

Particulars

About Your Organisation

1.1 Name of your organisation

Unilever

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

4-0001-04-000-00

1.4 Membership category

Consumer Goods Manufacturers

1.5 Membership sector

Ordinary

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
 Food Good Manufacturer - third-party brand
 Home & Personal Care Good Manufacturer - own brand
 Home & Personal Care Good Manufacturer - third-party brand
 Ingredient Manufacturers
 Biofuels
 Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

The scope of communications concerns all relevant Unilever operations as defined as those Supply Chain entities listed on the RSPO Company profile and updated from time to time.

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Applies globally

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

| Description | Tonnes |
|---|--------|
| Total volume of crude/refined palm oil (tonnes) | 382238 |
| Total volume of crude/refined palm kernel oil (tonnes) | 77200 |
| Total volume of palm kernel expeller (tonnes) | 0 |
| Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes) | 416825 |
| Total | 876263 |

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

| Description | Percentage |
|---|------------|
| Palm oil-based derivatives and fractions | 33 |
| Palm kernel oil-based derivatives and fractions | 67 |

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

| Description | Crude/Refined Palm Oil (CSPO) | Crude/Refined Palm Kernel Oil (CSPKO) | Palm Kernel Expeller (CSPKE) | Certified Derivatives and Fractions |
|---|-------------------------------|---------------------------------------|------------------------------|-------------------------------------|
| RSPO Credits from Mill / Crusher | 0 | 0 | 0 | 0 |
| RSPO Credits from Independent Smallholder | 31328 | 7909 | 0 | 0 |
| Mass Balance (MB) | 337822 | 72166 | 0 | 404273 |
| Segregated (SG) | 18164 | 703 | 0 | 0 |
| Identity Preserved (IP) | 0 | 0 | 0 | 0 |
| Total | 387314 | 80778 | 0 | 404273 |

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

| Description | Percentage |
|---|------------|
| Certified Palm oil-based derivatives and fractions | 33 |
| Certified Palm kernel oil-based derivatives and fractions | 67 |

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

99.56%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

Yes

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

| Countries/Regions | Percentage |
|--------------------------|-------------------|
| Europe | 14 |
| North America | 2 |
| Malaysia | 2 |
| Indonesia | 23 |
| China | 4 |
| India | 9 |
| Latin America | 8 |
| Africa | 14 |
| Rest of World | 24 |

3. TimeBound Plan**3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2011

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2009

3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

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3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2012

3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

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3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2019

3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

Globally, in 2019 Unilever overall achieved 95.08% physically certified palm oil and palm kernel oil for our core volumes. This result was achieved through a combination of segregated and mass balance supply. We sourced another 4.48% of our volumes through independent smallholder credits, reaching a total of 99.6% sustainably sourced overall. We are pleased with this result as we have sourced enough PKO to cover our needs far earlier than we expected. We did not reach the 100% target according to our own Basis of Preparation, partly because we faced a bottleneck in supply of RSPO-certified materials in Africa. However, by investing in smallholders' certification and being one of largest buyers of independent smallholder credits, we did achieve 99.6% sustainably sourced for 2019 for our volumes.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

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4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

