

Particulars

About Your Organisation

1.1 Name of your organisation

Wilmar International Limited

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

2-0017-05-000-00

1.4 Membership category

Palm Oil Processors and/or Traders

1.5 Membership sector

Ordinary

Grower

1. Operational Profile

1.1 Please state your main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification on a member, sector and total level. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

82

2.1.7 Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	247321.18
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	20630.23
2.1.4 Total land designated and managed as HCV areas (hectares)	25510.84
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	17375.81
2.1.6 Total land under scheme smallholders (hectares)	42849.29
Total	353687.35

2.2 Certification progress:

2.2.1 Number of management units certified under RSPO P&C Certification

26

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

229300.93

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

73.77%

2.2.3 Total certified land under scheme smallholders (hectares)

5094.9

2.2.3.1 Certification progress - land under scheme smallholders

11.89%

2.3 In which countries are your estates located?**2.3.1 Indonesia - Please indicate which province(s)**

Central Kalimantan,Jambi,North Sumatra,Riau,South Sumatra,West Kalimantan,West Sumatra

2.3.2 Malaysia - Please indicate which state(s)

Sabah,Sarawak

2.3.3 Other - Please indicate which country/countries

Ghana ,Nigeria

2.4 New plantings and development (excluding replanting)**2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

20.0

2.4.2 How many New Planting Procedures (NPP) covering the new plantings in this reporting period (Question G.2.4.1) were submitted to the RSPO?

1.0

2.4.3 Please provide links to the NPP Public Notifications reported in Question G.2.4.2<https://www.rspo.org/certification/new-planting-procedure/public-consultations/wilmar-international-benso-oil-palm-plantation-bopp>**2.4.4 Do the New Planting Procedures (NPP) reported in Question G.2.4.2 cover all new plantings reported in Question G.2.4.1?**

Yes

2.4.5 Please explain why

-

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

3950119.35

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

3090608.47

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- Scheme Smallholders
- Independent Smallholders
- Outgrowers
- Other Third-Party Suppliers

2.5.3 Scheme smallholder operations that supply your operations:**2.5.3.1 Total FFB volume supplied (tonnes)**

398194.3

2.5.3.2 Total certified FFB volume supplied (tonnes)

80426.82

2.5.4 Independent smallholder operations that supply your operations:**2.5.4.1 Total FFB volume supplied (tonnes)**98564.7

2.5.4.2 Total certified FFB volume supplied (tonnes)19405.58

2.5.5 Outgrower operations that supply your operations:**2.5.5.1 Total FFB volume supplied (tonnes)**1733187.02

2.5.5.2 Total certified FFB volume supplied (tonnes)12549.13

2.5.6 Other Third-party supplier operations that supply your operations:**2.5.6.1 Total FFB volume supplied (tonnes)**3435125.35

2.5.6.2 Total certified FFB volume supplied (tonnes)0.0

2.6 Fresh Fruit Bunches (FFB) processing and production operations**2.6.1 Number of palm oil mills operated**45

2.6.2 Number of palm oil mills certified under RSPO P&C26

3. Palm Oil and Certified Palm Oil Production**3.1 Total Crude Palm Oil produced (tonnes)**

Countries/Regions	Tonnes
Malaysia	194566.86
Indonesia	453023.9
Latin America	0.0
Africa	19603.69
Rest of the World	0.0
Total	667194.45

3.3 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	99622.13
Segregated (SG)	0.0
Mass Balance (MB)	324386.53
RSPO Credits	0.0
Total	424008.66

3.6 Total CSPO

Description	Tonnes
3.3 CSPO sold as RSPO-certified	424008.66
3.4 CSPO sold under other certification schemes	236056.7
3.5 CSPO sold as conventional	6339.2
Total	666404.56

3.7 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

99.88%

3.8 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	29.0
Indonesia	68.0
Latin America	0.0
Africa	3.0
Rest of the World	0.0

3.2 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	36447.57
Indonesia	110288.48
Latin America	0.0
Africa	4937.77
Rest of the World	0.0
Total	151673.82

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	20714.75
Segregated (SG)	0.0
Mass Balance (MB)	126589.48
Total	147304.23

3.12 Total CSPK sold as RSPO-certified (tonnes)

Description	Tonnes
3.9 CSPK sold as RSPO-certified	147304.23
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	4369.59
Total	151673.82

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

100.00%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	24.0
Indonesia	73.0
Latin America	0.0
Africa	3.0
Rest of the World	0.0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2008

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2025

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

new estate acquired in 2019 NPP sites are pending crop planting and maturity for mill construction

4.3 Which year did your company achieve (or plans to achieve) 100% RSPO certification of scheme smallholders?

2023

4.3.1 If the previous target year for G.4.3 has not been met, please explain why

facing HGU issues

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2030

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

Unable to indicate the year for independently sourced FFB to be 100% certified; as they are free to decide whether they will be RSPO certified or not

5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?

