

Particulars

About Your Organisation

1.1 Name of your organisation

Reckitt Benckiser PLC

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

4-0015-06-000-00

1.4 Membership category

Consumer Goods Manufacturers

1.5 Membership sector

Ordinary

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
 Food Good Manufacturer - third-party brand
 Home & Personal Care Good Manufacturer - own brand
 Home & Personal Care Good Manufacturer - third-party brand
 Ingredient Manufacturers
 Biofuels
 Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

Reckitt Benckiser Group plc

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Applies globally

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	114252.0
Total volume of crude/refined palm kernel oil (tonnes)	20162.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	134414.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	1758.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	1758.0	0.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

1.31%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

We concentrate on investing in a robust programme of supply chain analysis and direct action, determined by our purchasing of derivatised materials. This programme focuses on ensuring compliance with our commitments to no deforestation, development of peatlands and zero exploitation of workers and communities at different levels of our supply chain. Over 90% of the palm oil derivatives supplied to us has traceability to FFB mills. Working with TFT (The Forest Trust), other NGO partners and our suppliers (all of whom are RSPO members) this enables us to improve our understanding of the challenges faced in a large and complex supply chain and to develop programmes that work with a diverse mix of stakeholders to create sustainable solutions.

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	0.0
North America	50.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	50.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan**3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2025

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2013

3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

We have used RSPO certified palm oil, where we believe this is the best approach to achieving our goal of sustainable palm oil supply chains. the volumes purchased vary. Our commitments to RSPO in future will depend to some extent on the availability of RSPO certified materials being aavailable in the quantities we require. We continue to encourage the growth of the market for RSPO certified.

3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2025

3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

We have used RSPO certified palm oil, where we believe this is the best approach to achieving our goal of sustainable palm oil supply chains. the volumes purchased vary. Our commitments to RSPO in future will depend to some extent on the availability of RSPO certified materials being aavailable in the markets we require. We continue to encourage the growth of the market for RSPO certified.

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2025

3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

We have used RSPO certified palm oil, where we believe this is the best approach to achieving our goal of sustainable palm oil supply chains. the volumes purchased vary. Our commitments to RSPO in future will depend to some extent on the availability of RSPO certified materials being aavailable in the markets we require. We continue to encourage the growth of the market for RSPO certified.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

We have used RSPO certified palm oil, where we believe this is the best approach to achieving our goal of sustainable palm oil supply chains. the volumes purchased vary as does the global distribution. Our commitments to RSPO in future will depend to some extent on the availability of RSPO certified materials being aavailable in the markets we require. We continue to encourage the growth of the market for RSPO certified.

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

The availability of RSPO-certified palm oil, especially when we are using high derivatised products makes the use of the RSPO system (including label use) challenging.

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We continue to build on the progress we have made in improving supply chain traceability for the palm oil we use. We work with our suppliers, which must be RSPO members, TFT and other partners to roll out initiatives to assess and remediate non-compliance with our NDPE commitments, tackle the root causes deforestation, environmental degradation and exploitation of workers. We act on a broad risk assessment of operations in our supply chain, based on satellite monitoring of land use in areas where our palm oil is sourced from and through TFT's 'Starling Programme' and the 'Kumacaya initiative, which supports the efforts of independent, local NGOs and civil society groups to conduct independent monitoring and verification of palm oil suppliers' commitments without influence or interference from funders. These systems enable us to understand the proximity of mill supply sheds to forests and peat lands and use other social and economic data to identify mills at highest risk of non-compliance with our NDPE commitments. We continue to support field-level assessments and facilitate training and capacity-building with refineries, mills and plantations, focused on resolving social and environmental issues that are common in the industry. Through TFT 'Rurality' programmes, we work to improve the livelihoods of smallholders, enabling them to benefit from and contribute to an NDPE-based approach, through improved access to markets and agricultural practices. We will continue our support for 'jurisdictional approaches' to NDPE compliance and sustainable practice by supporting efforts to drive engagement between government, other commodities, civil society, smallholders and others to develop comprehensive and sustainable land use plans. We believe certification has a crucial role to play in driving the sustainability of palm oil but that there are other ways of achieving this. With this balanced approach, we will promote our use of RSPO certified palm oil alongside the promotion of these and other programmes. Further details of our programme can be found at rb.com

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

No

Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

No

Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

6.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

No

Occupational Health & Safety**6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)**6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

6.5.1 Does the policy cover:

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

No

Complaints & Grievances**6.6 Does your company have a Complaints & Grievances Mechanism?**

No

Smallholders**6.7 Does your company support oil palm independent smallholder groups?**

Yes

6.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

6.7.2 How is your company supporting them?

Through Earthworm's 'Rurality' programme, we are building smallholder resilience through improved farming techniques that tackle the endemic social and environmental issues associated with palm production. This programme works to improve smallholder access to markets by building connections between them, dealers that buy their fresh fruit bunches and mills in RB's supply chain in Sabah, Malaysia and East Riau, Indonesia. In each instance, considerable effort is placed on empowering smallholders to develop diversified incomes, alongside core farming activity. For example, through the rearing of goats within palm oil growing landscapes in Sabah, Malaysia. Improving our understanding of environmental and social challenges in our supply chain and the actions that can be taken to address the root causes of such issues remains a key challenge.

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

We have engaged a range of stakeholders, directly and indirectly through third party programme to promote the importance of palm oil that is produced in compliance with a comprehensive NDPE policy. We are committed working with a range of actors to develop and implement NDPE solutions, including our partnership with the Earthworm Foundation, which is described in this ACOP submission.

7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.rb.com/media/5896/protecting-ecosystems-in-our-value-chain.pdf>