1) Unilever is committed to sustainable palm oil as reflected in our Sustainable Palm Oil Sourcing Policy. Our policy drives our efforts, across our global operations, to achieve 100% physically certified palm oil (RSPO mass balance, segregated, or equivalent) for core volumes as part of our vision of transforming the palm oil industry. At the heart of our Policy is our commitment to the principles of 'No deforestation, No development on peat, No exploitation of people and communities' (NDPE). We operationalize our policy through our sourcing, promotion of the RSPO standard to companies and smallholders, through participation in the RSPO Board and working groups and through the extensive activities detailed below. 2) Unilever and the Indonesian government-owned palm oil plantation company and RSPO member PT Perkebunan Nusantara (PTPN) signed a Memorandum of Understanding (MOU) in 2018. Under the MoU, we work together to support palm oil mills and smallholder farmers to produce palm oil according to RSPO standards and NDPE principles in PTPN operations across Indonesia. As part of the partnership, PTPN provides Unilever and programme partners access to its mills and its supplying farmer base. Through programme partners, Unilever is supporting the mills and farmers to obtain RSPO certification through a combination of dedicated resources, funding and technical expertise. 3) Unilever is committed to improving the livelihoods and incomes of smallholder farmers. We work with partners on projects that support RSPO certification of independent smallholders through direct investment in programmes and through the purchase of independent smallholder credits. A summary is provided below: PTPN III Sei Mangkei | UD Lestari Smallholder Farmer Group | Lead implementing partner: FORTASBI | 863 smallholders, Simmalungun District, North Sumatera In 2019, Unilever, in collaboration with Fortasbi, began work to certify 800 farmers in the UD Lestari group, with a goal to be fully certified by 2021. PTPN III Hapesong | Batang Toru, North Sumatera | Lead implementing partner: Conservation International | 1000 smallholders In 2019, Unilever, in collaboration with Conservation International, began training 1000 farmers supplying PTPN III. A sub-set of 700 farmers will be supported to attain RSPO certification. PTPN III Hapesong | Batang Toru, North Sumatra | Lead implementing partner: Kompasioo Enviroo | 268 smallholders In 2019, Unilever began working with Kompasioo Enviroo and with 268 smallholders, who aim to become RSPO certified and supply to PTPN III Hapesong. PTPN IV Mayang Mill | Simalungun, North Sumatera | Lead implementing partner: SNV | 500 smallholders In 2019, Unilever, in collaboration with SNV, began working with PTPN IV and 500 independent smallholder farmers to receive training with the aim to attain RSPO certification. PTPN V | Rokan Hulu and Siak, Riau | Lead implementing partner: World Resources Institute (WRI) | 1000 SHF Building on activities ongoing since 2016, in 2019 500 farmers were ready to be RSPO certified and additional 500 will be ready in 2020-21. KUD Tani Subur | Kotawaringin Barat and Seruyan Districts, Central Kalimantan | Lead implementing partner: INOBU | 3500 smallholders In 2016, Unilever began contributing to a jurisdictional project managed by Yayasan Inovasi Bumi (INOBU). By end of 2019, over 1,000 farmers were certified. In the next phase from 2019-2021, INOBU will certify an additional 2,500 farmers on more than 5,000 hectares, with Unilever's support. Karya Serumpun | Seberida, Riau | Daemeter, World Education International, PT SKIP Mill | 1864 smallholders By 2019, 1864 farmers had attended Farmer Field Schools and 26 Farmer Facilitators were trained and employed as trainers. Unilever continues to support project activities with Karya Serumpun Farmers Association to certify a sub-set of 1200 smallholders by 2021. 4) Unilever supports the development of wider palm oil transformational approaches through working in priority landscapes and jurisdictions. These programs include piloting RSPO jurisdictional certification initiatives that has also been supported by the RSPO (such as with Yayasan Penelitian Inovasi Bumi (INOBU) in Central Kalimantan and WWF-Malaysia in Sabah) and investing in the RSPO certification of independent smallholder farmers in our targeted jurisdictions. More information about our jurisdictional approach projects can be found in section 7.2. 5) Unilever has an ongoing and active leadership role in RSPO at board level and in the Smallholder Working Group (SHWG), the Jurisdictional Approach Working Group (JAWG), the Human Rights Working Group and Adviser to the RSPO Dispute Settlement Facility. Through our active involvement in the RSPO, we are striving for change among members and are seeking to enable greater adoption and integration of environmental and social criteria and implementation in the industry. 6) Unilever is an active member of multi-stakeholder platforms and collaborative groups that raise awareness and advocate for sustainable agriculture, no deforestation and specifically for sustainable palm oil. We are committed to driving systematic change in the palm oil industry through coalitions such as the Tropical Forest Alliance, High Carbon Stock Approach (Executive Committee), FOKSBI, Support Asia in Sustainable Palm Oil - SASPO (founding member and current steering committee member), New York Declaration on Forests, Banking Environment Initiative and the World Business Council for Sustainable Development, the Consumer Goods Forum (CGF) and Palm Working Group Coalition of Action.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

6.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

Occupational Health & Safety**6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

Yes

Climate Change & Greenhouse Gas (GHG)**6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

6.5.1 Does the policy cover:

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

Yes

Complaints & Grievances**6.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>

Yes

Smallholders**6.7 Does your company support oil palm independent smallholder groups?**