Yes

5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

Yes

5.3 Please upload your company's updated estate location concession map(s) in Shapefile format here.

Concession map for 2019.zip

6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO₂e/ha)?

3.72

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO₂e/tCPO)?

1.57

6.3 What are the key emission sources identified by your company in certified management units?

- Land use change
- Existing cultivation peatland
- Palm oil mill effluent (POME)
- Fertiliser application
- Others

Others

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6.4 Does your company have a baseline for GHG reporting?

Yes

6.4.1 What is the target baseline?

0.82

6.5 Does your company have an annual GHG emissions reduction/minimising target?

Yes

6.5.1 What is your company's annual GHG emissions reduction/minimising target?

0.02

6.5.2 What measures are currently being taken to reduce GHG emissions?

Timely fertilization, methane capture project, use of biogas for electricity generation, optimise use of fossil fuel & fertilizer

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- Others

Others

We conduct ongoing consultations with smallholders, and provide technical assistance and support to smallholders to help them achieve rapid sustainability compliance. We initiated fertilizer credit scheme where smallholders are given fertilizer on credit basis. Conducting training for smallholders to help improve their practices, yields and sustainability. Support for certifying independent smallholders that gain group certification scheme including incentive payment. Please refer to pages 102 & 105 in Wilmar's Sustainability Report 2019 available on this link https://www.wilmar-international.com/docs/default-source/defaultdocument-library/sustainability/resource/wilmar-sustainability-reports/wilmar-sustainabilityreport-2019.pdf?sfvrsn=f801a895_2

8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

Wilmar will continue with preparation for certification of all remaining mills and their supply base (i.e. own estate, scheme smallholders and outgrowers). We will continue to work with independent smallholders to facilitate RSPO certification, where possible.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

Wilmar is working with our FFB supply base in pursuing RSPO certification. For example, we are working on initiatives to help independent smallholders achieve certification, and thereafter, linking their certified volumes to the end markets. We are working closely with end user customers to create incentives for independent smallholder certification. Wilmar continues to lead/participate actively in all RSPO processes we are involved in. This includes the Smallholder Working Group, RSPO Smallholder Support Fund Panel, Biodiversity & HCV Working Group, Compensation Task Force, FFB Legality & Traceability Task Force, Trade & Traceability Working Group, and Human Rights Working Group.

9. Challenges

9.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

Certification is a costly affair, involving a lot of resources and time. For example, in the management of HCVs, much cost and effort are required to maintain it within our concessions. We have accepted this as part of the cost of doing business today and it is also for the greater good. We work closely with the relevant government departments and other institutions to find ways to better manage and protect these areas. . We have a significant portion of FFB supply coming from independent smallholders, it is challenging and not economically viable to facilitate RSPO certification for all independent smallholders. The recent issues with HGU for Indonesia operations, issues with CB and accredited have resulted in massive delays in RSPO certification within our own operation as well as those of external suppliers. However we recognize this as an important part of our supply chain, and currently working closely engaging with independent smallholders.

9.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

Supporting jurisdiction-wide approaches to certification, e.g. Wilmar is part of the Sabah Jurisdictional Approach for Sustainable Palm Oil Steering Committee, which works to support the Sabah Government in achieving its vision of 100% RSPO-certified sustainable palm oil in the state by 2025.

9.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.wilmar-international.com/sustainability/policies> https://www.wilmar-international.com/docs/default-source/default-document-library/sustainability/resource/wilmar-sustainability-reports/wilmar-sustainability-report-2019.pdf?sfvrsn=f801a895_2

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Food and Non-Food Ingredients Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

