

Particulars

About Your Organisation

1.1 Name of your organisation

ZOOLOGICAL PARKS BOARD OF NSW

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

6-0039-15-000-00

1.4 Membership category

Environmental or Nature Conservation Organisations (Non Governmental Organisations)

1.5 Membership sector

Ordinary

NGOs

1. Operational Profile

1.1 What are the main activities of your organisation?

Taronga Conservation Society Australia (Taronga) is a not-for-profit organisation, acting to conserve wildlife. Operating Taronga Zoo in Sydney, New South Wales (NSW) and Taronga Western Plains Zoo in Dubbo, NSW, Taronga cares for wildlife and creates transformational experiences that inspire guests to become champions for wildlife. Taronga participates in regional and global conservation breeding programs to establish insurance populations for species threatened in the wild, and carries out world-class research whilst focussing on increasing education and awareness about the threats facing wildlife. We don't actually have any own brand products that we sell onsite, our caterers EPICURE (a catering brand of Spotless Group Holdings) manage all of our on-site food and beverage facilities. Through them we do sell branded products within our retail space. Through all of our supplier tender processes, our catering provider and other suppliers (ice cream, cold beverage etc) must adhere to our criteria to only stock products that use 100% CSPO.

1.2 What activities has your organisation undertaken to publicise programmes to support the RSPO, RSPO certification, the uptake of RSPO-certified sustainable palm oil and oil palm products, or to support good standing RSPO members during the reporting period?

Taronga's Tiger Trek takes a 360 degree approach to saving the Sumatran Tiger, focusing on communities, wildlife and habitat. The exhibit, opened in August 2017, is an innovative and state of the art habitat for Taronga's Sumatran Tigers, including breeding facilities and a disruptive visitor experience. At Tiger Trek guests are transported via a simulated plane journey to Way Kambas National Park in Sumatra, Indonesia where they view Taronga's Sumatran Tigers. The visitor journey from plane, to village, then through the national park, involves learning of the extent of deforestation in Sumatra and its impact to wildlife, hearing about a solution - choosing Certified Sustainable Palm Oil - and then guests are taken through an interactive western style supermarket experience. Raise Your Palm, Taronga's community conservation campaign on sustainable palm oil, is facilitated through Tiger Trek. Through the supermarket experience, guests can learn about palm oil use in products and email manufacturers and retailers to reward those using 100% Segregated and Certified sustainable palm oil (CSPO), or encourage and support those yet to transition in a positive and collaborative way. Tiger Trek currently features products from eleven companies that represent some of Australia's favourite brands, and over 130,000 emails have been sent to drive market transformation. Taronga also led a taskforce through the Zoo and Aquarium Association in Australia and New Zealand to promote awareness of and transition to RSPO certified sustainable palm oil.

1.3 What percentage of your organisation's overall activities focus on palm oil?

2%

1.4 Did members of your organisation participate in RSPO working groups and/or taskforces during the reporting period?

No

1.5 Does your organisation have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?

Yes

1.6 How is your organisation's work on palm oil funded?

Taronga's public education program on palm oil is funded within the internal conservation program.

2. TimeBound Plan

2.1 Which year did your organisation start or expects to start participating in RSPO working groups and/or taskforces?

2021

2.2 Which year did your organisation start or expects to start undertaking and publicising programmes to support the RSPO, RSPO certification, uptake of RSPO-certified sustainable palm oil and oil palm products and/or good standing RSPO member?

2017

3. Actions for Next Reporting Period

3.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

,Äç Increased corporate engagement with Taronga, Äôs Tiger Trek. ,Äç Continue to develop and deliver the online activation of the Tiger Trek supermarket. ,Äç Continue to influence community sentiment in Australia around palm oil, targeting mainstream audiences. ,Äç Coordinate the Zoo network across Australia and New Zealand in efforts to promote sustainable palm oil and influence internal supply chain policies.

4. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

4.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

No

Ethical Conduct & Human Rights

4.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

No

Occupational Health & Safety

4.3 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes _____

4.3.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No _____

Climate Change & Greenhouse Gas (GHG)

4.4 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

Yes _____

4.4.1 Does the policy cover:

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

4.4.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

No _____

Complaints & Grievances

4.5 Does your company have a Complaints & Grievances Mechanism?

No _____

Smallholders

4.6 Does your company support oil palm independent smallholder groups?

No _____

4.6.3 Do you have any future plans to support oil palm Independent Smallholders?

Yes _____

5. Challenges

5.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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5.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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5.3 If your organisation has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

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