Yes

6.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

6.7.2 How is your company supporting them?

Our ambition to make sustainable palm oil commonplace means working with partners to support programmes that enable small-scale farmers to thrive. The objective of our smallholder programmes is to increase profitability for farmers by improving the sustainability of farming practices, professionalising smallholder farming business and promoting RSPO certification. We interact with smallholders through ground-level projects supported by Unilever and implemented by partners. We also purchase RSPO Smallholder credits, creating a market for smallholder-grown palm. We believe that the purchasing of RSPO Independent Smallholder credits can directly incentivise and support the livelihoods of independent smallholders. In 2019, we purchased 40,000 tons of Independent Smallholder CSPO and CSPKO from 30 Independent Smallholder Farmer Groups – representing at least 6,900 independent smallholder farmers across Indonesia, Malaysia and Thailand. Since 2017, Unilever has consistently been one of the largest buyers of independent smallholder RSPO credits. We are actively investing in growing the number of certified farmers, farmer groups and the volume of certified oil palm fruit in the global market. Our field programmes unite traditional extension approaches and digital technology to monitor, analyse and change farming practices for improved sustainability and profitability. Our programmes include: PTPN III Sei Mangkei | UD Lestari Smallholder Farmer Group | Lead implementing partner: FORTASBI | 863 smallholders, Simalungun District, North Sumatera In 2019, Unilever, in collaboration with Fortasbi, began work to certify 800 farmers in the UD Lestari group, with a goal to be fully certified by 2021. This project builds on an earlier initiative which ran from 2016-18 and that resulted in RSPO certification of 63 independent smallholder farmers on 207 hectares of land, the first independent smallholder group certified in North Sumatra. We hope that the number of certified smallholders will continue to grow as neighbouring smallholders see the benefit for RSPO certification. PTPN III Hapesong | Batang Toru, North Sumatra | Lead implementing partner: Conservation International | 1000 smallholders In 2019, Unilever began working with Conservation International and with 1,000 farmers in the supply base of PTPN III. Participating farmers will receive training on GAP and a sub-set of 700 farmers will be supported to attain RSPO certification. PTPN III Hapesong | Batang Toru, North Sumatra | Lead implementing partner: Kompasioo Enviroo | 268 smallholders In 2019, Unilever began working with Kompasioo Enviroo and with 268 smallholders, who aim to become RSPO certified and supply to PTPN III Hapesong. PTPN IV Mayang Mill | Simalungun, North Sumatera | Lead implementing partner: SNV | 500 smallholders In 2019, Unilever, together with programme partner SNV, began a two-year project with PTPN IV and 500 independent smallholder farmers. Participating farmers will receive training on GAP, NDPE principles and aim to attain RSPO certification. PTPN V | Rokan Hulu and Siak, Riau | Lead implementing partner: World Resources Institute (WRI) | 1000 SHF Commencing in 2016, the World Resource Institute successfully mapped 1,000 farmers in districts in Riau. In 2018, the programme grew in scope to include group support and GAP training. In 2019, another 500 farmers were ready to be RSPO certified and additional 500 will be ready in 2020-21. KUD Tani Subur | Kotawaringin Barat and Seruyan Districts, Central Kalimantan | Lead implementing partner: INOBU | 3500 smallholders In 2016, Unilever began contributing to a jurisdictional project managed by Yayasan Inovasi Bumi (INOBU). By the end of 2019, over 1,000 farmers were certified. In the next phase from 2019-2021, INOBU will certify an additional 2,500 farmers on more than 5,000 hectares, with Unilever's support. Karya Serumpun | Seberida, Riau | Daemeter, World Education International, PT SKIP Mill | 1864 smallholders By 2019, following a two-year programme, 4048 smallholder-owned farms had been mapped, 1864 farmers had attended Farmer Field Schools and 26 Farmer Facilitators were trained and employed as trainers. Unilever continues to support project activities with Karya Serumpun Farmers Association to certify a sub-set of 1200 smallholders by 2021.

