# **Particulars**

**About Your Organisation** 

Supply Chain Associate

1.5 Membership sector

Associate

# 1.1 Name of your organisation Red House Foods 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower Processor and/or Trader Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 9-0142-11-000-00

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# **Consumer Goods Manufacturers**

## 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
-	
2. Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is ACOP. This includes volume data on palm oil and palm oil products consumed, to enable calculate uptake on a member, sector and total level. ACOP reports without reported volume of the incomplete and will not be accepted.	s a mandatory declaration in your le the RSPO to accurately lume data will be considered
2.1 Please list down all operations and subsidiaries using palm oil that are owned and including those under Group Membership	l/or managed by the member,
Manufacture of Sainsbury's Free From Frozen Beef Lasagne using Lasagne sheets manufacture Mono- and Diglycerides of Fatty Acids derived from Palm oil.	ured using an emulsifier containing
2.1.1 In which markets does your company sell goods with palm oil and oil palm prod	lucts?
United Kingdom	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in yproducts and in products produced by your company for third-party brands in the year	our company's own-brand r:
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	0.11
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	0.11

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	100.0
Palm kernel oil-based derivatives and fractions	0.0

 $2.3\ Volume\ of\ RSPO\text{-certified palm\ oil\ and\ palm\ oil\ products\ used\ in\ your\ company's\ own\ brand\ products\ and\ in\ products\ produced\ by\ your\ company\ for\ third-party\ brands\ in\ the\ year\ (tonnes):$ 

Description	Crude/Refined Palm Oil (CSPO)	Palm Kernel	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.11	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.11	0.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	100.0
Certified Palm kernel oil-based derivatives and fractions	0.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

100.00%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

### 2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

This question is not relevant, but requires an answer to progress with the questionnaire. The correct answer is  $\ensuremath{'N/a'}$ .

 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$ 

Percentage
100.0
0.0
0.0
0.0
0.0
0.0
0.0
0.0
0.0

### 3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2016
3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?
Yes
3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?
No
3.6.3 Please explain why your company does not have such a TimeBound Plan
This would be driven by specific customer requirements.

### 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Annual training of staff on site.

### 6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

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Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
No
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Character & Control and Con (CHC)
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the
RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Constillations
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders
The use of Palm oil is so small, it is not a significant focus point for the business strategy.

# 7. Challenges

Awareness of RSPO in the market  □ fifficities in the certification process  Certification of smallholders  Competition with non-RSPO members  □ high costs in achieving or achering to certification  Human rights issues  Insufficient demand for RSPO-certified palm oil  Reputation of plann oil in the market  Reputation of PSPO in the market  Supply issues  □ recelability issues  No challenges faced  Others	7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues  Insufficient demand for RSPO-certified palm oil  ✓ Lowwasge of palm oil  Reputation of RSPO in the market  Reputation of RSPO in the market  Supply issues  Tracability issues  No challenges faced  Others  Others   7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO  Engagement with business partners or consumers on the use of CSPO  Providing funding or support for CSPO development efforts  Research & Development support  Sakcholder engagement  ✓ No actions taken  Others  7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here	Awareness of RSPO in the market
Competition with non-RSPO members   High costs in achieving or adhering to certification   Human rights issues   Insufficient demand for RSPO-certified palm oil   Reputation of palm oil in the market   Reputation of RSPO in the market   Supply issues   Traceability issues   Traceability issues   Or challenges faced   Others   Others   Others   Others   Engagement with business partners or consumers on the use of CSPO   Engagement with government agencies   Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations   Promotion of physical CSPO   Providing funding or support for CSPO development efforts   Research & Development support   Stakeholder engagement   Stakeholder engagement   W No actions taken   Others   Othe	Difficulties in the certification process
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activities, please provide the links here	-
activities, please provide the links here	
None	
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