Wilmar Europe Holdings BV Wilmar Oleochemicals BV Wilmar Europe Trading BV Wilmar Trading Pte Ltd Pyramid Wilmar Pty Ltd Wilmar Oils & Fats Stockton LLC Wilmar Oleo North America LLC Cai Lan Oils & Fats Industries Co. Ltd (Ha Long/ Ho Chi Minh) Wilmar Africa Limited Wilmar Oils & Fats Africa (Pty) Ltd Wilmar SA (Pty) Ltd Sandakan Edible Oils Sdn Bhd Lahad Datu Edible Oils Sdn Bhd TSH Wilmar Sdn Bhd Bintulu Edible Oils Sdn Bhd Kuching Palm Oil Industries Sdn Bhd PGEO Edible Oils Sdn Bhd PGEO Oil Mill Sdn Bhd PGEO Bioproducts Sdn Bhd Nexsol (Malaysia) Sdn Bhd Natural Oleochemicals Sdn Bhd Dubois-Natural Esters Sdn Bhd Natural Soaps Sdn Bhd Wilmar GreenFarm Food Industries Sdn Bhd Wilmar Kuantan Edible Oils Sdn Bhd Wilmar Edible Oils Sdn Bhd PT Wilmar Nabati Indonesia PT Wilmar Bioenergi Indonesia PT Usaha Inti Padang PT Sinar Alam Permai PT Multimas Nabati Asahan PT Aria Persada Indonesia PT Global Eco Chemicals Indonesia PT Wilmar Cahaya Indonesia PT Multi Nabati Sulawesi Kerry Oils & Grains (Qinadao) Ltd Kerry Oils & Grains (Tinajin) Ltd Kerry Specialty Fats (Shanghai) Co. Ltd Qinhuangdao Goldensea Specialty Oils & Fats Industries Co. Ltd. Shanghai Kerry Oils & Grains Industrial Co. Ltd. Southseas Oils and Fats Industrial (Chiwan) Ltd Wilmar (China) Oleo Co., Ltd Yihai (Guangzhou) Oils & Grains Industries Co. Ltd Yihai (Liangyungang) Oils & Grains Ind. Co. Ltd Yihai (Liangyungang) Specialty Fats Industries Co. Ltd. Yihai Kerry (Wuhan) Oils & Grains Industries Co. Ltd. Yijiang (Zhang Jia Gang) Oils & Grains Industrial Co. Ltd

2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Applies globally

2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	20579116.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	1526454.0
Crude palm kernel expeller (tonnes)	2616824.0
Total	24722394.0

2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	525754.5	136801.71	131169.31
Segregated (SG)	92843.49	19530.32	15626.15
Identity Preserved (IP)	238560.12	39854.73	0.0
Total	857158.11	196186.76	146795.46

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:

4.85%

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:

Countries/Regions	Percentage
Europe	23.0
North America	27.0
Malaysia	1.0
Indonesia	2.0
China	10.0
India	3.0
Latin America	0.0
Africa	22.0
Rest of World	13.0

3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2010

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2010

3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.

Target met

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2020

3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.

No change of target date; however with the Covid-19 pandemic in 2020, there is possibility of delay which we are currently uncertain about

3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.

-

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

Applies globally

3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

We hold sustainability meetings with customers and suppliers which include overview of RSPO certification standards (the positive environmental and social attributes) and the various supply chain options and the benefits of buying CSPO. We are also encouraging the financial community to review their policy on their palm oil clients to upgrade requirements from RSPO membership to certification achievement within a reasonable time-bound plan. We are working on initiatives to help independent smallholders achieve certification and thereafter, linking their certified volumes to the end markets

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We will continue to hold sustainability-themed engagements with our key stakeholders, especially suppliers, customers and bankers/investors to promote the production and uptake of sustainable palm oil. We are also working on a number of independent smallholder RSPO certification projects in collaboration with civil society organisations, financial institutions and end-goods manufacturers.

5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

5.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

Ethical Conduct & Human Rights

5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

5.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

Land Use

5.3 Does your company have a publicly-available Policy covering Land Use?

Yes

5.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

5.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

Occupational Health & Safety**5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)**5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

5.5.1 Does the policy cover:

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

Yes

Complaints & Grievances**5.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>

Yes

Smallholders**5.7 Does your company support oil palm independent smallholder groups?**

Yes

5.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

5.7.2 How is your company supporting them?

We conduct ongoing consultations with smallholders, and provide technical assistance and support to smallholders to help them achieve rapid sustainability compliance. We initiated fertilizer credit scheme where smallholders are given fertilizer on credit basis. Conducting training for smallholders to help improve their practices, yields and sustainability. Support for certifying independent smallholders that gain group certification scheme including incentive payment. Please refer to pages 102 – 105 in Wilmar's Sustainability Report 2019 available on this link https://www.wilmar-international.com/docs/default-source/defaultdocument-library/sustainability/resource/wilmar-sustainability-reports/wilmar-sustainabilityreport-2019.pdf?sfvrsn=f801a895_2

6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

-

6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

-

6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.wilmar-international.com/sustainability/policies> https://www.wilmar-international.com/docs/default-source/default-document-library/sustainability/resource/wilmar-sustainability-reports/wilmar-sustainability-report-2019.pdf?sfvrsn=f801a895_2