## **Particulars**

Ordinary

# **About Your Organisation** 1.1 Name of your organisation United Oil Processing and Packaging, S.A.E 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower ✓ Processor and/or Trader ✓ Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 4-0691-15-000-00 1.4 Membership category Consumer Goods Manufacturers 1.5 Membership sector

Particulars Page 1/1

## **Processors & Traders**

## 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Refiner of CPO and PKO	
Palm Kernel Crusher	
Trader with Physical Possession	
Trader without Physical Possession	
Integrated Refiner-Trader-Processor	
Food and Non-Food Ingredients Producer	
Power, Energy and Biofuel Processor	
Animal Feed Producer	
Oleochemicals Producer	
Distribution & Logistics	
✓ Other	
Other  Refining Palm Oil and Palm Olein. Processing, packaging and distributing of Palm Oil and Palm Olein.	
2. Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory of ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSI calculate uptake on a member, sector and total level. ACOP reports without reported volume data incomplete and will not be accepted.	PO to accurately
2.1 Please include details of all operations using palm oil, owned and/or managed by the member that belong to the group.	per and/or all entities
Refining of Crude and RBD Palm Oil, Palm Olein and Palm Stearine. Processing and packaging of the land Palm Stearine. Distributing of packaged or bulk processed RBD Palm Oil, Palm Olein and Palm Stearine.	RBD Palm Oil, Palm Olein earine.
2.1.1 In which countries does your company sell goods with palm oil and palm oil products?	
Egypt ,Gaza Strip ,Jordan ,Lebanon ,Madagascar	
2.2 Total volume of all palm oil and palm oil products sourced in the year:	
Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	76350.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	0.0
Crude palm kernel expeller (tonnes)	0
Total	76350.0

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#### 2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0	0	0
RSPO Credits from Independent Smallholder	0	0	0
Mass Balance (MB)	21050.0	0.0	0
Segregated (SG)	0.0	0.0	0
Identity Preserved (IP)	0	0	0
Total	21050.0	0.0	0

# $2.4\ According\ to\ the\ volume\ information\ you\ have\ provided\ in\ Question\ PT.2.2\ and\ Question\ PT.2.3,\ your\ company's\ certified\ palm\ oil\ and\ palm\ oil\ products\ uptake\ is:$

27.57%

# $2.5 \ What is the \ estimated \ percentage \ of \ Certified \ Sustainable \ Palm \ Oil \ in \ the \ palm \ oil \ and \ palm \ oil \ products \ sold \ by \ your \ company \ in \ the \ following \ regions:$

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	100.0

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#### 3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?
2017
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2018
3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.
It is met.
3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.
2029
3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.
We are aiming to achieve 100% of RSPO in the next ten years. The oil market in Egypt and the Middle East is considered an essential product for all families but also a low cost product. From a Sales and Marketing perspective, we are hoping to educate the community first on the environmental aspect behind RSPO to find the support in any mild increase in the product final price to cover the premium cost of the RSPO products. We are currently supplying international companies with the RSPO product. The

 $3.4\ Which\ year\ did\ your\ company\ begin\ (or\ expects\ to\ begin)\ sourcing\ only\ 100\%\ RSPO-certified\ palm\ oil\ and\ oil\ palm\ products.$ 

2028

challenge will be in the local market.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

Not all countries are aware of RSPO. We export our product upon demand.

 ${\bf 3.6\ How\ does\ your\ company\ proactively\ promote\ RSPO-certified\ sustainable\ palm\ oil\ and\ oil\ palm\ products\ to\ your\ customers?}$ 

We announce on our website that we are RSPO certified. We send our annual certification to all our clients with information on RSPO. We take advantage of any exhibition we participate in to start awareness to the public and companies.

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### 4. Actions For Next Reporting Period

 ${\bf 4.1\ Please\ outline\ activities\ that\ your\ company\ will\ take\ in\ the\ coming\ year\ to\ promote\ the\ production\ or\ consumption\ of\ certified\ sustainable\ palm\ oil\ (CSPO)}$ 

We will continue in promoting RSPO to our current clients and the public. Our marketing campaigns promote RSPO.

