## Particulars

## **About Your Organisation**

## 1.1 Name of your organisation

Savola Foods Company

## 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Y Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

### 1.3 Membership number

2-0795-17-000-00

### 1.4 Membership category

Palm Oil Processors and/or Traders

### 1.5 Membership sector

Ordinary

## **Processors & Traders**

## 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

$\checkmark$	Refiner of CPO and PKO
	Palm Kernel Crusher
$\checkmark$	Trader with Physical Possession
	Trader without Physical Possession
$\checkmark$	Integrated Refiner-Trader-Processor
$\checkmark$	Food and Non-Food Ingredients Producer
	Power, Energy and Biofuel Processor
	Animal Feed Producer
	Oleochemicals Producer
$\checkmark$	Distribution & Logistics
	Other

Other

## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

## 2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

- Purchase of RSPO Certified/non certified DFO (Super Olein), Crude Palm Olein/Oil, Palm Stearin and refining or blending into Blended Super Olein, RBDP Olein/Oil, RBDP Stearin, RPK Olein and RPK Oil sales in to the market. - Purchase of RSPO certified/non certified CPO, RPO, CPKO, RPKO, CP Olein, RP Olein and RP Stearin, processing into shortening and margarine and sales into the market.

#### 2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Bahrain ,Djibouti ,Egypt ,Jordan ,Kuwait ,Lebanon ,Libya ,Pakistan ,Qatar ,Saudi Arabia ,Sudan ,Syria ,Turkey ,United Arab Emirates ,Yemen

#### 2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	412361.49
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	6829.93
Crude palm kernel expeller (tonnes)	0.0
Total	419191.42

2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	43750.45	5076.66	0.0
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	43750.45	5076.66	0.0

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:

11.65%

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	56.0
Rest of World	44.0

## 3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2014

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2015

3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.

- Local market is the promoting the certified products.

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2025

3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.

No demand from market for Certified products

3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.

2025

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

No demand from market for Certified products

3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

- Meeting the demands of the customers of different modules where necessary. - Encourage the customers on purchasing of certified products.

## 4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Include SG module beside the MB to meet the customer requirement. - Approach customers for Certified Products - Educate suppliers for on the traceability requirements.

## 5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

#### Labour & Labour Rights

5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

#### 5.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment

No forced or trafficked labour

5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

#### Ethical Conduct & Human Rights

5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

#### **5.2.1** Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

No

## Land Use

5.3 Does your company have a publicly-available Policy covering Land Use?

Yes

#### 5.3.1 Does the policy cover:

Free Prior and Informed Consent (FPIC)

Compensation

## 5.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

No

**Occupational Health & Safety** 

5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)

5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

Yes

5.5.1 Does the policy cover:

Identification and assessment of GHG

Public reporting of GHG footprint

Monitored implementation plan to reduce or minimise CHG emissions

5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

No

**Complaints & Grievances** 

5.6 Does your company have a Complaints & Grievances Mechanism?

Yes

5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/

Yes

#### Smallholders

5.7 Does your company support oil palm independent smallholder groups?

Yes

#### 5.7.1 Does this support cover:

Fair and transparent dealings with Smallholders

Mainto Improved Smallholder livelihoods

#### 5.7.2 How is your company supporting them?

we buying our palm products from Wilmer and Pacific Interlinks. They are arranging the necessary supports.

## 6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
  Difficulties in the certification process
  Certification of smallholders
  Competition with non-RSPO members
  High costs in achieving or adhering to certification
  Human rights issues
  Insufficient demand for RSPO-certified palm oil
  Low usage of palm oil
  Reputation of palm oil in the market
  Reputation of RSPO in the market
  Supply issues
- Traceability issues
- No challenges faced
- Others

Others

6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Y Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

## **Consumer Goods Manufacturers**

## 1. Operational Profile

- 1.1 Please state your company's main activity within the palm oil supply chain.
- Food Good Manufacturer own brand
- Food Good Manufacturer third-party brand
- Home & Personal Care Good Manufacturer own brand
- Home & Personal Care Good Manufacturer third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

Afia International Company, Saudi Arabia Afia International Company, Egypt International Food Industries Co., Saudi Arabia Savola Gida, Turkey

#### 2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Bahrain ,Egypt ,Jordan ,Kuwait ,Lebanon ,Qatar ,Saudi Arabia ,Sudan ,Syria ,Turkey ,United Arab Emirates ,Yemen

## 2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	293000.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	293000.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.0	0.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

0.00%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

### 2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

Slow promotion of Certified products in the local markets.

# 2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

### 3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2014

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2015

3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

no market demand

3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2025

3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

Less demand from market.

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2025

3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

less demand of RSPO Certified products in the market.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?

No

**3.6.1** Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?

No

3.6.3 Please explain why your company does not have such a TimeBound Plan

No demand from the customer

## 4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
  Confusion among end-consumers
  Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

## 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Afia Int'l Co. KSA Afia Int'l Co. Egypt International Food Industries Co, KSA Savola Gida, Turkey

## 6. Shared Responsibility

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#### Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

#### 6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment

No forced or trafficked labour

6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

No

#### Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

#### 6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

No

#### Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

#### 6.3.1 Does the policy cover:

Free Prior and Informed Consent (FPIC)

Compensation

## 6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

No

**Occupational Health & Safety** 

6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

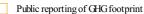
Climate Change & Greenhouse Gas (GHG)

6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

Yes

6.5.1 Does the policy cover:

Identification and assessment of GHG



Monitored implementation plan to reduce or minimise GHG emissions

6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

No

**Complaints & Grievances** 

6.6 Does your company have a Complaints & Grievances Mechanism?

Yes

6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/

No

#### Smallholders

6.7 Does your company support oil palm independent smallholder groups?

Yes

#### 6.7.1 Does this support cover:

Fair and transparent dealings with Smallholders

Mainter Improved Smallholder livelihoods

#### 6.7.2 How is your company supporting them?

our Palm products suppliers M/S. Wilmar and Pacific Interlink do arrange that.

## 7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
  Difficulties in the certification process
  Certification of smallholders
  Competition with non-RSPO members
  High costs in achieving or adhering to certification
  Human rights issues
  Insufficient demand for RSPO-certified palm oil
  Low usage of palm oil
  Keputation of palm oil in the market
  Reputation of RSPO in the market
  Supply issues
  Traceability issues
- No challenges faced
- Others

Others

7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Y Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others
- Others

7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here