Particulars

About Your Organisation

1.1 Name of your organisation
S.A. Aigremont NV
1.2 What is/are the primary activity(ies) or product(s) of your organisation?
Palm Oil Grower
Processor and/or Trader
Consumer Goods Manufacturer
Retailer
Bank and/or Investor
Social and/or Development NGO
Environmental and/or Conservation NGO
Affiliate
1.3 Membership number
4-0059-10-000-00
1.4 Membership category
Consumer Goods Manufacturers
1.5 Membership sector
Ordinary

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Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandator ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO calculate uptake on a member, sector and total level. ACOP reports without reported volume data with incomplete and will not be accepted.	to accurately
2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed including those under Group Membership	d by the member,
Production (preparation, mixing, emulsifying, crystallisation) of margarines, fats (animal and vegetable) and made from fat.	technological adjuvants
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Belgium ,France ,Germany ,Luxembourg ,Netherlands ,Poland ,Switzerland ,Turkey ,United Kingdom	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company products and in products produced by your company for third-party brands in the year:	y's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	22802.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	7061.0
Total	29863.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	100.0
Palm kernel oil-based derivatives and fractions	0.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	2001.0	0.0	0.0	346.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	1433.0	0.0	0.0	1031.0
Segregated (SG)	18439.0	0.0	0.0	5109.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	21873.0	0.0	0.0	6486.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	100.0
Certified Palm kernel oil-based derivatives and fractions	0.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

94.96%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

Our customers don't want to pay more expensive products. They're not certified RSPO and don't want to make marketing on palm oil in their products. However, all palm oil sold to our Belgian customers is certified. This is a commitment that Aigremont made given because our director is the president of the Belgian Alliance for the sustainable palm oil.

${\bf 2.5~Please~estimate~the~regional~distribution~of~your~company's~RSPO~certified~palm~oil~and~palm~oil-products~us~age~(as~declared~in~Question~CG.2.3)~in~the~following~countries/regions:}$

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan	
3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?	
2010	
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and products in own-brand products	palm oil
2010	
3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.	
3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm palm oil products from any supply chain option in own-brand products. 2021	oil and
2021	
3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.	
Not all our customers are ready to buy RSPO certified products	
3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) brand products. 2021	oil and in own-
2021	
3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.	
Not all our customers are ready to buy RSPO certified products	
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member op please explain why	erates,
3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufact behalf of other companies?	ured on
Yes	
3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm products in the goods you manufacture on behalf of other companies? No	oil
110	
3.6.3 Please explain why your company does not have such a TimeBound Plan	
Not all our customers are ready to buy RSPO certified products	

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4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?	
Yes	
4.2 Please select the countries where your company uses or intends to use the Trademark Belgium	
4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark 2010	

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Some articles are no longer available only in SG version. All products sold in Belgium are 100% RSPO (SG, MB, BC).

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

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Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
No
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
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6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the
RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.2 Do you have any future plans to support all palm Index and Junt Smallhalders?
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders
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7. Challenges

Awareness of RSPO in the market	
Difficulties in the certification process	
Certification of smallholders	
Competition with non-RSPO members	
High costs in achieving or adhering to certification	
Human rights issues	
✓ Insufficient demand for RSPO-certified palm oil	
Lowusage of palm oil	
Reputation of palm oil in the market	
Reputation of RSPO in the market	
Supply issues	
Traceability issues	
No challenges faced	
✓ Others	
Others	
Some of our customers could not value certification in their products and could not pass the cost on to their sales.	
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?	;
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