

Particulars

About Your Organisation

1.1 Name of your organisation

The University Caterers Organisation Limited (TUCO)

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

9-3628-20-000-00

1.4 Membership category

Supply Chain Group Manager

1.5 Membership sector

Associate

Affiliates

1. Operational Profile

1.1 What are the main activities of your organisation?

The University Caterers Organisation is the leading professional membership body for 'in house' caterers in the higher and further education sector as well as the wider public sector. We are directed and owned for our members. We procure goods and services for public sector bodies, driving down costs and maximising quality.

1.2 What activities has your organisation undertaken to promote sustainable palm oil, the RSPO and/or RSPO members in the reporting period?

TUCO has undertaken several activities in 2019 to promote sustainable palm oil. On Tuesday 5th February, suppliers and members gathered at TUCO HQ in Manchester to hear from key industry speakers about palm oil, covering topics such as; the oils and fats market, what palm oil is and why we use it, how to take part in a certified supply chain, and an NGO view on palm oil. <https://www.tuco.ac.uk/insight/news-opinion/tuco-sustainable-palm-oil-forum-round> TUCO recently commissioned EFECA, who work with the RSPO, to look at the credentials of our suppliers with regard to palm oil, this report confirms their findings. <https://www.tuco.ac.uk/insight/news-opinion/tuco-publishes-palm-oil-supply-chain-review> Several of our TUCO team members have completed the oils and fats training with AAK Our CEO and Sustainability Manager both attend the UK Roundtable on Sustainable Palm Oil events WE became members of RSPO

1.3 What percentage of your organisation's overall activities focus on palm oil?

10.0%

1.4 Did members of your organisation participate in RSPO working groups and/or taskforces in the reporting period?

Yes

1.5 Does your organisation have any past or on-going collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?

Yes

1.6 How is your organisation's work on palm oil funded?

Our work on Palm Oil is funded through membership fees

2. Actions for Next Reporting Period

2.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

To support our membership to RSPO: > Encourage our suppliers to become RSPO members > Work with our suppliers to identify CSPO within their supply base and products > Create a member dashboard for our members to enable them to identify CSPO in the products they purchase > Work towards RSPO Group certification for our members > Continue as members of the UK Roundtable on Sustainable Palm Oil > Collaborate with other agencies where appropriate > Organise another Palm Oil Awareness day for our members

3. Challenges

3.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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3.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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3.3 If your organisation has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

> <https://www.tuco.ac.uk/insight/news-opinion/tuco-publishes-palm-oil-supply-chain-review> >
<https://www.tuco.ac.uk/insight/news-opinion/tuco-sustainable-palm-oil-forum-round>