## **Particulars**

Ordinary

# **About Your Organisation** 1.1 Name of your organisation SENNA Nahrungsmittel GmbH & Co KG 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower ✓ Processor and/or Trader ✓ Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 4-0180-11-000-00 1.4 Membership category Consumer Goods Manufacturers 1.5 Membership sector

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## **Processors & Traders**

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Refiner of CPO and PKO	
Palm Kernel Crusher	
✓ Trader with Physical Possession	
Trader without Physical Possession	
Integrated Refiner-Trader-Processor	
Food and Non-Food Ingredients Producer	
Power, Energy and Biofuel Processor	
Animal Feed Producer	
Oleochemicals Producer	
Distribution & Logistics	
Other	
Other	
calculate uptake on a member, sector and total level. ACOP reports without reported volume dat incomplete and will not be accepted.  2.1 Please include details of all operations using palm oil, owned and/or managed by the mem that belong to the group.  Purchase and processing	
2.1.1 In which countries does your company sell goods with palm oil and palm oil products?	
Austria ,Belgium ,Bosnia & Herzegovina ,Bulgaria ,Croatia ,Czech Republic ,Germany ,Greece ,Hungar ,Macedonia ,Poland ,Romania ,Saudi Arabia ,Serbia ,Slovakia ,Slovenia ,Spain ,Switzerland	ry ,Italy ,Kuwait
2.2 Total volume of all palm oil and palm oil products sourced in the year:	
Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	17515.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	316.0
Crude palm kernel expeller (tonnes)	0
Total	17831.0

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2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel
RSPO Credits from Mill / Crusher	0	0	0
RSPO Credits from Independent Smallholder	0	0	0
Mass Balance (MB)	1622.0	116.0	0
Segregated (SG)	4888.0	90.0	0
Identity Preserved (IP)	0	0	0
Total	6510.0	206.0	0

 $2.4\ According\ to\ the\ volume\ information\ you\ have\ provided\ in\ Question\ PT.2.2\ and\ Question\ PT.2.3,\ your\ company's\ certified\ palm\ oil\ and\ palm\ oil\ products\ uptake\ is:$ 

37.66%

 $2.5 \ What is the \ estimated \ percentage \ of \ Certified \ Sustainable \ Palm \ Oil \ in \ the \ palm \ oil \ and \ palm \ oil \ products \ sold \ by \ your \ company \ in \ the \ following \ regions:$ 

Percentage
19.0
0.0
0.0
0.0
0.0
0.0
0.0
0.0
0.0

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#### 3. TimeBound Plan

$3.1\ Which\ year\ did\ your\ company\ achieve/obtain\ (or\ expects\ to\ achieve/obtain)\ the\ RSPO\ supply\ chain\ certification\ o\ RSPO\ trade\ r/distributor\ licence?$
2012
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2010
3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.
3.3 Which year did your company achieve (or expects to achieve) $100%$ RSPO certification of all palm product processing facilities.
2025
3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.
The realization of this target is highly dependent on market demands and customer requests. The actual target is reflected in our Company strategy though. At the moment customer requests for no-palm-alternatives exceed demands for RSPO-products.

3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.

2025

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

The realization of this target is highly dependent on market demands and customer requests. The actual target is reflected in our Company strategy though. At the moment customer requests for no-palm-alternatives exceed demands for RSPO-products.

3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

-continued extensive information of customers on the scope, benefit and necessity of using products with sustainable palm products -continued cooperations with local NGOs -Information about CSPO/RSPO on our homepage -continued efforts to inform opinion leaders about the scope, benefit and necessity of using products with sustainable palm products

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### 4. Actions For Next Reporting Period

 $4.1\ Please\ outline\ activities\ that\ your\ company\ will\ take\ in\ the\ coming\ year\ to\ promote\ the\ production\ or\ consumption\ of\ certified\ sustainable\ palm\ oil\ (CSPO)$ 

-continued extensive information of customers on the scope, benefit and necessity of using products with sustainable palm products -continued cooperations with local NGOs -Information about CSPO/RSPO on our homepage -continued efforts to inform opinion leaders about the scope, benefit and necessity of using products with sustainable palm products

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### 5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

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Labour & Labour Rights
5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Ethical Conduct & Human Rights
5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
No
Land Use
5.3 Does your company have a publicly-available Policy covering Land Use?
No
100
Occupational Health & Safety
5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Change & Greenhouse Gas (GHG)
5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
-
5.6 Does your company have a Complaints & Grievances Mechanism?
Yes
5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the
RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
5.7 Does your company support oil palm independent smallholder groups?
No
5.7.3 Do you have any future plans to support oil palm Independent Smallholders?
Yes

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### 6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
✓ Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
✓ Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
✓ Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
Others
Others
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  ✓ Engagement with business partners or consumers on the use of CSPO  □ Engagement with government agencies  ✓ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  ✓ Promotion of physical CSPO  □ Providing funding or support for CSPO development efforts  □ Research & Development support  ✓ Stakeholder engagement  No actions taken
Others
Others
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 $http://senna.at/news/palmfreie-weihnachtsb\%C3\%A4ckerei~http://senna.at/news/senna-lud-zum-palm\%C3\%B6l-dialog-forum~at/news/senna-lud-zum-palm%C3\%B6l-dialog-forum-palm%C3\%B6l-dialog-forum-palm%C3\%B6l-dialog-forum-palm%C3\tag{balmachtarangena-lud-zum-palm%C3\tag{balmachtarangena-lud-zum-palm%C3\tag{balmachtarangena-lud-zum-palm%C3\tag{balmachtarangena-lud-zum-palm%C3\tag{balmachtarangena-lud-zum-palmachtar$ 