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

The palm oil industry is extremely complex and has many challenges require collaborative industry participation - from the farmers and suppliers who provide our palm oil, to governments, businesses, civil society and NGOs. No single organization can deliver sustainability alone, so it is essential for the entire palm oil sector to work together. We are committed to working with our stakeholders to drive industry transformation and address the challenges we have identified below: 1) Certification of smallholders Smallholder integration into sustainable supply chains is a significant challenge, particularly for independent growers. Factors that prevent farmer inclusion are a lack of farmer aggregation, a lack of adequate support and incentives for certification, unclear land rights and a lack of replanting support. In 2019, we engaged partners with expertise to research, design, implement and monitor our programmes. Current partners include: Bogor University Faculty of Agriculture, Conservation International, Daemeter, Fortasbi, IDH, INOBU, Kompasioo Enviroo, Meridia, SNV, WWF and the World Resources Institute. Our mill partners include PTPN III, PTPN IV, PTPN V, PT SKIP. We will continue to invest in partnerships that enable us to increase the scale of our projects with farmers and to provide training on good agricultural practices and NDPE, thus creating avenues for increased RSPO certification. We also remain committed to supporting smallholders through the purchase of RSPO smallholder credits. 2) Human rights issues We know that human rights abuses exist in the palm sector and markets in which we operate – and at times, in our own value chain. These abuses are unacceptable. We're committed to respecting human rights, which means we need to understand the issues and where they occur. We've also identified land rights as one of our eight salient issues in our Human Rights Report 2017 and 2019 human rights Update, and we recognise that the rights of women to land ownership, and access to land, play an important part in closing the global gender gap. We engage in dialogue with industry stakeholders and governments to accelerate progress in addressing social issues in producing countries. We engage suppliers to improve their social sustainability practices through both bi-lateral and industry meetings. We continue to support this work through our participation in the RSPO Human Rights Working Group. As members of BoG and adviser to the RSPO Dispute Settlement Facility, we are also engaged in tackling concerns about the RSPO complaints mechanism by improving the resolution process and strengthening support to resolve outstanding cases. 3) Reputation of palm oil in the market Consumers are increasingly aware of the impact of their choices and are asking for greater transparency to enable them to make a positive difference through their everyday shopping choices. We continue to face consumer pressure due to consumers associating palm oil with deforestation, particularly in European markets. To overcome this, we make sure consumers are engaged by our ambitious drive to reduce the environmental impacts of every aspect of our business while increasing our positive social impacts. We also want consumers to share our purpose for a world in which sustainable living is commonplace – and to help us build a better way of doing business with our brands. This is done through encouraging our brand managers and marketers to take a stance and make a positive difference to society through purpose-led brands. Our sustainable sourcing commitments for palm oil are built on sourcing RSPO certified palm for 100% of our core volumes. Our palm commitments aim to give consumers confidence that the products they buy contain ingredients from sustainable sources. Sourcing RSPO physically certified is part to how we communicate sustainability to consumers through our brands and in our Unilever Sustainable Living Plan. 4) Supply issues Globally, in 2019 Unilever sourced 95.08% physically certified sustainable palm oil and palm kernel oil for our core volumes. We are pleased with this result. However, we faced a bottleneck in supply of RSPO-certified materials in Africa. Supply bottlenecks remain a concern both in the physical RSPO market and in the smallholder credit market. We are committed to shared responsibility and will continue to source our volumes as physically certified in the future. We are also committed to addressing bottlenecks in the supply of smallholder credits in the market by directly supporting the certification of farmers and through the purchase of smallholder credits that are available in the market. 5) Traceability and transparency issues Traceability in palm oil, palm kernel oil and palm oil derivate supply chains remain a challenge for the industry due complex and long supply chains, significant commodity trading, government-controlled trade, and the large number of refined oleochemicals and derivatives. We believe traceability and transparency play a crucial role in addressing issues across the supply chain. To address challenges with transparency and traceability, we are partnering with several technology partners to advance our understanding of our supply chain. We are continuing to invest in pilots in farm to mill traceability and in downstream traceability to improve the accuracy and availability of traceability data. We partner AidEnvironment to support us in better understanding and monitoring of our suppliers' compliance with our NDPE commitments. We were also the first major consumer goods company to publish our supplier and mill data on our website and we would like that more industry stakeholders follow suit.

7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

Engagement with business partners or consumers on the use of CSPO Our suppliers are crucial partners and working closely with them has helped us make significant progress towards our targets. We know our suppliers are at different stages of progress towards sustainability. By working together, we can assist them in appropriate ways to deliver a positive impact. In practice, this requires a combination of approaches, including proactive engagement aimed at setting and improving standards and responding to challenges brought to our attention. Our work with suppliers is underpinned by our Sustainable Palm Oil Sourcing Policy (PDF | 167KB), which describes our commitment. We require all our suppliers to comply with our Five Principles for Sustainable Palm Oil throughout their operations, including traders and their third parties. We encourage our brand managers and marketers to take a stance and make a positive difference to society through purpose-led brands. We work to engage consumers in our ambitious drive to reduce the environmental impacts of every aspect of our business while increasing our positive social impacts. For palm oil that we buy and use in our products, we are committed to sourcing RSPO physically certified palm which gives consumers confidence that the products they buy contain ingredients from sustainable sources.