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#### 5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour & Labour Rights
5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Ethical Conduct & Human Rights
5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
No
Land Use
5.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Change & Greenhouse Gas (GHG)
5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
5.6 Does your company have a Complaints & Grievances Mechanism?
Yes
5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
No
Smallholders
5.7 Does your company support oil palm independent smallholder groups?
No
5.7.3 Do you have any future plans to support oil palm Independent Smallholders?
Yes

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## 6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
✓ Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
Others
Others
·
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO  Engagement with government agencies
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO Engagement with government agencies  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO Engagement with government agencies  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO Engagement with government agencies  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO Engagement with government agencies  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO Engagement with government agencies  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO Engagement with government agencies  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO Engagement with government agencies  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken Others

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## **Consumer Goods Manufacturers**

## 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
✓ Ingredient Manufacturers	
Biofuels	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandator ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO is calculate uptake on a member, sector and total level. ACOP reports without reported volume data with incomplete and will not be accepted.	to accurately
2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed including those under Group Membership	by the member,
United Oil Processing and Packaging S.A.E	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Egypt ,Gaza Strip ,Jordan ,Lebanon	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company products and in products produced by your company for third-party brands in the year:	's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	76350.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	76350.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	100.0
Palm kernel oil-based derivatives and fractions	0.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	21050.0	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	21050.0	0.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	100.0
Certified Palm kernel oil-based derivatives and fractions	0.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

27.57%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

#### 2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

We are looking forward to reach 100% with actual purchase of RSPO certified oils

# $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$

Percentage
0.0
0.0
0.0
0.0
0.0
0.0
0.0
0.0
100.0

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?  3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products  3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.  it is met  3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.  2017  3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.  it is met  3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.  2030  3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.  We are still distributing awareness on RSPO in the local market and end user.  3.5 If the Time Bound Plan commitments declared above do not cover all countries in which the member operates, please explain why  it covers the country where we operate
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products  3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.  it is met  3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.  2017  3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.  it is met  3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.  2030  3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.  We are still distributing awareness on RSPO in the local market and end user.  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.  it is met  3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.  2017  3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.  it is met  3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.  2030  3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.  We are still distributing awareness on RSPO in the local market and end user.  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.  it is met  3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.  2017  3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.  it is met  3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.  2030  3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.  We are still distributing awareness on RSPO in the local market and end user.  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.  2017  3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.  it is met  3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.  2030  3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.  We are still distributing awareness on RSPO in the local market and end user.  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.  2017  3.3.1 If the previous target year for CG.3.3 has not been met, please explain why. it is met  3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.  2030  3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.  We are still distributing awareness on RSPO in the local market and end user.  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
palm oil products from any supply chain option in own-brand products.  2017  3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.  it is met  3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.  2030  3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.  We are still distributing awareness on RSPO in the local market and end user.  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.  it is met  3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.  2030  3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.  We are still distributing awareness on RSPO in the local market and end user.  3.5 If the Time Bound Plan commitments declared above do not cover all countries in which the member operates, please explain why
3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.  2030  3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.  We are still distributing awareness on RSPO in the local market and end user.  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
<ul> <li>3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.</li> <li>2030</li> <li>3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.</li> <li>We are still distributing awareness on RSPO in the local market and end user.</li> <li>3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why</li> </ul>
We are still distributing awareness on RSPO in the local market and end user.  3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
please explain why
it covers the country where we operate
3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?
Yes
3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?
No
3.6.3 Please explain why your company does not have such a TimeBound Plan

We aim to service as many companies as possible. And we distribute awareness about RSPO

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?	
Yes	
4.2 Please select the countries where your company uses or intends to use the Trademark  Egypt	
4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark 2019	

### 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Marketing campaigns

#### 6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Edital Conduct & Harris Pisto
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
No
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
No
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.2 Do you have any future plane to support all palm Index and and Consillable 2.9
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
Yes

## 7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?		
Y A	Awareness of RSPO in the market	
	Difficulties in the certification process	
	Certification of smallholders	
<b>Y</b> (	Competition with non-RSPO members	
I H	High costs in achieving or adhering to certification	
I H	Human rights issues	
▼ Iı	nsufficient demand for RSPO-certified palm oil	
	Low usage of palm oil	
R	Reputation of palm oil in the market	
R	Reputation of RSPO in the market	
S	supply issues	
T	Craceability issues	
N	No challenges faced	
	Others	
Other	rs	
-		
-		
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?		
Y E	Engagement with business partners or consumers on the use of CSPO	
E	Engagement with government agencies	
Y P	Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations	
P	Promotion of physical CSPO	
P	Providing funding or support for CSPO development efforts	
R	Research & Development support	
	takeholder engagement	
N	No actions taken	
	Others	
Other	rs	
-		
7.3 I	f your company has any other publicly-available reports or information regarding its palm oil-related policies and ities, please provide the links here	
non		