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## **Consumer Goods Manufacturers**

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
✓ Ingredient Manufacturers	
Biofuels	
Other	
Other	
Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory dec ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to acc calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be cincomplete and will not be accepted.	laration in your curately considered
${\bf 2.1\ Please\ list\ down\ all\ operations\ and\ subsidiaries\ using\ palm\ oil\ that\ are\ owned\ and/or\ managed\ by\ thincluding\ those\ under\ Group\ Membership}$	he member,
Purchase and processing	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Austria ,Belgium ,Bosnia & Herzegovina ,Bulgaria ,Croatia ,Czech Republic ,Germany ,Greece ,Hungary ,Italy ,K ,Macedonia ,Poland ,Romania ,Saudi Arabia ,Serbia ,Slovakia ,Slovenia ,Spain ,Switzerland	uwait
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's ow products and in products produced by your company for third-party brands in the year:	n-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	12095.0
Total volume of crude/refined palm kernel oil (tonnes)	596.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	5231.0
Total	17922.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	1290.0	134.0	0.0	396.0
Segregated (SG)	1892.0	67.0	0.0	1494.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	3182.0	201.0	0.0	1890.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

29.42%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

### 2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

economically unviable

 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$ 

Percentage
100.0
0.0
0.0
0.0
0.0
0.0
0.0
0.0
0.0

3. TimeBound Plan	
3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?	
2012	
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm of products in own-brand products	oil
2010	
3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.	
-	
3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.	
2025	
3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.	
The realization of any targeted percentage strongly depends on market demands and customer requests. Right now customers rather aim for no-palm-alternatives rather than RSPO certified palm products. Right now the market is not in favour of palm oi general as well as RSPO certified palm oil.	l in
3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own brand products.	1-
2025	
3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.	
The realization of any targeted percentage strongly depends on market demands and customer requests. Right now customers rather aim for no-palm-alternatives rather than RSPO certified palm products. Right now the market is not in favour of palm oi general as well as RSPO certified palm oil.	l in
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why	,
3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured of behalf of other companies?	n
No	
3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?	
No	
3.6.3 Please explain why your company does not have such a TimeBound Plan	
see CG 3.6	

4.	Trademark	Use
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4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?
Yes
4.2 Please select the countries where your company uses or intends to use the Trademark  Austria
4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark 2015

### 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

continue information of customers on the scope, benefit and necessity of using products with sustainable certified palmproducts continue cooperation with local NGOs continue information on homepage continue Stakeholder-Meetings information of opinion leaders on the scope, benefit and necessity of using products with sustainable certified palm products

### 6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
No
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
Yes

## 7. Challenges

<ul> <li>✓ Awareness of RSPO in the market</li> <li>□ Difficulties in the certification process</li> <li>□ Certification of smallholders</li> <li>✓ Competition with non-RSPO members</li> <li>□ High costs in achieving or adhering to certification</li> <li>□ Human rights issues</li> <li>✓ Insufficient demand for RSPO-certified palm oil</li> <li>□ Lowusage of palm oil</li> <li>✓ Reputation of palm oil in the market</li> <li>✓ Reputation of RSPO in the market</li> <li>□ Supply issues</li> <li>□ Traceability issues</li> <li>□ No challenges faced</li> <li>□ Others</li> </ul>
Certification of smallholders  ✓ Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues  ✓ Insufficient demand for RSPO-certified palm oil  Lowusage of palm oil  ✓ Reputation of palm oil in the market  ✓ Reputation of RSPO in the market  Supply issues  Traceability issues  No challenges faced
✓ Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues  ✓ Insufficient demand for RSPO-certified palm oil  Lowusage of palm oil  ✓ Reputation of palm oil in the market  ✓ Reputation of RSPO in the market  Supply issues  Traceability issues  No challenges faced
High costs in achieving or adhering to certification  Human rights issues  Insufficient demand for RSPO-certified palm oil  Low usage of palm oil  Reputation of palm oil in the market  Reputation of RSPO in the market  Supply issues  Traceability issues  No challenges faced
Human rights issues  Insufficient demand for RSPO-certified palm oil Lowusage of palm oil Reputation of palm oil in the market Reputation of RSPO in the market Supply issues Traceability issues No challenges faced
Insufficient demand for RSPO-certified palm oil  Lowusage of palm oil  ✓ Reputation of palm oil in the market  ✓ Reputation of RSPO in the market  Supply issues  Traceability issues  No challenges faced
Lowusage of palm oil  ✓ Reputation of palm oil in the market  ✓ Reputation of RSPO in the market  Supply issues  Traceability issues  No challenges faced
Reputation of palm oil in the market Reputation of RSPO in the market Supply issues Traceability issues No challenges faced
Reputation of RSPO in the market Supply issues Traceability issues No challenges faced
Supply issues Traceability issues No challenges faced
Traceability issues  No challenges faced
No challenges faced
Others
Others
-
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
✓ Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
✓ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
✓ Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
No actions taken
Others
Others
Others
Others -
Others  -  7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here