Engagement with government agencies We participate in the Indonesia Palm Oil Platform or Forum Kelapa Sawit Berkelanjutan Indonesia (FoKSBI) launched in 2014 by the Ministry of Agriculture of Indonesia in partnership with the United Nations Development Programme (UNDP) and other organizations. The objectives of FoKSBI are to create a multi-stakeholder National Action Plan for sustainable palm oil, address issues limiting sustainability in the palm oil sector, influence government policy to enable a framework for sustainable palm oil and establish partnerships to support sustainability in the Indonesian palm oil sector. In 2019, the Indonesian government enacted the National Action Plan for Sustainable Palm Oil that will be implemented until 2024. Unilever believes that engagement is required across all sectors, governments, businesses, and civil society, as there is a shared responsibility among stakeholders in this transformational journey.

Promotion of physical CSPO We committed to 100% physically certified palm oil and each year, we report publicly on our progress towards this commitment on our website: <https://www.unilever.com/sustainable-living/reducing-environmental-impact/sustainable-sourcing/transforming-the-palm-oil-industry/our-approach-to-sustainable-palm-oil/> Our ongoing efforts in the promotion of physical CSPO is shared in details under question 5.1. We also encourage the growth of sustainable palm oil supply through our support in the certification of smallholders and our purchase of smallholder credits, as detailed in question 6.7.2

Providing funding or support for CSPO development efforts Unilever funds and supports CSPO development efforts in a number of ways: 1. through our commitment to and sizable demand for 100% physically certified palm materials; 2. through our consistent purchase of smallholder credits; 3. through investment in projects to certify an increasing number of smallholders; 4. by supporting activities that lead to the certification of an increased number of suppliers' mills and plantations; 5. through our investment in jurisdictional and landscape projects; and 6. by our active involvement in and support for the RSPO Board of Governors and RSPO working groups, and in other multi-stakeholder forums.

Stakeholder engagement We partner with a diversity of stakeholders including suppliers, NGOs and governments to ensure the long-term sustainability of our palm oil sourcing and to support transformation within the community and environment that is part of a diverse oil palm growing landscape. Collaboration and partnership are essential to transform the industry and bring innovation to scale. This participative approach has been our policy from the start, and with our scale, we see this as an opportunity for us to positively influence the rest of the industry on the issues of deforestation and human rights. We are committed to driving systematic change in the palm oil industry through coalitions such as the Tropical Forest Alliance, High Carbon Stock Approach (Executive Committee), Forum Kelapa Sawit Berkelanjutan Indonesia (FoKSBI), Support Asia in Sustainable Palm Oil - SASPO (founding member and current steering committee member), New York Declaration on Forests, Banking Environment Initiative and the World Business Council for Sustainable Development, the Consumer Goods Forum (CGF) and Palm Working Group Coalition of Action. Current project and technology partners include but are not limited to: AidEnvironment, Bogor University Faculty of Agriculture, Conservation International, Daemeter, Descartes Labs, Fortasbi, IDH Sustainable Trade Initiative, INOBU, Kompasioo Envrioo, Meridia, Orbital Insights, Optel, Proforest, Rainforest Alliance/UTZ, SNV, Verite, WWF, and the World Resources Institute.

