here			
-			