

Particulars

About Your Organisation

1.1 Name of your organisation

Upfield Europe B.V.

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

4-1117-19-000-00

1.4 Membership category

Consumer Goods Manufacturers

1.5 Membership sector

Ordinary

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
 Food Good Manufacturer - third-party brand
 Home & Personal Care Good Manufacturer - own brand
 Home & Personal Care Good Manufacturer - third-party brand
 Ingredient Manufacturers
 Biofuels
 Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOF. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOF reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

Upfield Sourcing Nederland B.V. Upfield Deutschland Productions GmbH & Co OHG (Kleve) Upfield sourcing Deutschland GmbH & Co OHG (Pratau) Upfield Manufacturing Sp. z o.o. (Katowice) Upfield BCS Sourcing unit (Helsingborg) Upfield Hellas S.A. Corlu Margarine Upfield Sourcing Unit New Century Upfield Rexdale Upfield Europe B.V. PT Upfield Manufacturing Indonesia Upfield Kenya (Manufacturing) Limited Upfield Portugal (Manufacturing) Unipessoal Lda Upfield Foods Ghana Limited Upfield Purfleet

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Applies globally

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	77456.0
Total volume of crude/refined palm kernel oil (tonnes)	54123.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	68498.0
Total	200077.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	95.0
Palm kernel oil-based derivatives and fractions	5.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	42210.0	28407.0	0.0	52350.0
Segregated (SG)	34566.0	25705.0	0.0	16148.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	76776.0	54112.0	0.0	68498.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	95.0
Certified Palm kernel oil-based derivatives and fractions	5.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

99.65%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

Upfield was created as a new company in July 2018. We joined RSPO in 2019 and this is our first year of certification. Upfield's Palm Oil Policy was published in April 2019 with a commitment to purchase 100% physically certified material by the end of 2019. This commitment was achieved during the course of 2019. During the full year a total of 697 tonnes were purchased outside of the certification scheme. This volume has now been brought into the certification scheme. All volume is now 100% physically certified.

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	71.0
North America	16.0
Malaysia	0.0
Indonesia	6.0
China	0.0
India	0.0
Latin America	0.0
Africa	7.0
Rest of World	0.0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2019

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2019

3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

Not applicable, target met

3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2019

3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

Not applicable, target met

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2019

3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

Not applicable, target met

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Not applicable, global coverage

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

Yes

4.2 Please select the countries where your company uses or intends to use the Trademark

Applies globally

4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2019

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

In order to promote the production and consumption of certified sustainable palm oil, Upfield will continue to maintain our commitment to sourcing 100% physically certified palm oil; Upfield will maintain and adhere to our comprehensive Sustainable Palm Oil Policy including commitments and principles on no deforestation, no development on peat, no exploitation, driving positive social and economic impact for smallholders and ensuring transparency and advocacy; Upfield will continue to engage with relevant 3rd parties such as NGOs, Governments and Businesses to promote the uptake of CSPO.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

No

Ethical Conduct & Human Rights

6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

No

Land Use

6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

6.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

No

Occupational Health & Safety**6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)**6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

No

Complaints & Grievances**6.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>

Yes

Smallholders**6.7 Does your company support oil palm independent smallholder groups?**

Yes

6.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

6.7.2 How is your company supporting them?

Principle 4 of our policies lays out our commitment to drive positive social and economic impact for smallholders and women while protecting forests. One example of how we achieve this is through funding for smallholder farmer projects in partnership with suppliers. Upfield provides financial support to one such project called MARIPOSA Friends of Sustainable Palm, aimed at implementing sustainable practices within Latin America. A local NGO, NES Naturaleza, works with 1,800 smallholder farmers who grow palm on over 20,000 hectares of land in Honduras, supplying four palm oil mills. Farmers receive training in sustainable growing practices, the principles of no deforestation, entrepreneurial skills, financial management and data intelligence. Over 200 training sessions will be run over the three years and with the ambition that over half of the participants will be able to achieve certification to RSPO standards as a result."

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://upfield.com/deforestation/> <https://upfield.com/purpose/environmental-footprint/> <https://upfield.com/wp-content/uploads/2019/05/Responsible-Sourcing-Policy.pdf> <https://upfield.com/wp-content/uploads/2019/05/Upfield-Palm-Oil-Policy.pdf> <https://upfield.com/wp-content/uploads/2019/08/Palm-Oil-Mill-list-3.pdf>