Others: Jurisdictional Approach Programmes Unilever supports the development of wider transformational approaches through working in priority landscapes with a broad range of stakeholders to convene resources, knowledge and know-hows and valuable networks and connections, especially to those of sub-national governments with direct authority over land use planning, national parks, and large scale agriculture development. Jurisdictional and landscape approaches offer the potential to accelerate and scale sustainable commodity production initiatives, to promote conservation and restoration activities, and to be more inclusive of smallholder producers in the area. We are undertaking these landscape projects the following jurisdictions: Central Kalimantan, Indonesia (with Yayasan Penelitian Inovasi Bumi - Inobu) Since 2016 we have been collaborating with Yayasan Penelitian Inovasi Bumi (INOBU) to support the provincial government of Central Kalimantan, the district governments of Kotawaringin Barat and Seruyan through a jurisdictional approach to sourcing sustainable palm oil. Seruyan is one of the jurisdictional certification pilots being supported by the RSPO. The Tanjung Puting National Park, located in the project area, is an important landscape for species such as the orangutan and the "production and protection" model can help prevent encroachment into the protected area and enable sustainable economic development for communities and businesses. The project includes restoring a riparian area with local communities. We are working with the governments to improve the yields, livelihoods, and sustainability practices of independent smallholder farmers including through direct support for independent smallholder farmers to be RSPO certified. In 2017, the first 190 independent smallholder farmers in Kalimantan became RSPO and ISPO certified through this project. By end of 2019, over 1,000 farmers were certified. In the next phase from 2019-2021, INOBU will certify an additional 2,500 farmers on more than 5,000 hectares, with Unilever's support.

North Sumatera, Indonesia (with Conservation International) We are partnering with Conservation International (CI) to advance sustainable palm oil production through strengthening a multi-stakeholder initiative known as the Coalition for Sustainable Livelihoods (CSL). The CSL supports economic development, poverty reduction and natural resource management in North Sumatera and Aceh. We support North Sumatera's Provincial Action Plan for Sustainable Palm Oil of the Forum Kelapa Sawit Berkelanjutan Indonesia (FoKSBI) and development of provincial government green growth plans for sustainable agriculture commodity supply, with a focus on palm oil. Our support in Tapanuli Selatan with CI includes a RSPO certification component

with independent smallholder farmers and an agroforestry restoration program to provide alternative sustainable livelihoods for communities. Riau, Indonesia (with a coalition of companies and NGO partners) Together with a consortium oil palm growers and buyers, Unilever is a part of multi-stakeholder collaborative approach to achieve sustainable land use in these important oil palm producing districts in Riau, Indonesia. Proforest and Daemeter have been facilitating the process and Unilever has been in discussion with the United Nations Development Programme (UNDP) and the World Resources Institute (WRI) to support our sustainability ambitions in this landscape. The goal of the programme is to transition large parts of both districts to becoming sustainable landscapes. The programme aims to (1) develop scalable solutions for common problems and pilot multi-stakeholder approaches to deliver sustainable supply sheds, (2) develop scalable tools and approaches to improve smallholder livelihoods, (3) support and empower local organizations and coordinate and share lessons learned with other landscape initiative. Aceh, Indonesia (with IDH - Sustainable Trade Initiative) Through our partnership with the IDH Sustainable Trade Initiative, we are supporting the Aceh Tamiang and Aceh Timur district governments in Indonesia along with other industry players to accelerate efforts to achieve a successful production-protection-inclusion model and Verified Sourcing Area readiness pilot. With various local partners, the project shall include the development of a deforestation monitoring tool for the local government and local stakeholders, RSPO certification program for independent smallholder farmers, and forest restoration with an agroforestry-based livelihood model. Sabah, Malaysia (with WWF, Pongo Alliance, and Forever Sabah) Unilever is part of an initiative to support WWF-Malaysia to certify 70,000 hectares of oil palms in Sabah, Malaysia under the RSPO certification scheme. This is part of our wider strategy to achieving sustainable transformation and reduction of greenhouse gas emissions in the palm oil industry. This project contributes to jurisdictional approach to RSPO certification that is being piloted in Sabah (of which Unilever funds for the Tawau and Lower Sugut landscapes) and is supported by the RSPO. Through this collaboration, we also aim to protect forested conservation areas, and restore ecological corridors between forest patches that are critical for connectivity of elephants and orangutan species. We are also supporting the PONGO Alliance on restoration projects within oil palm landscapes in the Kinabatangan area, and through Forever Sabah establishing a permanent Secretariat for Sabah's Jurisdictional Certification Steering Committee.

7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

1) Sustainability report: <https://www.unilever.com/sustainable-living/our-sustainable-living-report-hub/> 2) Our strategy for sustainable growth: <https://www.unilever.com/sustainable-living/our-strategy/> 3) Our approach towards sustainable palm oil: <https://www.unilever.com/sustainable-living/reducing-environmental-impact/sustainable-sourcing/transforming-the-palm-oil-industry/our-approach-to-sustainable-palm-oil/>
