Particulars

About Your Organisation 1.1 Name of your organisation VANDEPUTTE HOLDING S.A. 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower Processor and/or Trader ✓ Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 4-0900-17-000-00 1.4 Membership category Consumer Goods Manufacturers 1.5 Membership sector Ordinary

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Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
✓ Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandator ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO calculate uptake on a member, sector and total level. ACOP reports without reported volume data we incomplete and will not be accepted.	to accurately
${\bf 2.1\ Please\ list\ down\ all\ operations\ and\ subsidiaries\ using\ palm\ oil\ that\ are\ owned\ and/or\ managedincluding\ those\ under\ Group\ Members\ hip}$	d by the member,
Purchasing of chemical ingredients that contain derivatives of po/pko Production of soaps and liquid deterge chemical ingredients Sales	ents using these
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Belgium ,France ,Netherlands ,Portugal ,Russia ,United Kingdom	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company products and in products produced by your company for third-party brands in the year:	y's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	0.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	8808.0
Total	8808.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	10.0
Palm kernel oil-based derivatives and fractions	90.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	289.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	3374.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.0	0.0	0.0	3663.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	10.0
Certified Palm kernel oil-based derivatives and fractions	90.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

41.59%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

We inform the customers regarding the RSPO MB certification & the RSPO Credits systems but the final decision is always taken by the customers. The number of customers involved in the RSPO certification is growing for our company, unfortunately the volume of RSPO certified ingredients is coming down in 2019 because of a market loss.

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

a. TimeBound Plan
3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2018
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2019
3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.
3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.
2025
3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.
3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.
2029
3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.
-
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?
No
3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies? No
3.6.3 Please explain why your company does not have such a TimeBound Plan

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?	
No	
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products	
Challenging reputation of palm oil	
Confusion among end-consumers	
Costs of changing labels	
Difficulty of applying for RSPO Trademark	
✓ Lack of customer demand	
Limited label space	
Low consumer awareness	
Low usage of palm oil	
Risk of supply disruption	
Others	
Others	

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Increasing of RSPO MB purchases and uses based on requirements of our customers. Communication to the customers that we are certified RSPO MB & based on this we can propose certified products. We also make external and internal promotion of our certifications which include RSPO.

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

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Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
6.1.1 Does the policy cover:
✓ No discrimination
✓ Wage and working conditions
Freedom of association
✓ No child labour
✓ No harassment
No forced or trafficked labour
6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?
No
Ethical Conduct & Human Rights 6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights? Yes
6.2.1 Does the policy cover:
Recruitment
✓ Contractors
Sub-Contractors & Third-Party Contractors
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACO reporting cycles?
No
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
No

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles? No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints 9 Crispanas
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders
Not in a near future

7. Challenges

7.1 pal	What significant obstacles or challenges has your company encountered in the promotion of certified sustainable m oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
	Awareness of RSPO in the market
	Difficulties in the certification process
	Certification of smallholders
	Competition with non-RSPO members
	High costs in achieving or adhering to certification
	Human rights issues
	Insufficient demand for RSPO-certified palm oil
	Low usage of palm oil
	Reputation of palm oil in the market
	Reputation of RSPO in the market
	Supply issues
	Traceability issues
	No challenges faced
\mathbf{Y}	Others
Oth	
Pri	ce and lack of availability of raw materials
7.2 vis	In addition to the actions already reported in this ACOP report, what other ways has your company supported the ion of the RSPO to transform markets to make sustainable palm oil the norm?
	Engagement with business partners or consumers on the use of CSPO
	Engagement with government agencies
	Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
	Promotion of physical CSPO
	Providing funding or support for CSPO development efforts
	Research & Development support
	Stakeholder engagement
	No actions taken
\mathbf{Y}	Others
Oth	ners
Info	ormation and training to customers. Support to our suppliers.
	If your company has any other publicly-available reports or information regarding its palm oil-related policies and ivities, please provide the links here
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